

Forde House
Newton Abbot
Telephone No: 01626 215112

E-mail: comsec@teignbridge.gov.uk

31 October 2019

OVERVIEW & SCRUTINY COMMITTEE

Dear Councillor

You are invited to a meeting of the above Committee which will take place on **Tuesday, 12th November, 2019** in the Council Chamber, Forde House, Brunel Road, Newton Abbot, TQ12 4XX at **10.00 am**

Yours sincerely

PHIL SHEARS
Managing Director

Membership:

The Members of the Overview & Scrutiny Committee as named below:
Councillors Bullivant (Chairman), Austen, Jenks, D Cox, H Cox, Cook, Daws, Eden, Evans, Foden, Gribble, Goodman-Bradbury, Hayes, Hocking, Keeling, Morgan, Mullone, Nuttall, Nutley, Orme, Patch, Parker, J Petherick, L Petherick, Parker-Khan, Purser, Peart, Rollason, Thorne and Tume

Please Note: Filming is permitted during Committee meeting with the exception where there are confidential or exempt items, which may need to be considered in the absence of the press and public. By entering the Council Chamber you are consenting to being filmed.

If Councillors have any questions relating to predetermination or interests in items on this Agenda, please contact the Monitoring Officer in advance of the meeting

Local Government Act 1972 (Section 100 and Schedule 12A) - Reports in Part II of this agenda which contain exempt information are confidential.

Public Access Statement

- There is an opportunity for members of the public to ask questions at this meeting. Please submit your questions by email before 12 Noon on the Thursday before the meeting.
- Agendas and reports are normally published on the Council's website 5 working days prior to the meeting. If you would like to receive an e-mail which contains a link to the website for all forthcoming meetings, please contact us.
- Reports in Part I of this agenda are for public information. Any reports in Part II are exempt from publication due to the information included, under the Local Government (Access to Information) Act 1985.

AGENDA

PART I

(Open to the Public)

Note:

Executive Members may observe proceedings

Executive Members may be invited to speak by the Chairman of the Committee

1. Apologies for absence
2. Minutes (Pages 5 - 8)
To approve and sign the minutes of the meeting held on 15 October, 2019
3. Declarations of interest
4. Matters of urgency or report especially brought forward with the permission of the Chairman
5. Local Government (Access to Information) Act 1985 - Exclusion of Press and Public
It is considered that the Committee would be unlikely to exclude the press and public during consideration of the items on this agenda, but if it should wish to do so, the following resolution should be passed:-

RECOMMENDED that, under Section 100A(4) of the Local Government Act 1972, the press and public be excluded from the meeting of the particular item(s) on the grounds that it involve(s) the likely disclosure of exempt information as defined in the relevant paragraphs of Part 1 of Schedule 12A of the Act.
6. Public questions (if any) under Council Procedure Rule 5.8(h)
7. Councillor Questions (if any) under Council Procedure Rule 5.8(i)
8. Executive Forward Plan
The Executive forward plan can be found [here](#).

9. Scrutiny of Executive Decisions on Issues Previously Reviewed by the Committee
The decisions of the Executive held on 31 October, 2019 can be found [here](#).
10. Work Programme (Pages 9 - 14)
To identify any areas of work for future meetings of the Committee.
11. Call-in: Low Carbon Planning Policy Statement-existing and future planning policies to meet the challenges of climate change (Pages 15 - 28)
The decision of the Executive held on 8 October, 2019 has been called in by Councillor Daws and supported by Councillors Bradford, Mullone, Patch and Parker-Khan.
12. Emergency Planning - Presentation by Environmental Protection Manger
13. Public Spaces Protection Order (for Dog Control) Interim Report of the Review Group (Pages 29 - 52)
14. Electric Vehicles, Infrastructure and Ultra Low Emission Vehicle Policy (Pages 53 - 68)
15. Car Park Strategy (Pages 69 - 74)
16. Quarter 2 Performance report (Pages 75 - 138)

Part II: Items suggested for discussion with the press and public excluded

NIL

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OVERVIEW & SCRUTINY COMMITTEE

15 OCTOBER 2019

Present:

Councillors Bullivant (Chairman), D Cox (Vice-Chairman), Austen, Jenks, H Cox, Cook, Daws, Evans, Foden, Gribble, Goodman-Bradbury, Hayes, Hocking, Keeling, Morgan, Mullone, Nuttall, Nutley, Patch, J Petherick, L Petherick, Parker-Khan, Purser and Rollason

Apologies:

Councillors Eden, Orme, Parker, Peart, Thorne and Tume

Members in Attendance:

Councillors Connett, Dewhirst, G Hook, Jeffries, MacGregor and Wrigley

Officers in Attendance:

Trish Corns, Democratic Services Officer
Neil Blaney, Economy Manager

78. MINUTES

The Minutes of the meeting held on 17 September, 2019 were approved as a correct record and signed by the Chairman.

79. DECLARATIONS OF INTEREST

None

80. PUBLIC QUESTIONS (IF ANY) UNDER COUNCIL PROCEDURE RULE 5.8(H)

None.

81. COUNCILLOR QUESTIONS (IF ANY) UNDER COUNCIL PROCEDURE RULE 5.8(I)

None.

82. CALL-INS

None.

83. CONNECTING DEVON AND SOMERSET BROADBAND (CDS)

The Economy Manager referred Members to the report circulated with the agenda for the Committee to evaluate the Council's commitment to contributing

£250,000 towards the Connecting Devon and Somerset (CDS) superfast broadband rollout programme Phase 2, following the announcement by CDS that they had terminated the contract of the chosen provider Gigaclear. The £250,000 commitment made by the Council in 2016 was budgeted for the 2019/20 financial year. Should the Council continue with the contribution, the commitment would be for the 2022/23 financial year at the earliest. The contribution would be match funded by Building Digital UK (BDUK), part of the Department for Digital, Culture, Media and Sport (DCMS) and tasked with the delivery of superfast broadband and local full fibre networks across the UK. As such, the loss of TDC's commitment would mean that there would be £500,000 less invested in the rollout programme for Devon and Somerset as a whole.

The Committee welcomed Matt Barrow and Phil Roberts from the CDS project, who updated Members on the CDS programme.

The superfast broadband programme was introduced in 2011 in response to concerns that the commercial deployment of superfast broadband (defined as download speeds of at least 24 megabits per second) would fail to reach many parts of the UK. The Phase 1 programme in Devon and Somerset sought to extend superfast coverage to 90 percent of UK premises by 2016, from a starting point of 66%. By the end of the phase, coverage in Teignbridge was up to 80% from a starting point of 50%. While this figure was below the national target, Teignbridge was in the top quartile with respect to the CDS programme delivery.

There was a commitment from CDS that the £500,000, would provide services within Teignbridge but because of the nature of the build programme the facilities might require to be located outside of the geographic boundaries of Teignbridge.

Background Paper 1 to the report set out alternative and additional approaches to the CDS Programme, such as community led solutions.

Concern was expressed that there was no assurance that the Council's contribution would be used entirely for improving broadband speeds and coverage for Teignbridge residents, when Teignbridge was the only Devon Authority that had previously agreed to financially commit to the CDS project.

It was proposed by Councillor Purser and seconded by Councillor Gribble that the Council continues with its commitment to contribute £250,000 to the Connecting Devon and Somerset broadband rollout programme, as set out in the report circulated with the agenda. This proposal was lost.

It was noted that the Executive at its meeting on 31 October would be advised accordingly.

84. STRATA JOINT EXECUTIVE 24 SEPTEMBER, 2019

The minutes of the Strata Joint Executive meeting held on 24 September were received and noted.

85. EXECUTIVE FORWARD PLAN

The Committee noted the Executive Forward Plan.

The Chairman advised that he would report to the next meeting on 12 November, 2019 on suggested items scheduled in the Executive Forward Plan to bring forward to the Committee to decide if there was merit in task and Finish/Spotlight Review groups being set up.

86. WORK PROGRAMME

The Committee Work Programme circulated with the agenda was received. It was noted that it would be updated with regards to additional items for the meeting on 12 November as discussed.

CLLR P BULLIANT
Chairman

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OVERVIEW & SCRUTINY COMMITTEE WORK PROGRAMME 2019 – 2020

The Overview and Scrutiny Committee Work Programme details the planning activity to be undertaken over the coming months.

The dates are indicative of when the Committee will review the items. It is a flexible programme however and it is possible that items may need to be rescheduled and new items added with new issues and priorities.

Standing Item Strata Joint Executive Minutes

12 November 2019	Report	Lead Officer / Next Steps
Emergency Planning	Presentation	David Eaton 215064
PSPO Review Group	Report	Trish Corns 215112 David Eaton 215064
Call-in of Executive decision 8 October 2019 - Existing and future planning policies to meet the challenges of climate change	Report	Called in by Cllr Daws, supported by Cllrs Parker-Khan, Bradford, Mullone and Patch Portfolio Holders Cllrs J Hook and Taylor
Electric Vehicles, Infrastructure, and Ultra Low Emission Vehicle Policy	Report	David Eaton 215064
Car Park Strategy	Report	Neil Blaney
Q2 Performance Report	Report	Liz Gingell Eve Bates

10 December 2019	Report	Lead Officer / Next Steps
Council Tax Reduction Scheme	Report	Tracey Hooper 215266
Minutes of the South and East Devon Habitats Regulations Executive	Minutes of meeting	Fergus Pate
Members IT	Report	Sarah Selway 215159
Wolborough DPD	Report	Rachel Tuckett 215706
Community Safety	Report	Rebecca Hewitt 215873

14 January 2020	Report	Lead Officer / Next Steps
Budget consultation	Report	Martin Flitcroft
Anti-poverty strategy	Report	Amanda Pujol

4 February 2020	Report	Lead Officer / Next Steps
Budget	Report	Martin Flitcroft
3 March 2020	Report	Lead Officer / Next Steps
31 March 2020	Report	Lead Officer / Next Steps
6 June 2020	Report	Lead Officer / Next Steps
14 July 2020	Report	Lead Officer / Next Steps
	Report	Lead Officer / Next Steps

Items to be scheduled

Leisure in the Digital Age (Part of PI report?)	Presentation	James Teed
Update on Universal Credit	DWP Partnership Manager, Lee Tozer (Presentation) to report on how things are progressing after the roll out	Tracey Hooper/Lee Tozer
Affordable Housing Supplementary Planning Document and Starter Homes	Report	Simon Thornley – Business Manager, Spatial Planning
Leisure Strategy	Report	Lorraine Montgomery – Interim Head of Operations James Teed
GESp	Report	Simon Thornley 215706
Traveller Sites Enforcement	Report	Graham Davey Amanda Pujol 5301 Marie Downey

Past meetings

28 May 2019	Report	Lead Officer / Next Steps
Safeguarding	Report	Rebecca Hewitt 215873
T10 programme overviews: -Clean scene -Zero heroes	Presentations	Chris Braines David Eaton 215164
Provision of pitches for Gypsy and Travellers Sabrina Thomas the DCC G and T Liaison Officer	Report	Graham Davey 01626 215412
Community Action Groups (CAG) Devon and how communities can be helped across the District	Presentation	Ben Bryant Devon Community Engagement Project Officer Gary Powell 215895

25 June 2019	Report	Lead Officer / Next Steps
HofSW LEP	Presentation	David Ralph (LEP CX) Heidi Hallem (LEP)
Performance Monitoring Report	Report	Liz Gingell/Eve Bates

23 July 2019	Report	Lead Officer / Next Steps
Fairtrade NOM from Council April	Report	Louisa Brinton 215833

17 September 2019	Report	Lead Officer / Next Steps
Fairtrade NOM from Council April	Report	Louisa Brinton 215833

15 October 2019	Report	Lead Officer / Next Steps
Connecting Devon and Somerset	Report	Neil Blaney 5233

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**PROPOSAL FORM
FOR ITEMS FOR CONSIDERATION BY
OVERVIEW & SCRUTINY**

Submitted by:

Item for Consideration:

Expected outcome ie. new policy, new action, new partnership, review and/or scrutinise the performance of other public bodies or of the Council in relation to its policy objectives, performance targets and/or particular service areas:

Priority for matter to be considered:

- High (up to 3 months) Medium (3-9 months) Low (over 9 months)

Basis on which priority has been set

The suggested item should be included in future programme(s) because: (please tick as appropriate)

- (a) It is a district level function over which the district has some control
- (b) It is a recently introduced policy, service area of activity which would be timely to review
- (c) It is a policy which has been running for sometime and is due for review
- (d) It is a major proposal for change
- (e) It is an issue raised via complaints received
- (f) It is an area of public concern
- (g) It is an area of poor performance
- (h) It would be of benefit to residents of the district
- (i) Which of the Council's objectives does the issue address:
.....

(j) Is there a deadline for the Council to make a decision? (If so, when and why?)

Members are requested to provide information on the following:-

(k) What do you wish to achieve from the review?
.....

(l) Are the desired outcomes likely to be achievable?
.....

(m) Will it change/increase efficiency and cost effectiveness?

Additional information – an explanatory sentence or paragraph to be provided below to support each box which has been ticked.

TEIGNBRIDGE DISTRICT COUNCIL

OVERVIEW AND SCRUTINY 12 NOVEMBER, 2019

PART I

Report Title	Call-In of Executive Decision Existing and future planning policies to meet the challenges of climate change
Purpose of Report	To consider the Call-In by Cllrs Daws and supported by Cllrs Bradford, Mullone, Patch and Parker-Khan
Recommendation(s)	To consider the Call-In
Financial Implications	Any implications are set out in the appended report.
Legal Implications	Any implications are set out in the appended report.
Risk Assessment	Any implications are set out in the appended report.
Environmental/ Climate Change Implications	Any implications are set out in the appended report.
Report Author	Trish Corns Democratic Services Officer 01626 215112 trish.corns@teignbridge.gov.uk
Portfolio Holder	Cllr J Hook (Housing and Climate Change) and Cllr Taylor (Planning)
Appendices / Background Papers	1. Executive report 8 October, 2019 and Minute 2. Comment from Portfolio Holders

1. BACKGROUND

The Executive decision as Minute 70/10/2019 (Appendix 1 refers) has been called in by Councillor Daws and supported by Councillors Bradford, Mullone, Parker-Khan and Patch.

Councillor Daws' reason for the Call-In is as follows:

"I would like to call the item because we have run the existing and future planning policies to meet the challenges of climate change past Client Earth, and though they were encouraged by the policy, they suggested additions to strengthen the policy.

These specifically are the additions of the following detail:

- Confirm that the various policies in the new local plan / GESP (referred to at 3.5) will be as specific as possible -- e.g. specifying the minimum amount of renewable generation / which categories of development are covered where it is not a universal requirement and that they will be informed by a robust evidence base that takes a quantified and holistic approach to assessing climate impacts, e.g. by assessing carbon impact together with viability.

- Add that the review of site allocations within the Local Plan and GESP should be included in the overall carbon emission impact calculations.”

The Executive report is attached at Appendix 1 for ease of reference.

A response from the Portfolio Holders is attached at Appendix 2.

2. IMPLICATIONS, RISK MANAGEMENT & CLIMATE CHANGE IMPACT

Any implications are as set out in the appended report.

3. CONCLUSION

The Committee is requested to consider the Call-In.

EXECUTIVE

8 OCTOBER 2019

Present:

Councillors G Hook (Leader), Dewhurst (Deputy Leader), J Hook, Connett, Jeffries, MacGregor, Taylor and Wrigley

Members in Attendance:

Councillors Bullivant, Clarence, H Cox, Daws, Goodman-Bradbury, Keeling, Nutley and Purser

Minute 70

EXISTING AND FUTURE PLANNING POLICIES TO MEET THE CHALLENGES OF CLIMATE CHANGE

The Portfolio Holder for Planning presented the report to make clear what the current provisions were within the local plan for addressing the climate change challenge and to agree that these were given a weight which reflected fully the Council's declaration of a climate emergency and the new national statutory carbon reduction targets.

The Senior Planning Officer highlighted the three main policies; Carbon Emission Targets – S7; Sustainable Transport - S9; and Carbon Reduction Plans - EN3 that were directly relevant to meeting the climate change challenge. He advised that the implementation of the policies, particularly for Carbon Reduction Plans would require specialist skills which were not currently available in the planning team. Until the appointment of a Climate Change Officer, there would be a requirement for buy-in of expert consultancy support.

A non- Executive Member commented on the need to balance other planning gains when it came to carbon off setting.

The Portfolio Holder for Climate Change Emergency and Housing supported the development of policies to address the climate change emergency. She welcomed the support and engagement from Teignbridge Action Climate Group (ACT).

The Leader commented that there would be engagement with the voluntary sector and the wider community to support the need for the district to address the climate emergency.

The Portfolio Holder for Planning proposed the recommendation, this was seconded by the Portfolio Holder for Climate Change Emergency and Housing.

RESOLVED that:-

(1) the existing policies of the Local Plan which require a reduction in carbon emissions be noted;

(2) the carbon emissions reduction target in S7 should be read to reflect the new national carbon reduction target which is to achieve a reduction in carbon emissions of at least 100% by 2050 compared to 1990 levels (equivalent to a 48% reduction between 2017 and 2033);

(3) the existing Teignbridge Local Plan low carbon policies be given an appropriate weight in planning decisions which reflects the council's climate emergency declaration and the new statutory national carbon reduction target; and

(4) a suite of policies be prepared through an update of the Local Plan to meet Climate Change challenges and be developed in consultation with local experts and interest groups, such as Action on Climate in Teignbridge.

EXECUTIVE

LEADER: Cllr Gordon Hook

PORTFOLIO HOLDER: Cllr Gary Taylor

DATE: 8 October 2019

REPORT OF: Business Manager Strategic Place

SUBJECT: Existing and future planning policies to meet the challenges of climate change

PART I

RECOMMENDATIONS

The Executive is recommended to

Resolve

That

- the existing policies of the Local Plan which require a reduction in carbon emissions are noted;
- the carbon emissions reduction target in S7 should be read to reflect the new national carbon reduction target which is to achieve a reduction in carbon emissions of at least 100% by 2050 compared to 1990 levels (equivalent to a 48% reduction between 2017 and 2033);
- the existing Teignbridge Local Plan low carbon policies are given an appropriate weight in planning decisions which reflects the council's climate emergency declaration and the new statutory national carbon reduction target;
- a suite of policies is prepared through an update of the Local Plan to meet Climate Change challenges and are developed in consultation with local experts and interest groups, such as Action on Climate in Teignbridge.

1. PURPOSE

- 1.1 To make clear what the current provisions are within the Local Plan for addressing the climate change challenge and to agree that these are given a weight which reflects fully the council's declaration of a climate emergency and the new national statutory carbon reduction target. The report also sets out the Council's direction of travel for a new suite of policies to address the climate change challenges as part of the update to the Local Plan and the Greater Exeter Strategic Plan.

2. BACKGROUND

- 2.1 The Climate Change Act sets out a pathway to achieve a reduction in carbon emissions of at least 100% by 2050 compared to 1990 levels. This statutory target has recently changed from the previous target which sought an 80% reduction in the same time period. Local Authorities have a crucial role to play in helping to achieve this. In early 2019, this Council pledged to do what is within our powers to make the district carbon neutral by 2025. As part of this, we have a responsibility through discharging our planning functions to ensure that future growth and development in our district is managed in a way which significantly reduces both production and consumption emissions. The greatest contributor to carbon emissions in Teignbridge is transport.
- 2.2 The National Planning Policy Framework is clear that the planning system should ensure that places are shaped in ways which *“contribute to radical reductions in greenhouse gas emissions, minimise vulnerability and improve resilience; encourage the reuse of existing resources, including the conversion of existing buildings; and support renewable and low carbon energy and associated infrastructure”* (p.44).
- 2.3 Our current Local Plan (2013-2033) recognises the challenges of climate change and includes various policies which require new developments to reduce their carbon emissions and be delivered with infrastructure in place to support the transition to a low carbon future. There is therefore much that we can do within the provisions of our current Local Plan to contribute to reductions in carbon emissions.
- 2.4 The Local Plan 2013-2033 contains three policies which are directly relevant to meeting the climate change challenge. These are:
- Policy S7 Carbon Emission Targets: this policy seeks to work proactively with partners and through public and private investment and the management of development to achieve reductions of about 42% from 2009 levels by 2030. This reduction is working towards the previous national statutory target to achieve an 80% reduction in emissions between 1990 and 2050. The national target was updated by regulation earlier this year, and now seeks a 100% reduction by 2050 (i.e. carbon neutrality). The Local Plan target therefore now reflects an out of date national target. It is possible to calculate a straight line projection between 2017 (the most recent available local authority level data on carbon emissions) and the 2050 target. Effectively, this would require that the policy is read as if it has been updated to reflect the new national policy, implying a 48% reduction target between 2017 and 2033.
 - Policy S9 Sustainable Transport: requires adequate provision of transport infrastructure, including that for electric vehicles. (NB: it should also be noted that some of our adopted Neighbourhood Plans also include requirements for EV charging points).

TEIGNBRIDGE DISTRICT COUNCIL

- Policy EN3 Carbon Reduction Plans: this policy states that all development proposals should seek to minimise their carbon footprint both during construction, and in use, to achieve the target in policy S7. It further requires major developments (those of 10 or more dwellings or more than 1,000sqm floorspace) to demonstrate how they will achieve this through a carbon reduction plan.

- 2.5 Whilst there are clearly improvements that can be made to our existing policies, the regulatory provisions for introducing new policy requirements significantly limit the scope for doing this outside of the normal statutory plan making process. Such processes can take several years and require both extensive consultation and a public examination to test their soundness. In the next couple of years or so, therefore, the most practical course of action within the local planning dimension is to take steps to give appropriate weight to the relevant Local Plan policies. By unanimously declaring a climate emergency, the council has indicated that it believes policies like these are key to the consideration of planning applications. It must be emphasised that they are not the only important local plan policies for the achievement of sustainable development (i.e. taking account of social, economic and environmental factors in the round) but the recommendation to this report is that the weight to be attached to them should reflect the sense of urgency within the council's climate emergency declaration.
- 2.6 The implementation of policies S7, S9 and EN3 can require technically complex and specialist skills which are not currently contained within the planning service. It is therefore important that such skills are available to consider and enforce documents such as carbon reduction plans. The report recommends that appropriate budget is made available, without which the implementation of these existing policies will be uncertain.

3. MAIN IMPLICATIONS

Improving current policy implementation

- 3.1 A report to Full Council on 24 September 2019 has recommended that a full time officer post is created to provide in house expertise on low carbon and climate change matters. The job description for this post includes the assessment of carbon reduction plans submitted through the planning process. However, until such time as this post is filled, it is considered necessary to make allowances within the budget to buy-in expert consultancy support to scrutinise any submitted carbon reduction plans. It is estimated that the assessment of a carbon reduction plan will be in the region of £5k.
- 3.2 There is scope for improvement in how we currently ask for infrastructure for electric vehicles and therefore this requirement in S9(e) will now be proactively sought on all relevant applications.
- 3.3 It should be noted however that requiring the achievement of reduced carbon emissions and the provision of electric vehicle infrastructure may lead to increasing viability difficulties for developers. There is therefore a possibility that

TEIGNBRIDGE DISTRICT COUNCIL

other planning gains (such as affordable housing, community facilities etc.) sought through the development management process may need to be balanced when determining applications.

Future Policies

- 3.4 As stated above, it is not possible under the Town and Country Planning (Local Planning) (England) Regulations 2012 (and subsequent amendments) to introduce new policies outside of the statutory plan making process. As such, our policies relating to the climate change challenge will be added to and amended through the update to the Local Plan and, on a more strategic basis, through the Greater Exeter Strategic Plan (GESP). It is anticipated that refreshed Local Plan policies will be in place by mid to late 2021 with policies in the GESP to follow.
- 3.5 There are a number of opportunities where Teignbridge and the Greater Exeter area can plan proactively for minimising carbon emissions and embracing latest smart technologies. It is proposed that refreshed policies through the Local Plan and GESP include provision for the following:
- All development proposals will include the infrastructure to be ready for electric vehicles;
 - A low carbon, efficient transport network to serve the Greater Exeter area through:
 - Provision of a reliable and consistent standard of sustainable travel between Exeter and the main towns and growth locations, including half hourly rail, quarter hourly bus and strategic cycle routes; and
 - Developing Park and Ride or Park and Change sites on all key road corridors into Exeter, doubling the number of spaces serving the city and improving cross-city bus corridors and access to edge of city growth locations and employment areas;
 - Applicants for all developments which propose the construction of new home(s) or non-residential floorspace will be required to submit a Carbon Reduction Plan to the local planning authority for approval.
 - Minimising energy demand across the development by sensitive design, using landform, layout, building orientation, tree planting, massing and landscaping to reduce likely energy consumption and increase resilience to higher temperatures;
 - Maximising the proportion of energy generated within new developments that come from renewable or low carbon sources;
 - Ensuring 'in-use' performance is as close as possible to designed intent;
 - The setting up of a carbon offsetting fund where it is not feasible or viable to deliver carbon reduction requirements on-site; and
 - Support for low carbon and renewable energy schemes, smart energy networks and community owned low/zero carbon energy projects.

TEIGNBRIDGE DISTRICT COUNCIL

- 3.6 Policies to this effect are currently being drafted and will be consulted on in the next publication of the Local Plan and GESP. In essence, these opportunities will only be fully realised once these plans have been progressed through to adoption.

4. TIME-SCALE

- 4.1 An appropriate focus on the implementation of existing policies is an immediate impact, and by allowing for additional expertise to be bought in the impact can be increased significantly.
- 4.2 Refreshed policies will not be able to be fully implemented until the update to the Local Plan and/or GESP is adopted (Local Plan Part 1 currently expected to be adopted mid 2021).

5. JUSTIFICATION

- 5.1 The Council has a responsibility through its planning functions to ensure that new development supports the transition to a low carbon future. Existing policies of the Local Plan should be implemented as effectively as possible and timely progress on the Local Plan update will enable us prepare new policies which are able to achieve the most positive impact and change. Addressing the energy and climate change challenge not only benefits the environment but has social and economic benefits too, helping to improve energy security, reduce fuel poverty, increase revenue from renewable energy generation and support general health and wellbeing of our population.

6. FINANCIAL IMPLICATIONS

- 6.1 The financial implications arising from this report relate to the costs of using specialist consultants to assess carbon reduction plans. This will only be a short term pressure in the interim period until an in-house specialist is recruited. On this basis it is anticipated that the costs associated with this will be in the region of £5k (although this depends on the number of relevant applications being submitted). This can be financed using underspend from last year's Local Plan budget.
- 6.2 The costs associated with reviewing the Local Plan are addressed in a separate report to the Executive (Teignbridge Local Plan Review and Wolborough Masterplan Timetables and Local Development Scheme – 8 October 2019).

7. DATE OF IMPLEMENTATION (CONFIRMATION OF DECISION SUBJECT TO CALL-IN)

10.00 a.m. on 18 October 2019.

Simon Thornley
Business Manager, Strategic Place

Cllr Taylor
Portfolio Holder for Planning and
Housing

TEIGNBRIDGE DISTRICT COUNCIL

BELOW TO BE FILLED IN BY REPORT AUTHOR:

Wards affected	All outside Dartmoor NP
Contact for any more information	Trevor Shaw
Background Papers (For Part I reports only)	Teignbridge Local Plan
Key Decision	Y
In Forward Plan	Y
In O&S Work Programme	N
Community Impact Assessment attached:	N
Appendices attached:	N

APPENDIX

TEIGNBRIDGE DISTRICT COUNCIL

OVERVIEW AND SCRUTINY

12TH NOVEMBER 2019

CALL-IN OF EXECUTIVE DECISION OF 8TH OCTOBER 2019 RE EXISTING AND FUTURE POLICIES TO MEET THE CHALLENGES OF CLIMATE CHANGE

PORTFOLIO HOLDERS' RESPONSE

Cllr Gary Taylor, PH for Planning
Cllr Jackie Hook, PH for Climate Change and Housing

Introduction

The decisions made by the executive which have been called in covered four areas, and we would like to comment on these below, taking account of the reasons given for the call-in.

Resolution 1 – that the existing policies of the Local Plan which require a reduction in carbon emissions are noted.

As a “noted” resolution, nothing arises in relation to this.

Resolution 2 – the carbon emissions reduction target in S7 should be read to reflect the new national carbon reduction target which is to achieve a reduction in carbon emissions of at least 100% by 2050 compared to 1990 levels (equivalent to a 48% reduction between 2017 and 2033).

We note that this resolution is not referred to in the “call-in” reasons and it is therefore a real shame that the call-in has prevented the planning officers from applying this new target over the past month or so. The resolution would have required developers to “up their game” on carbon reductions, because policy EN3 requires carbon reduction plans which meet the target set in S7. By calling in the decision, this more stringent target can't be applied to decisions until the call-in is over. We think that is a month of potential improvement wasted.

This is the key reason that we ask O&S to allow the original decision to be implemented without challenge, so that the council can get on with implementing our existing policies in as strong a way as we can.

Resolution 3 - the existing Teignbridge Local Plan low carbon policies are given an appropriate weight in planning decisions which reflects the council's climate emergency declaration and the new statutory national carbon reduction target.

Again, we see that this element of the resolution is not mentioned in the call-in. And again, it is a real shame that we have lost a month. In particular, the call-in has postponed approval for the budget of £5,000 needed to get specialist advice on submitted carbon reduction plans required by the existing EN3 policy.

This is the second main reason which we ask O&S to not challenge the decision and allow it to be implemented as soon as possible.

Resolution 4 - a suite of policies is prepared through an update of the Local Plan to meet Climate Change challenges and are developed in consultation with local experts and interest groups, such as Action on Climate in Teignbridge.

We see that this is the only element of the resolution referred to in the call-in.

As you will know this administration is fully committed to bringing climate change matters to the centre of our local plan work. We said so before the election, we said so after we became the administration and we say so now. We are sure that this is not just a commitment from our party, but is something of which all Teignbridge Councillors are supportive. Our Climate Change declaration was passed unanimously, after all. And here is what we are doing already

- We elevated climate change in the council workings by appointing a specific portfolio holder to oversee the work
- We have resolved to ensure that the existing planning policies are read in a way which makes maximum possible reductions in our carbon emissions – an innovative approach to planning policy, although obviously this call-in has delayed that by an unfortunate month.
- We have agreed to continue to work with our neighbours and partners on wider planning matters, to ensure that we multiply our individual efforts moving towards a zero carbon economy on the fastest feasible timeline.
- We will bring forward new planning policies on an accelerated timescale so that new planning applications which come forward are climate friendly as soon as possible.
- We have agreed the first parts of a Climate Change Action Plan including the appointment of a specialist new officer to oversee the work.
- We have responded to Client Earth positively to confirm our climate change commitment. Our response has been published on the council's website.
- And we can confirm that we will be giving much greater emphasis to Action on Climate in our new and revised 10 year council strategy which will be coming to council for agreement early next year.

Now, of course, we are happy to talk about climate change and our plans to reinforce that sense of urgency. We are delighted that Overview and Scrutiny has the chance to do so now.

But any local plan has to go through a statutory process. We have sped up the process through careful management and by taking advantage of new government policies. But there is a limit to how quickly a complex process of multiple consultation, evidence gathering, complicated legal requirements and independent examination can go. We also have to be very careful that, as a council, we don't give the impression that we have a closed and predetermined mind on matters like planning. This executive resolution was carefully crafted by officers to avoid these legal traps, while clearly setting out a direction of travel. Clearly, like all of you, we see the clear benefits of clear and quantifiable policies on development, design and climate change. But we have to let the plan making process run through or we risk scuppering the plan before we start! Similarly the Strategic Environmental Assessment is required by law to include an assessment of impact on climate change.

As you will know, the first meeting of the Local Plan Working Group has already happened, and there was a well-informed and lively discussion about the shape of our emerging plan policies. We are sure that this will continue. Let's trust ourselves to make the right decisions, let's trust the officers to give us the good, technical advice we need to do so, and let's make sure that we don't drop a legal clanger at this early stage.

Therefore, again we suggest to you that, after having your discussion, you confirm the original decision, and let the Planning Working Group and Planning Committee get on with its job.

APPENDIX 2

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TEIGNBRIDGE DISTRICT COUNCIL

OVERVIEW AND SCRUTINY COMMITTEE
12 NOVEMBER 2019

PART I

Report Title	Interim Report of the Public Spaces Protection Order (for Dog Control) Review Group Councillors Nutley (Chairman), D Cox, Hocking, L Petherick, Phipps and Peart
Purpose of Report	To consider the findings of the Review Group (as requested by the Overview and Scrutiny Committee 19 November, 2018 and Executive 4 December, 2018) and in particular the maximum number of dogs that can be walked at any one time, and the seasonal dog exclusion areas on beaches.
Recommendation(s)	<p>Referring to the terms of reference detailed in paragraph 1.2 below the Committee RECOMMENDS to Executive:</p> <p>(1) In relation to the Public Space Protection Order (PSPO) for Responsible Dog Ownership under ss59 to 75 of the Anti-Social Crime and Policing Act 2014, the number of dogs that any one person can walk at any one time remain at 6, as agreed by Council on 14/1/19 <u>Justification</u> There is insufficient evidence to reduce this number to less than 6.</p> <p>(2) The seasonal dog exclusion areas on beaches remain as 1 April to 30 September, as agreed by Executive on 4/12/18. <u>Justification</u> There is no evidence to suggest the date should be altered to 1 May; there are plenty of beaches that can be used all year round; and the restrictions relate to an area of most beaches but not all of them.</p> <p>(3) The use of body cameras by Community Enforcement Wardens is not progressed. <u>Justification</u> There is no evidence to suggest that body cameras would be beneficial. No member of staff has requested a body camera, they all have work mobiles with the capability to record footage, the additional expense cannot be justified and it would be better allocated towards publicity campaigns.</p> <p>(4) In response to the DEFRA Animal Welfare Regulations consultation, the Council respond by</p>

	<p>suggesting that dog walking individuals who are walking other peoples' dogs (by collecting the dogs from their owners house and returning them) either voluntarily or for a fee should be licensed.</p> <p><u>Justification</u>, Individuals who do not have a residence based business such as those who provide a dog walking service only should be licensed. District Councils currently administer animal welfare licences, and fees are retained by these Councils.</p> <p>The review group also considered that an option was that all dogs should require a licence. This would be a new control.</p> <p><u>Justification</u></p> <p>It was considered that there was merit in all dogs being licenced. It was noted that all dogs were required to be microchipped and it was considered that while dogs were being microchipped they could be licensed. The suggested increased licensing administration could also be undertaken by District Councils. This requires further consideration by the Review Group.</p> <p>(5) Insurance Regulations are the responsibility of businesses to ensure they are adequately insured for their business, and this issue be included in the issues to be reviewed by the Group in its 12 month review.</p> <p>(6) The Council undertake a publicity campaign to encourage members of the public, Town and Parish Councils to engage with offending and irresponsible dog owners, and assist the Council in upholding the regulations of the Public Safety Protection Order.</p> <p>(7) The Review Group continue to undertake a review of the PSPO following 12 months of its implementation as set out in the Group's terms of reference</p>
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Financial Implications	See paragraph 2.1 below Chief Finance Officer Email: martin.flitcroft@teignbridge.gov.uk
Legal Implications	See paragraph 2.2 below Solicitor and Deputy Monitoring Officer Email: Paul.Woodhouse@teignbridge.gov.uk
Risk Assessment	This was considered as part of the original report to Executive 30/10/18
Environmental/ Climate Change Implications	See paragraph 2.4 below Environmental Protection Manager and Climate Change Officer Email: David.Eaton@teignbridge.gov.uk
Report Author	Report of the Review Group Cllrs Nutley(Chairman), D Cox, Hocking, L Petherick, Phipps and Peart Trish Corns Democratic Services Officer trish.corns@teignbridge.gov.uk David Eaton Environment Protection Manager David.Eaton@teignbridge.gov.uk
Portfolio Holder	Cllr Alistair Dewhirst – Waste Management and Environmental Health Portfolio Holder
Appendices / Background Papers	Discussions of the meetings of the Review Group Survey responses to the Public consultation April/May 2019 RSPCA Guidelines DEFRA guidelines Appendix 1 - past minutes and report taken form the following meetings Minutes of Council 14/1/2019 Minutes of Executive 04/12/2018 Minute O&S 19/11/2018 Minute 227 Executive 30/10/18 Report for Minute 227 Executive 30/10/18

1. REPORT DETAIL

1.1 The Review Group met on six occasions. The first meeting was held prior to the 2019 elections, however Councillors D Cox and Nutley having been re-elected remained on the Group.

1.2 The terms of reference for the Review Group are as follows:

To monitor the PSPO particularly in relation to:-

1. The maximum number of dogs that can be walked at any one time;
2. The seasonal dog exclusion areas on beaches;
3. The use of body cameras by Community Enforcement Wardens;
4. Government Guidance;
5. Insurance regulations.
6. To identify volunteers to assist the Council wardens in engaging with offending and irresponsible dog owners/walkers to become more responsible.
7. Review the implementation of the PSPO in the first 12 months.

- 1.3** Public consultation was undertaken in 2017, the results of which were summarised in the original Executive report considered by Executive on 30/10/18. Over 2000 responses were received which represented the highest level of responses to a Teignbridge Council survey.
- 1.4** Public Consultation was also undertaken during April and May 2019 advising the public of the review Group and resulted which in the receipt of representations for consideration by the Review group, and requests to address the Group during its review. Councillors were also invited to address the Group or submit written representations for consideration.
- 1.5** The Review Group invited a cross sectional sample as far as possible of members of the public to give evidence and address the Group. The Group heard from Councillors Austen, Bradford, Clarence, Dewhirst, and Russell who had requested to address the group to give evidence. In addition a number of officers addressed the Group: the resorts Manager, Grounds Maintenance Officer, Waste and Cleansing Manager, Devon County Council Stover Park Ranger and the Solicitor. Information from the RSPCA, was taken into account, in addition to advice on bathing water quality and testing.

2. IMPLICATIONS, RISK MANAGEMENT & CLIMATE CHANGE IMPACT

2.1 Financial

Publicity signs and leaflets were altered following the Council decision on 14/1/19 and the Executive Decision on 4/12/18.

Additional administration would be required in relation to licencing dog walking businesses but this can be managed from existing resources with the Council keeping the income received.

The addition of a dog licence for all dogs within Teignbridge would create additional administration and enforcement and it is not clear that the level of fee would cover the implications on the revenue budget.

The publicity campaign would also be delivered within existing budgets.

2.2 Legal

In regard to recommendation (6) the Council should be extremely careful as to what conduct it is seeking to encourage and perhaps the consequences.

2.3 Risks

This was considered as part of the original report to Executive 30/10/18

2.4 Environmental/Climate Change Impact

The proposed policy would have a neutral impact on climate change.

3. ALTERNATIVE OPTIONS

The Review Group considered alternative options on all issues. The group made recommendations as detailed above with their justifications for the recommendations after having considered alternative options.

4. CONCLUSION

The Review Group will be undertaking a review of the PSPO following 12 months of its implementation, as set out in the Terms of Reference above.

**Councillors Nutley (Chairman), D Cox, Hocking,
L Petherick, Phipps and Peart**

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PSPO Background Information

Full Council 14/1/19

Minute 6 CALL-IN OF EXECUTIVE DECISION PUBLIC SPACES PROTECTION ORDER FOR DOG CONTROL IN TEIGNBRIDGE

Councillor Dewhirst, in presenting the call-in, stated that the decision to limit the number to four dogs was disproportionate and that six would be a fair number as recommended by Overview & Scrutiny Committee. He said that professional dog walkers have increased and this limit would have an adverse effect on their businesses and clients. He reported there had been no complaints about professional dog walkers, the limit should be six, the same as East Devon District Council, and then this should be monitored over the coming year.

The Portfolio Holder for Health & Wellbeing commented that the Scrutiny Review Group would support the better understanding of the impact of the number of dogs that could be walked. A consultation had been undertaken on the Public Space Protection Order (PSPO) and for the number of dogs that an individual should walk the results showed that 50% of responses stated three, 23% stated four and only 2% stated six.

During discussion some Members raised concerns regarding the negative effect the limit would have on viability of the businesses of professional dog walkers; there was no evidence to support that six dogs could not be walked; dog walkers and owners were responsible; the difficulties this would cause for older and working residents with dogs who rely on the professional dog walkers; and issue of budget for Dog Wardens and how the PSPO would be enforced.

Other Members felt that a limit of four dogs was supported by the consultation response and that the PSPO would ensure that the District was cleaner and safer without dog fouling or dog attacks and set one standard across the District.

It was proposed by Councillor Dewhirst, seconded by Councillor Eden and

RESOLVED that in relation to the Public Space Protection Order (PSPO) for Responsible Dog Ownership under ss59 to 75 of the Anti-Social Crime and Policing Act 2014 the number of dogs that any one individual can walk at any one time be a maximum of six.

In accordance with Procedural Rule 4 (O) (v) a recorded vote was called for:-
Voting for:-

Councillors

Colclough, Connett, Cook, Cox, Dewhirst, Eden, Evans, Haines, Hayes, Hocking, (G) Hook, (J) Hook, Jones, Morgan, Nutley, Parker, Rollason, Wrigley and Keeling (19 Members)

Voting against:-

Councillors Austen, Peart and Thorne (3 Members)

Abstentions:-

Councillors Barker, Bromwell, Bullivant, Christophers, Clarence, Clemens, Dennis, Fusco, Golder, Goodey, Gribble, Hockin, Jefferey, the Chairman, Lake, Mayne, Prowse, Russell and Smith
(19 Members)

Absent:-

Councillors Matthews, Orme, Pilkington and Winsor
(4 Members)

Executive 4/12/18

Minute 279 CALL-IN OF EXECUTIVE DECISION PUBLIC SPACES PROTECTION ORDER FOR DOG CONTROL IN TEIGNBRIDGE

The Portfolio Holder for Health & Well-Being presented the report on the Call-in of Executive decision Public Spaces Protection Order (PSPO) for Dog Control in Teignbridge.

During discussion, Members raised the following points:-

- Executive should consider allowing six dogs to be walked at any one time as any less could affect dog walking businesses
- The review group should not be limited to the two items as recommended
- There were beaches in the district that enabled dog walking all year round

In response to Members, the Environmental Protection Manager clarified that there were 59 'home boarding' establishments and 14 animal boarding establishments in the District. He stated that guidance from Department for Environment, Food and Rural Affairs published on 30 November 2018 stated that, for home boarding establishments and doggie day care providers, up to six dogs could be walked at any one time. The Council could not licence the person only the premises with respect to dog walking.

The Leader proposed that Overview & Scrutiny Committee set up a Review Group to monitor the PSPO which should include the number of dogs, the seasonal beach ban, if the PSPO makes it easier for the council to take action with regards to dog fouling and enforcement officers wearing body cameras to collect evidence.

Executive Members supported their previous decision to limit the maximum number of dogs that any one individual can walk at any one time to four, the seasonal beaches restriction to be 1 April to 30 September and that Overview &

Scrutiny Committee establish a PSPO Review Group.

RESOLVED that:-

(1) implementation of a Public Space Protection Order (PSPO) for Responsible Dog Ownership under ss59 to 75 of the Anti-Social Crime and Policing Act 2014 be approved, subject to the inclusion of:

- That the number of dogs that any one individual can walk at any one time be a maximum of four.
- That the seasonal dog exclusion areas on beaches be 1 April to 30 September;

(2) the Council's Solicitor be authorised to draft and make the order;

(3) the Council's Environmental Protection Manager be authorised to issue fixed penalty notices under the PSPO; and

(4) Overview & Scrutiny Committee establish a review group to monitor the PSPO particularly in relation to:-

- The maximum number of dog that can be walked at any one time;
- The seasonal dog exclusion areas on beaches;
- The use of body cameras by enforcement officers;
- Government Guidance;
- Insurance regulations.

Overview and Scrutiny 19/11/18

Minute 244 CALL IN OF EXECUTIVE DECISION 30 OCTOBER 2018 - PUBLIC SPACES PROTECTION ORDER FOR DOG CONTROL IN TEIGNBRIDGE

Consideration was given to the call-in of an Executive decision made on 30 October 2018 relating to the Public Spaces Protection Order for Dog Control in Teignbridge. The decision seeks the implementation of a Public Space Protection Order (PSPO) for Responsible Dog Ownership under ss59 to 75 of the Anti-Social Crime and Policing Act 2014.

The decision has been called in by Councillor Cox and supported by Councillors Connett, Dewhirst, Eden, Nutley and Wrigley. Councillor Cox's reasons for call in are:

1. To clarify the Executive's proposals to extend the dog ban on Ness Beach and Holcombe Beach as it now seems they were included in error.
2. To examine the decision to have only four as the maximum number of dogs on a lead in the light of the decision by East Devon District Council and the comments from the Kennel Club, the Dogs Trust and the Peoples Dispensary for Sick Animals.

Since the Executive meeting on 30 October 2018 there has been a large public response to the decision. Members in considering the call-in should note the number of responses to the decision balanced with the number of people who responded to

the consultation. The Environmental Protection Manager gave an update of the number of correspondence received which amounted to approximately 180, and a summary of the key points.

The consultation with the public covered maintaining the existing seasonal dog exclusion areas. The Ness Beach and Holcombe Beach are not covered by the existing seasonal dog ban. It was not the intention that the PSPO restricted access to these beaches.

The Executive report detailed the outcome of the public consultation and included a number of comments from interested organisations. Overall the consultation results did not provide a consensus on the number of dogs a single individual should walk.

In support of the call-in, Councillor Cox submitted that six was an acceptable number of dogs for any one individual to walk. The support for this was that this would be consistent with East Devon District Council, public liability insurance covers six dogs, for many dog walking businesses this is their only income and limiting the number of dogs to four could result in their businesses folding. He added that a Review Group should be set up to work with responsible dog owners/walkers, to identify volunteers to assist the Council wardens in engaging with offending and irresponsible dog owners/walkers to become more responsible, keep their dogs under control, and always clear up dog faeces from the dogs for which they have responsibility.

The period of the dog ban on beaches for inclusion in the PSPO was not part of the call-in. However the Chairman agreed that this issue could be discussed. In response to a question on the details of the PSPO at agenda page 14, the Environmental Protection Manager advised that the '*reasonable excuse*' under (i) of the heading *No more than 'x' dogs*, would be at the officer's discretion. In response to further questions, the Environmental Protection Manager advised that highways, cyclepaths, and Dawlish Warren Nature Reserve were included in the PSPO.

Resolved

That the following recommendations from this Committee be referred to Executive:-

- (a) That the number of dogs that any one individual can walk at any one time be a maximum of six.
- (b) That the annual period of restriction on beaches be reconsidered.

That a Review Group be set up to primarily work with responsible dog owners/walkers, to identify volunteers to assist the Council wardens in engaging with offending and irresponsible dog owners/walkers to become more responsible, keep their dogs under control, and always clear up dog faeces from the dogs for which they have responsibility, and review the implementation of the PSPO in the first 12 months.

Executive 30/10/18

Minute 277 PUBLIC SPACES PROTECTION ORDER FOR DOG CONTROL IN TEIGNBRIDGE

The Environmental Protection Manager presented the report on the Implementation of a Public Spaces Protection Order (PSPO) for responsible dog ownership. Members were advised on the purpose of a PSPO and of the two conditions that the local authority must be satisfied on reasonable grounds that are met. An officer working group had reviewed the project and there had been an extensive consultation. The eight suggested controls were outlined, these included existing control, improvements on existing controls and new controls. Members were advised that there was no specific statutory guidance to assist when setting a restriction on the number of dogs that could be walked by a single individual on or off a lead. Members were asked to recommend setting the restriction on the number of dogs and attention was brought to the comments in the consultation on this matter and the responses from interested organisations.

During discussion, Members raised the following points:-

- Should the seasonal dog exclusion date commence from 1 April on beaches?
Not just Dawlish Warren Beach
- The majority of dog owners were responsible it was just those few irresponsible owners that caused the issues
- How would enforcement be undertaken and by whom?
- How would public evidence of an offence be acted on?
- There was an issue with dogs being left to roam
- Dog fouling was a real issue in the parishes across the District
- Concerns about working dogs in rural areas; these should be excluded
- What about the existing bye laws?
- How were children play areas defined?
- There was an issue with dog walkers putting dog faeces in bags and hanging on hedges in rural areas
- The maximum number of dogs on a lead should be four.

The Environmental Protection Manager clarified the following:-

- Cycle paths, both those adjacent and not adjacent to a Highway, would be covered by the PSPO
- The three Community Environment Wardens would undertake the role of enforcement
- Complaints could be reported on-line
- Hotspots would be targeted
- Walking patterns of offenders would be identified
- Recording of car number plates would help to trace offenders - this would be a non-confrontational way of reporting an offence
- The existing bye laws would remain in place
- Would investigate if Dawlish Town Council Water Fowl Wardens would be able to enforce the PSPO

- There would be a publicity plan to make the public aware of the order and its contents
- The Community Environment Wardens work patterns do vary to cover different times of the day to address issues.

Executive Members discussed the seasonal dog exclusion dates on the beaches, the needs for signage to be clear and the number of dogs that could be walked by a single individual.

RESOLVED that the:-

(1) Implementation of a Public Space Protection Order (PSPO) for Responsible Dog Ownership under ss59 to 75 of the Anti-Social Crime and Policing Act 2014 be approved subject to the inclusion of:-

- Cycle paths to be added as a highway
- working dogs to be added to the existing list of exemptions - farm dogs moving livestock on the highway are not expected to be on a lead
- the maximum number of dogs permissible on or off a lead with a single individual to be four;

(2) Council's Solicitor be authorised to draft and make the Order;

(3) Council's Environmental Protection Manager be authorised to issue fixed penalty notices under the PSPO; and

(4) Seasonal dog exclusion areas on beaches from 1 April to 30 September be approved. This to be reviewed in 12 months.

Report to Executive 30/10/19

RECOMMENDATIONS

The Executive is recommended to

A Consider and approve the implementation of a Public Space Protection Order

(PSPO) for Responsible Dog Ownership under ss59 to 75 of the Anti-Social Crime and Policing Act 2014.

B Authorise the Council's Solicitor to draft and make the order.

C Authorise the Council's Environmental Protection Manager to issue fixed penalty notices under the PSPO.

1. PURPOSE

The purpose of a Public Spaces Protection Order (PSPO) is to deal with a particular nuisance or problem in a particular area that is detrimental to the local community's quality of life. It can be used to deal with existing problems and problems that are likely to arise in the future.

The definition of a PSPO is wide and includes any place to which the public or any section of the public has access, on payment or otherwise, as of right or by virtue of express or implied permission.

Only a local authority can make a PSPO in respect of a public place within its area. The definition of a 'local authority' in England under Section 74(1) is (amongst others)

a district council. Parish and Town Councils do not have the power to issue PSPO's. The local authority must be satisfied on reasonable grounds that two conditions are met.

The first condition is that:

- Activities carried out in a public place within the authority's area **have had** a detrimental effect on the quality of life of those in the locality, or
- It is **likely** that activities will be carried out in a public place within that area and that will have such an effect.

The second condition is that:

- It is or is likely to be of a **persistent or continuing nature**
- Is or is likely to be, such to make the activities **unreasonable**; and
- Justifies the restrictions imposed by the notice.

The broad aim is to keep public spaces welcoming to law abiding people and communities and not simply to restrict access.

2. BACKGROUND

Within the Clean Scene Programme of works in the Teignbridge Council Strategy 2016 – 2025 is an action to "Review council policies on dog fouling and restricted access across Teignbridge's open spaces and beaches." An Officer Working Group has reviewed the current situation, undertaken a wide ranging public consultation and recommends the implementation of a Public Spaces Protection Order to deal with the issues around irresponsible dog ownership. This project started in October 2016 and progress has been reported to Overview and Scrutiny Committee on a quarterly basis.

The PSPO will enhance the existing controls; the law in the past on dog control has been patchy, so a PSPO will help the council deal with the minority of irresponsible dog owners who don't clear up after their dog or control it. A frustration to officers and members has been the inability to deal with dog fouling on roads that do not have a national speed limit of less than 40mph. This means that many of our rural areas had no controls on dog fouling on the highway.

Currently officers are able to prosecute offenders who breach a dog byelaw. Under the proposed PSPO a range of enforcement options would be available to officers and are described in section 6.

It should be noted that the legislation for dealing with stray dogs will remain and is sufficient and is therefore not included in the proposed PSPO.

For the many responsible dog owners who pick up after their dog wherever they go, nothing will change. Inconsiderate dog owners would be targeted through awareness and enforcement. Registered blind people and assistance dog users will be exempt.

3. MAIN IMPLICATIONS

A PSPO would introduce a clear and simple set of rules that all dog owners would need to comply with across the Teignbridge district. Enforcement would be targeted and graduated to ensure that the irresponsible dog owner is dealt with.

4. GROUPS CONSULTED

Section 72(4) of the act defines what necessary consultation means:

1. The chief officer of police and the local policing body for the police area that includes the restricted area;
2. Whatever community representatives the local authority thinks is appropriate to consult with; and
3. The owner or occupier of land within the restricted area, if, or to the extent that is reasonably practicable to consult with the owner.

The Statutory Guidance recommends that the council engages in an open and public consultation to give the users of the public space the opportunity to comment on whether the proposed restriction or restrictions are appropriate, proportionate or needed at all.

It also recommends that the Council should also ensure that specific groups likely to have a particular interest are consulted, such as a local residents association, or regular users of the open space or those involved in specific activities in the area.

Consultation was undertaken between June 2017 and the 2nd October 2017. Officers consulted the following groups and organisations;

- Existing Licenced businesses
- All Teignbridge District Councillors
- Town and Parish Councils
- Police and Crime Commissioner for Devon and Cornwall
- National Organisations involved in the welfare of dogs including the Kennel Club.
- Attending a number of community events in the District
- Online survey promoted via local newspaper articles, TV and Social Media.

Overall we received 2055 returns with over 1179 specific comments made. The majority of respondents supported the control and requested that the Council provided sufficient resources to target the irresponsible dog owners. Concerns were raised about how the controls would be enforced and that they should be applied with common sense.

There were those who felt that the controls were too restrictive and others who requested more stringent controls. A detailed summary is available in Appendix B.

5. SUGGESTED CONTROLS AND CONSULTATION RESPONSES

The proposed PSPO would contain eight controls, some of which are an enhancement of existing controls whilst others are new. The first seven proposed controls show a significant majority of those consulted agreeing with the proposal.

The eighth control, the maximum number of dogs that can be walked is less clear with a number of differing views.

FOULING – making it an offence if a person in charge of a dog fails to pick up its faeces straight away.

- Improvement of an existing control
- 99% of those consulted in agreement with this control
-

MEANS TO PICK UP- making it an offence if a person in charge of a dog does not carry a bag or other means of clearing up after their dog at all times.

- New Control
- 84% of those consulted in agreement with this control

DOG EXCLUSION AREAS (EXCEPT BEACHES) – making it an offence for a person in charge of a dog, to let a dog be in dog ban area (e.g. Children’s play park).

- Existing control
- 96% of those consulted in agreement with this control

SEASONAL DOG EXCLUSION AREAS (BEACHES) - an offence for a person in charge of a dog, between 1 May and 30 September or 1 April and 30 September in Dawlish Warren to take the dog onto, or permit the dog to enter or to remain on, any beach designated as a dog ban area. The beaches are Dawlish Warran, Dawlish Town, Dawlish Coryton Cove, Holcombe, Teignmouth Town, Shaldon and The Ness.

- Existing control
- 96% of those consulted in agreement with this control

DOGS ON LEAD AREAS - an offence if a person in charge of a dog at any time does not keep the dog on a lead on land designated as a dog on lead area

- Existing control
- 88% of those consulted in agreement with this control

DOG(S) ON LEAD ON THE HIGHWAY – an offence if, at any time, a person in charge of a dog does not keep the dog on a lead, whilst on a road or footpaths adjacent to a road.

- New control
- 80% of those consulted in agreement with this control

DOG(S) ON LEAD BY DIRECTION - an offence if at any time within a dog ban area,

a person in charge of a dog does not comply with a direction given to him by an authorised officer of the council or police officer to put and keep the dog on a lead.

- Existing control
- 91% of those consulted in agreement with this control

RESTRICTION ON THE NUMBER OF DOGS - restrict the number of dogs that can be walked by a single individual on or off the lead

- New Control
- 57% of those consulted in agreement with this control
- 30% of those consulted disagree with this control
- 13% of those consulted don't know

Of those in agreement with this control how many dogs should the single individual should walk on or off a lead at any one time?

Number Number Percentage

3	588	50%
4	267	23%
5	24	2%
6	18	2%
Other	272	23%

Whilst there is no statutory guidance to assist when setting the numbers the following advice has been considered.

- Comments in the consultation suggest that the numbers of dogs relates to the circumstances such as dog size, with, behaviour, strength and ability of the owner to control the dogs.
- Kennel Club feel that an arbitrary figure is an inappropriate approach and will simply displace and intensify the problem in other areas.
- Dogs Trust states that the behaviour of the dogs and the competency of the owner needs to be taken into consideration. Research from 2010 shows that 95% of dog owners have up to 3 dogs and therefore the number of dogs would not normally be expected to exceed 4 dogs.
- PDSA commented that the control may not have the desired effect as owners abilities vary.
- East Devon District Council have recently introduced a similar PSPO for dog control and they have limited the number of dogs to no more than 6 dogs.
- The recently issued Guidance notes for Conditions for providing home boarding for dogs, October 2018 states that “no more than four dogs must be walked at the same time” this is to ensure dogs are exercised at least once daily as appropriate for its age and health.

Members are asked to consider setting the restriction on the number of dogs. When drafting the controls the potential negative impacts they may have on vulnerable groups and ensuring we meet the requirements under the Equality Act 2010 were considered.

Nothing in the proposed PSPO would apply to a person who –

- (a) is registered as a blind person in a register compiled under section 29 of the National Assistance Act 1948 if they are alone with the dog; or
- (b) a person with a disability affecting their mobility, manual dexterity, physical coordination or ability to lift, carry or move everyday objects or who relies upon a dog trained by a prescribed charity (and is clearly identified) for assistance if they are alone with the dog.
- (c) any police dog or fire dog.

6. ENFORCEMENT

The aim is not to penalise responsible dog owners but to target persistent offenders who refuse to comply with the proposed controls. Consideration will be given to the ability of the owner to exercise control over the dogs before taking enforcement action.

A person observed not to be complying with the PSPO is liable to receive a fixed penalty notice. This can be up to £100 and we are recommending that the fine is set at £100. Officers also have powers to issue Community Protection Notices or prosecute if the offence warrants the sanction.

A poster and awareness campaign is planned should the PSPO be approved to inform the public about the controls and how to report incidents online.

7. TIME-SCALE

The order lasts for not more than three years. It can be extended under s60 (2) by the Council if it is satisfied on reasonable grounds that it is necessary to extend the order to prevent:

- Occurrence or recurrence after that time of the activities identified in the order, or
- An increase in the frequency or seriousness of those activities after that time.
-

The PSPO can also be discharged and varied by the Council.

8. JUSTIFICATION

The order is required to effectively tackle irresponsible dog ownership within the Teignbridge District.

9. DATE OF IMPLEMENTATION (CONFIRMATION OF DECISION SUBJECT TO CALL-IN)

10.00 a.m. on 6 November 2018

Officer- David Eaton
Designation–Environmental Protection
Manager
Cllr Sylvia Russell
Portfolio Holder for Health and

Wellbeing

Wards affected All

Contact for any more information David Eaton, Environmental Protection Manager
david.eaton@teignbridge.gov.uk 01626 215064

Background Papers (For Part I reports only) None

Key Decision Y

In Forward Plan Y

In O&S Work Programme Y Part of the Council Strategy

Community Impact Assessment attached: N – Completed for the Council Strategy and the

proposed controls prior to the Consultation.

Appendices attached: A: Draft Public Spaces Protection Order Controls

B: Consultation Summary

Appendix A

Public Spaces Protection Order

Fouling

If within the restricted area a dog defecates at any time on land to which the public or any section of the public has access, on payment or otherwise, as of right or by virtue of express or implied permission, and a person who is in charge of the dog at the time fails to remove the faeces from the land forthwith and properly dispose of it, that person shall be guilty of an offence unless

(i) he has reasonable excuse for failing to do so: or

(ii) the owner, occupier or other person or authority having control of the land has consented (generally or specifically) to his failing to do so.

iii) Taking the faeces away from the land for proper disposal elsewhere or placing the faeces in a receptacle on the land, either a litter bin or dog waste bin, shall be sufficient removal from the land.

iv) Being unaware of the defecation (whether by reason of not being in the vicinity or otherwise), or not having a device or other suitable means of removing the faeces shall not be a reasonable excuse for failing to remove the faeces.

Dog Exclusion Areas (except Beaches)

A person in charge of a dog must not take it into or keep it within a fenced/enclosed e.g. children's play area and signed at its entrance(s) as a "dog exclusion area" (whether the sign uses those particular words or words and/or symbols having like effect) which is designated and marked for children's play unless

(i) he has reasonable excuse for failing to do so: or

(ii) the owner, occupier or other person or authority having control of the land has consented (generally or specifically) to his failing to do so.

Seasonal Dog Exclusion Areas (Beaches)

A person in charge of a dog shall be guilty of an offence if, between, 1st May and 30th September in any year, he takes the dog onto, or permits the dog to enter or to remain on, any land designated as a Dog Exclusion Area detailed in Schedule 1, unless

(i) he has reasonable excuse for failing to do so, or

(ii) the owner, occupier or other person or authority having control of the land has consented (generally or specifically) to his failing to do so.

Dogs on lead Areas

A person in charge of a dog shall be guilty of an offence if, at any time on land designated as a Dogs on Lead Area detailed in Schedule 1 below, he does not keep the dog on a lead unless

- (i) he has reasonable excuse for failing to do so, or
- (ii) the owner, occupier or other person or authority having control of the land has consented (generally or specifically) to his failing to do so
- (iii) failing to have a lead in his/her possession shall not be a reasonable excuse for failing to do so

Dog(s) on lead on the highway

A person in charge of a dog shall be guilty of an offence if, at any time within the restricted area, he does not keep his dog on a lead less than 2m in length whilst on the public highway or on footpaths adjacent to the highway, unless he has reasonable excuse for failing to do so.

- (i) Failing to have a lead in his possession at the time shall not be a reasonable excuse for failing to do so.

Dog(s) on lead by direction

A person in charge of a dog shall be guilty of an offence if, at any time within the restricted area, he does not comply with a direction given to him by an authorised officer of the council or a Police Officer to put and keep the dog on a lead unless

- (i) he has reasonable excuse for failing to do so: or
- (ii) the owner, occupier or other person or authority having control of the land has consented (generally or specifically) to his failing to do so.

An authorised officer or Police Officer may only give a direction under the order to put and keep a dog on a lead if such restraint is reasonably necessary to prevent a nuisance or behaviour by the dog likely to cause annoyance or danger to any other person or to a bird or another animal

Failing to have a lead in his possession at the time shall not be a reasonable excuse for failing to do so.

No more than X dogs

On land to which the public or any section of the public has access, on payment or otherwise, as of right or by virtue of express or implied permission, the maximum number of dogs which a person may take onto the land is X unless

- (i) he has reasonable excuse for failing to do so; or
- (ii) the owner, occupier or other person or authority having control of the land has consented (generally or specifically) to his failing to do so.

Means to pick up

A person in charge of a dog on land to which this order applies must have with him an appropriate means to pick up dog faeces deposited by that dog unless

- (a) he has reasonable excuse for failing to do so; or

(b) the owner, occupier or other person or authority having control of the land has consented (generally or specifically) to his failing to do so.

The obligation is complied with if, after a request from an authorised officer, the person in charge of the dog produces an appropriate means to pick up dog faeces.

Exemptions

Nothing in this order shall apply to a person who –

(a) is registered as a blind person in a register compiled under section 29 of the National Assistance Act 1948 if they are alone with the dog; or

(b) a person with a disability affecting their mobility, manual dexterity, physical coordination or ability to lift, carry or move everyday objects or who relies upon a dog trained by a prescribed charity (and is clearly identified) for assistance if they are alone with the dog.

A “prescribed charity” is:

- Dogs for the Disabled (Registered Charity no. 700454)
- Support Dogs (Registered Charity no.1088281)
- Canine Partners for Independence (Registered Charity no. 803680)

(c) any police dog or fire dog. The term “police dog” or “fire dog” is deemed to be any dog, which is trained, or is undergoing structured training on behalf of the Chief Police Officer or Chief Fire Officer for the relevant service’s dog unit. All reference to the term ‘dog’ also includes bitches and puppies belonging to that service that are subject to any separate contractual conditions and arrangements.

Explanations

For the purpose of this order:

- A person who habitually has a dog in his possession shall be taken to be in charge of the dog at any time unless at that time some other person is in charge of the dog;
- Placing the faeces in a receptacle on the land which is provided for the purpose, or for the disposal of waste, shall be sufficient removal from the land;
- Being unaware of the defecation (whether by reason of not being in the vicinity or otherwise), or not having a device for or other suitable means of removing the faeces shall not be a reasonable excuse for failing to remove the faeces
- “an authorised officer of the Authority” means an employee, partnership agency or contractor of Teignbridge District Council who is authorised in writing by Teignbridge District Council for the purposes of giving directions under the Order.

Appendix B

PSPO Dog fouling survey 2017

From: June 2017

To: 2nd October 2017

Total number of returns: 2055

Comments made: 270

Fouling

Q1 The council has existing powers which make it an offence if a person in charge of a dog fails to pick up

its faeces straight away. Would you like this to carry on?

Agree? Number Percentage

Yes	2028	99%
No	19	1%
No reply	8	na

Q2 The council would like to have an offence if a person in charge of a dog does not carry a bag or other means of clearing up after their dog at all times. Do you agree?

Agree? Number Percentage

Yes	1719	84%
No	326	16%
No reply	10	na

Dog ban areas (except beaches)

Q3 The council would like to continue to have it as an offence for a person in charge of a dog, to let a dog be in dog ban area (e.g. Children's play park). Do you agree?

Agree? Number Percentage

Yes	1966	96%
No	82	4%
No reply	8	na

Beaches - Seasonal dog ban area

Q4 The council would like to continue to have an offence for a person in charge of a dog, between 1 May and 30 September or 1 April and 30 September in Dawlish Warren to take the dog onto, or permit the dog to enter or to remain on, any beach designated as a dog ban area. Do you agree?

Agree? Number Percentage

Yes	1966	96%
No	82	4%
No reply	11	na

Dogs on leads

Q5 The council would like to continue to have an offence if a person in charge of a dog at any time does not keep the dog on a lead on land designated as a dog on lead area. Would you like to see this?

Agree? Number Percentage

Yes	1796	88%
No	249	12%
No reply	10	na

Q6 The council would like to have an offence if, at any time, a person in charge of a dog does not keep the dog on a lead, whilst on a road or footpaths adjacent to a road. Do you agree?

Agree? Number Percentage

Yes	1631	80%
No	412	20%
No reply	12	na

Q7 The council is planning on introducing an offence if at any time within a dog ban area, a person in charge of a dog does not comply with a direction given to him by an authorised officer of the council or police officer to put and keep the dog on a lead. Do you agree?

Agree? Number Percentage

Yes	1862	91%
No	181	9%
No reply	12	na

Maximum number of dogs which a person may take onto land

Q8 Would you like to see the introduction of a new control under the PSPO to restrict the number of dogs that can be walked by a single individual on or off the lead. Do you agree?

Agree? Number Percentage

Yes	1173	57%
No	608	30%
Don't know	266	13%
No reply	8	na

Q8a If yes, how many dogs do you think the single individual should walk on or off a lead at any one time?

Number Number Percentage

3	588	50%
4	267	23%
5	24	2%
6	18	2%
Other	272	23%

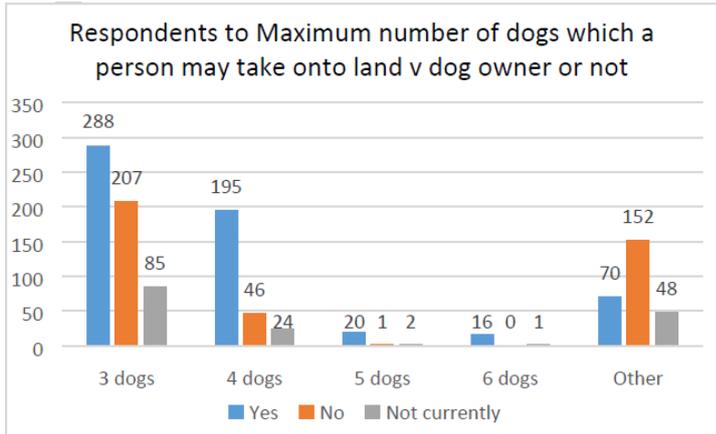
Q9 What is your post code?

1810 postcodes provided

Q10 Are you a dog owner/walker?

Agree? Number Percentage

Yes	1273	63%
No	504	25%
Not currently	236	12%
No reply	42	na

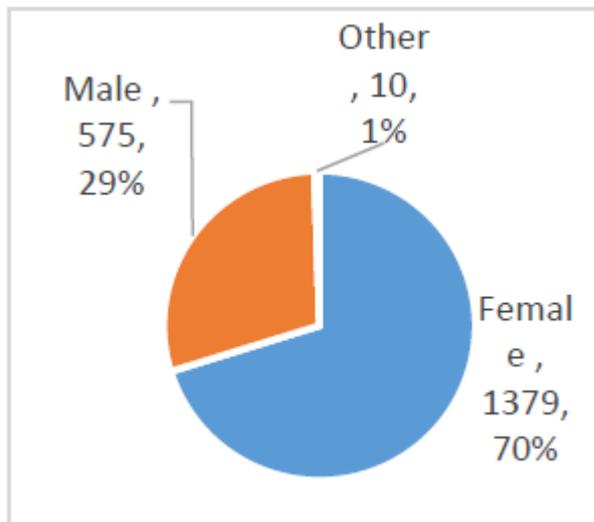


Q11 Does your work involve you caring for dogs?

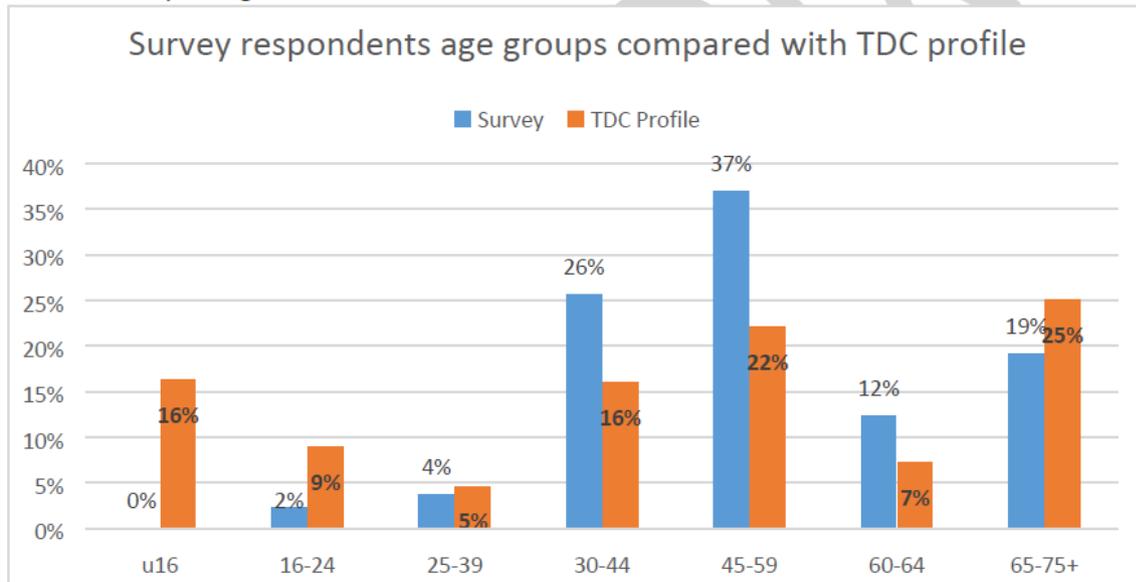
	Number	Percentage
Boarding	31	7%
Dog walking for £	28	6%
Pet sales	6	78%
Training	18	1%
Vet services	20	4%
Other	368	4%

Q12 What is your gender?

	Number	Percentage	TDC profile
Male	575	29%	48%
Female	1379	70%	52%
Other	10	1%	na



Q13 What is your age?



Q14 Do you consider yourself to have a limiting long term illness or condition that requires you to have an assistance dog provided by a recognised charity?

Agree? Number Percentage

Yes	17	0.8%
No	1984	99.2%
No reply	27	na

TEIGNBRIDGE DISTRICT COUNCIL

OVERVIEW AND SCRUTINY COMMITTEE
12 NOVEMBER 2019

PART I

Report Title	Electric Vehicles, Infrastructure and Ultra Low Emission Vehicles Policy
Purpose of Report	To consider the results of the consultation on the policy and make recommendations to the Executive.
Recommendation(s)	The Committee RECOMMENDS to Executive: 1) To approve the Electric Vehicles, Infrastructure and Ultra Low Emission Vehicles Policy
Financial Implications	Refer to the financial implications in 2.1
Legal Implications	See legal considerations in the report
Risk Assessment	The identified risks have been considered in the report.
Environmental/ Climate Change Implications	This policy will support carbon reduction in the District.
Report Author	David Eaton Environment Protection Manager David.Eaton@teignbridge.gov.uk
Portfolio Holder	Cllr Alistair Dewhirst – Waste Management and Environmental Health Portfolio Holder Cllr Jackie Hook – Climate Emergency and Housing Portfolio Holder
Appendices / Background Papers	Minutes of Overview and Scrutiny Committee 4 th March 2019 Appendix 1 Electric Vehicles, Infrastructure and Ultra Low Emission Vehicles Policy Appendix 2 Internal consultation response Appendix 3 Devon County Council response Appendix 4 Wider stakeholder response

1. REPORT DETAIL

1.1 The draft policy was taken to Overview and Scrutiny Committee on the 4th March 2019. The purpose of the policy was to allow officers to focus attention on specific actions and signpost the public, members and local businesses for other areas of electric vehicle infrastructure or support. It was resolved that;

The progression of an Electric Vehicles, Infrastructure and Ultra Low Emission Vehicles Policy be approved for consultation as set out in the report.

1.2 Officers have undertaken an internal consultation with key services. The consultation responses are in Appendix 2. Overall the responses are in

agreement of the policy actions with some additional detailed considerations that will be taken into account as the projects are delivered.

1.3 Devon County Council officers' response indicates broad support and they describe it as a great initiative. They are keen that all new public car parks including any new commercial public car parks have some sort of level of EV charging provision. Their response is in Appendix 3.

1.4 The wider public engagement received a number of responses from Town and Parish Councils. Those who responded were keen and in general want an acceleration of installation of EV charging points. The responses are in Appendix 4.

2. IMPLICATIONS, RISK MANAGEMENT & CLIMATE CHANGE IMPACT

2.1 Financial

The installation of the four E.V. charging points in council car parks in / or close to the Councils local Air Quality Management Areas for Newton Abbot and Teignmouth has identified funding. The Devon and Exeter Low Carbon Energy and Transport Technology Innovator (DELETTI) bid has been accepted and will be match funded by Section 106 contributions.

Other projects would need to be considered by the Capital Review Board to identify funding.

The action in the policy to review the fleet contract could have a significant financial impact but this will be subject to separate detailed consideration.

2.2 Legal

The agreements and licences required for the installation of Electric Vehicle Charging points on council land are being scrutinised by the legal team to ensure adequate due diligence is taken prior to entering any agreements.

2.3 Risks

Working in partnership with others to deliver Electric Vehicle charging points has risks should partners choose to not participate in the final project. Therefore putting the delivery of the whole project at risk. This is being mitigated by the signing of a collaboration agreement by all partners.

2.4 Environmental/Climate Change Impact

Vehicle emissions are the main cause of air pollution in our district and also contribute to climate change. Delivering actions that offer an alternative to the petrol or diesel car will contribute to the declared climate emergency and the aim of becoming carbon neutral by 2025

3. ALTERNATIVE OPTIONS

The consultation has allowed consideration of a number of alternative options which are presented in the appendices.

4. CONCLUSION

The consultation has demonstrated that actions proposed will support the move away from petrol and diesel cars towards ultra-low emission vehicles and other modes of sustainable transport.

The Council should now ensure it delivers on the actions within the policy.

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Electric Vehicles charging Infrastructure and Ultra-low Emission Vehicles Policy

The vision of Teignbridge D.C.

We are committed to tackling climate change, reducing congestion and improving air quality. We will support local residents, businesses and visitors to our area who wish to use Electric Vehicles (EV's) or other Ultra Low Emission Vehicles (ULEV's) by the following actions;

- Requiring all future residential development proposals (with off street parking) to be “electric ready” to accommodate Electric Vehicle charging.
- To install four EV charging points in council car parks in / or close to the Councils local Air Quality Management Areas for Newton Abbot and Teignmouth.
- To submit an application for workplace grant aid to install Electric Vehicle charging points where there is off street parking designated for staff. At Forde House Council offices / Forde Road Vehicle Fleet Depot & Offices / Leisure Centres
- To review our vehicle fleet contract in 2021, to replace parts of the fleet with lower emission vehicles unless it is completely unfeasible.
- Unless it is completely unfeasible to provide EV charging points for public use in Council carparks to augment and link-in with the wider regional charging network, especially in the more remote yet popular locations and destinations.
- Within the taxi licencing process we will develop a replacement policy that progressively lowers emission limit requirements for fossil fuelled cars and eventual replacement with Ultra Low Emission Vehicles.

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Appendix 2 – Internal Consultation Responses

Waste and Cleansing Response

Proposed key actions

1. **Requiring all future residential development proposals (with off street parking) to be “electric ready” to accommodate EV charging.**
Agree
2. **To install four E.V. charging points in council car parks in / or close to the Councils local Air Quality Management Areas for Newton Abbot and Teignmouth.**
Agree
3. **To submit an application for workplace grant aid to install workplace charging points for staff at Forde House Council offices / Forde Road Vehicle Fleet Depot & Offices, Leisure Centres.**
Agree in principal pending involvement with any proposals for depot
4. **To review our vehicle fleet contract in 2021, to replace parts of the fleet with lower emission vehicles except where completely unfeasible.**
Agree, although the review work would need to happen in 2020 to hit 2021 contract renewal dates.

Likely to be the vans rather than large refuse/recycling vehicles that go electric – as there are large numbers of vans there would be significant investment in charging infrastructure required in conjunction (linked to Q3)
5. **Unless completely unfeasible to provide E.V. charging points in Council carparks to augment and link-in with the wider strategic charging network, especially in the more remote yet popular locations and destinations.**
Agree
6. **Within the Taxi licencing process develop a replacement policy that progressively lowers emission limit requirements for fossil fuelled cars and eventual replacement with Ultra Low Emission Vehicles.**

Parking Services

Proposed key actions

1. **Requiring all future residential development proposals (with off street parking) to be “electric ready” to accommodate EV charging.**
Agree. I agree with this in principal but obviously we would have to get Planning on board with this so that it becomes policy that any future development had this included.
2. **To install four E.V. charging points in council car parks in / or close to the Councils local Air Quality Management Areas for Newton Abbot and Teignmouth.**
Agree. The comments on this point are mostly surrounding charges. Firstly although the document indicates that 4 EV charging points be installed we need to ensure that there is a demand for these spaces. The risk we run by having a blanket amount in car parks is that we will find ourselves in a situation where the spaces are empty. Even if we charge for the spaces this would only apply when they are being used.
We also need to look at the locations as some of our car parks have barriers which means that if TDC make the decision not to charge for people using the spaces, which is unlikely,

we would need to look at how they get in and out of the car park with no charge being made.

In Teignmouth there is a demand for spaces in the Summer and having spaces sitting empty would potentially result in complaints from members of the public, especially if we issue Penalty Charge Notices to vehicles parking in the bays and not using the charging facility.

- 3. To submit an application for workplace grant aid to install workplace charging points for staff at Forde House Council offices / Forde Road Vehicle Fleet Depot & Offices, Leisure Centres.**

Agree. Again just looking at the demand. Especially in the Leisure Centres there are times when there is no parking available and customers would be looking for a space with a charging space potentially sitting empty.

- 4. To review our vehicle fleet contract in 2021, to replace parts of the fleet with lower emission vehicles except where completely unfeasible.**

Agree. For Parking Services I cannot see that this would pose an issue, however there are some services that may need to be looked at due to the amount of time that they would be out and about and the distance that they would have to travel.

- 5. Unless completely unfeasible to provide E.V. charging points in Council carparks to augment and link-in with the wider strategic charging network, especially in the more remote yet popular locations and destinations.**

Agree. Is this not the same as putting charging points in the car parks

- 6. Within the Taxi licencing process develop a replacement policy that progressively lowers emission limit requirements for fossil fuelled cars and eventual replacement with Ultra Low Emission Vehicles.**

Agree

Leisure Services

Proposed key actions

- 1. Requiring all future residential development proposals (with off street parking) to be "electric ready" to accommodate EV charging.**

Agree

- 2. To install four E.V. charging points in council car parks in / or close to the Councils local Air Quality Management Areas for Newton Abbot and Teignmouth.**

Agree, but would 4 be sufficient or could more be added later.

- 3. To submit an application for workplace grant aid to install workplace charging points for staff at Forde House Council offices / Forde Road Vehicle Fleet Depot & Offices, Leisure Centres.**

Agree, but we don't have allocated staff parking in the leisure centres so it would just be a shared facility.

- 4. To review our vehicle fleet contract in 2021, to replace parts of the fleet with lower emission vehicles except where completely unfeasible.**

Agree, We should set the example.

5. ***Unless completely unfeasible to provide E.V. charging points in Council carparks to augment and link-in with the wider strategic charging network, especially in the more remote yet popular locations and destinations.***

Agree

6. ***Within the Taxi licencing process develop a replacement policy that progressively lowers emission limit requirements for fossil fuelled cars and eventual replacement with Ultra Low Emission Vehicles.***

Unsure, I am not sure what impact that could have from a business perspective so shall leave that to those more informed than me.

Spatial Planning

Proposed key actions

1. ***Requiring all future residential development proposals (with off street parking) to be “electric ready” to accommodate EV charging.***

Agree. Will require appropriate planning policy context to help deliver. Greater Exeter Strategic Plan is going to include a strong lead to seek such EV charging infrastructure for future residential development and will be subsequently embraced in the Teignbridge Local Plan Review.

2. ***To install four E.V. charging points in council car parks in / or close to the Councils local Air Quality Management Areas for Newton Abbot and Teignmouth.***

Agree. Will offer a beneficial and accessible location for many drivers and longer term positive impact on AQMA's.

3. ***To submit an application for workplace grant aid to install workplace charging points for staff at Forde House Council offices / Forde Road Vehicle Fleet Depot & Offices, Leisure Centres.***

Agree. Represents a practical model for other local organisations to follow and offer a convenient facility for staff.

4. ***To review our vehicle fleet contract in 2021, to replace parts of the fleet with lower emission vehicles except where completely unfeasible.***

Agree. Needs to be done for all the above reasons and to keep Teignbridge in line with other similar public authorities in the south west.

5. ***Unless completely unfeasible to provide E.V. charging points in Council carparks to augment and link-in with the wider strategic charging network, especially in the more remote yet popular locations and destinations.***

Agree. Suggest assessing existing usage numbers of car parks, particularly at remoter locations, maybe a few would not warrant provision.

6. ***Within the Taxi licencing process develop a replacement policy that progressively lowers emission limit requirements for fossil fuelled cars and eventual replacement with Ultra Low Emission Vehicles.***

Agree. May need to consider time period carefully.

Licensing

Proposed key actions

1. ***Requiring all future residential development proposals (with off street parking) to be “electric ready” to accommodate EV charging.***

Agree.

2. **To install four E.V. charging points in council car parks in / or close to the Councils local Air Quality Management Areas for Newton Abbot and Teignmouth.**
Agree.
3. **To submit an application for workplace grant aid to install workplace charging points for staff at Forde House Council offices / Forde Road Vehicle Fleet Depot & Offices, Leisure Centres.**
Agree.
4. **To review our vehicle fleet contract in 2021, to replace parts of the fleet with lower emission vehicles except where completely unfeasible.**
Agree.
5. **Unless completely unfeasible to provide E.V. charging points in Council carparks to augment and link-in with the wider strategic charging network, especially in the more remote yet popular locations and destinations.**
Agree. Where practical to put E.V charging points in villages to encourage rural communities.
6. **Within the Taxi licencing process develop a replacement policy that progressively lowers emission limit requirements for fossil fuelled cars and eventual replacement with Ultra Low Emission Vehicles.**
Agree.

Appendix 3 – Devon County Council Response

Proposed key actions

1. **Requiring all future residential development proposals (with off street parking) to be “electric ready” to accommodate EV charging.**
Agree. Where there is also new development with on street or other adoptable parking areas and in particular any developments with predominantly onstreet parking. Provision for future EV charging should also still be considered. i.e. To provide suitable power services/power capacity for future connections to EV chargepoints
2. **To install four E.V. charging points in council car parks in / or close to the Councils local Air Quality Management Areas for Newton Abbot and Teignmouth.**
Agree
3. **To submit an application for workplace grant aid to install workplace charging points for staff at Forde House Council offices / Forde Road Vehicle Fleet Depot & Offices, Leisure Centres.**
Agree
4. **To review our vehicle fleet contract in 2021, to replace parts of the fleet with lower emission vehicles except where completely unfeasible.**
Agree
5. **Unless completely unfeasible to provide E.V. charging points in Council carparks to augment and link-in with the wider strategic charging network, especially in the more remote yet popular locations and destinations.**
Agree. In a similar manner to the consideration and provision of disabled, motorcycle or even cycle parking in council public car parks. It would be good to see an aspiration for all new public car parks including any new commercial public car parks to have some level of EV charging provision.
6. **Within the Taxi licencing process develop a replacement policy that progressively lowers emission limit requirements for fossil fuelled cars and eventual replacement with Ultra Low Emission Vehicles.**
Agree

As per (5). Consideration of requirements for EV charging in new developments with commercial public car parks including any redevelopment\expansion at existing sites. And considering requirements for EV charging in private parking areas at any new employment sites with staff parking provision above a certain capacity.

Not a direct comment for (6). But it would be good to see some recognition of liaison across licencing authorities regarding ULEV policies for taxi and PHV fleets. Not only to even out the cost burden for operators across the County. But to reduce the chances of any older higher emission Taxis/PHV's poaching trade in the urban areas that may have AQMA's.

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Appendix 4 – Wider Stakeholder Response

Exminster Parish Council

At its meeting on Monday 7th October, Exminster Parish Council reviewed your draft policy and agreed that it supports all of the 6 action points made.

Regarding point 2, the Council would bring your attention to a previous planning application, 17/01904/FUL, from Matford Filling Station, that relates to 2 electric charging points for the area.

Exminster is currently in the process of analysing answers to its latest Community Plan questionnaire, which relate to electric charging points. Please let us know if you feel that information gathered on this subject would be useful to you

Bovey Tracey Town Council

At a meeting of Bovey Tracey Town Council's Planning Committee yesterday, members discussed your vision and the practical ways you are preparing for cleaner ways of travelling, working and transporting. Members support the proposed draft pledges for action. In addition, in relation to pledge no. 5, members have asked that I advise you of the proposed development of the Community Centre building which is due to be constructed on the site adjacent to Station Road Car Park in Bovey Tracey. Work has recently started on site and the main construction work will commence in October 2019. Members felt that potentially this provides an opportunity to work in partnership to look to install an EV Charging Point in Station Road Car Park if TDC have the funding, at relatively little cost as we have contractors working on site over the next 8 months. Pledge 5 refers to EV charging points in council car parks for public use in the more remote, yet popular destinations and we feel that Bovey could help Teignbridge to partially deliver this aim.

Ideford Parish Council

Many thanks for giving Ideford Parish Council an opportunity to consider this initiative. To start with, we feel that you are, indeed going in the right direction. Any proposals and initiatives to provide a cleaner and greener lifestyle are to be applauded and supported wherever possible.

This is a very rural parish and the proposals were considered to be "urban centric" to a certain degree whilst recognising that a start has to be made somewhere. We were certainly very supportive of action 5 and hoped it would go some way to making charging points available in more remote areas.

Moretonhampstead Parish Council

Thank you for your email of 23 August. Moretonhampstead Parish Council considered your email at its meeting on 3 September. The Parish Council is in favour of installing electric vehicle charging points in public car parks (point 5 of your email) and requests that charging points be installed in both Teignbridge District Council car parks in Moretonhampstead.

Buckfastleigh Town Council

Buckfastleigh Town Council discussed the installation of electric charging points in council car parks for public use - No. 6 of the actions in the EV Charging Infrastructure and Ultra-low Emission Vehicles Policy, at its meeting held on 4th September 2019 and would comment as follows:

- Installing charging points would require the use of at least 2 parking bays and as some of the town's car parks are regularly full, it was felt that the most appropriate place for installation would be in the Victoria Woodholme car park. This car park is easily accessible from the A38 and would provide a useful location as there are currently no charging points between the Tesco car park at Lee Mill and Dartington.
- Buckfastleigh is adjacent to the A38 midway between Plymouth and Exeter.
- The provision of charging points would encourage visitors and bring income into the town.
- There are other potential locations which could be looked at such as the South Devon Railway and the Football Club.
- The Town Council would like the opportunity to discuss any proposed sites with Teignbridge prior to installation.

With reference to Action Point 1. – will the residential sites with current development proposals in Buckfastleigh be included?

Dawlish Town Council

What about Dawlish and Dawlish Warren where there are large very busy car parks?

Ilminster Parish Council

Ilminster parish council considered these proposals and while they support the idea they feel that it may take time to see the effects within the rural communities

Ashburton Climate Emergency Group via Ashburton Town Council

We welcome Teignbridge's current consultation on the 'Plug-In' Revolution and its stated commitment to "tackling climate change, reducing congestion and improving air quality". We agree that more and more people want a 'cleaner and greener' lifestyle and that the demand for cleaner travel is increasing. This was reflected in a recent pilot survey we carried out of residents and visitors to Ashburton.

As you will know transport is now the single largest source of greenhouse gas emissions in the UK, accounting for 27% of domestic emissions. While annual emissions have fallen steadily in some other sectors, notably the power sector, emissions from transport are flat-lining or even increasing with the transport sector accounting for 52% of CO2 emissions in Teignbridge.

We agree that supporting the use of Electric Vehicles (EVs) or other Ultra Low Emission Vehicles (ULEVs) is one part of a transport strategy to tackle the climate emergency. The six pledges for action in your consultation are a start but we think

they are not ambitious enough and urge you to go further; to consult on a more comprehensive transport strategy for Teignbridge in line with the climate emergency declaration; and to lobby Devon County Council and the Government in this regard.

The need for more ambitious targets was highlighted by The Committee on Climate Change's recent report which concluded that the majority of new cars and vans should be electric by 2030 if the UK is to meet its target to cut emissions. This is a tougher than the current target of 2040 even with their target of a carbon neutral by 2050 which the science indicates is way too late.

As far as your EV pledges 2, 3 and 5 are concerned we urge you to provide many more charging points than it appears you are proposing. In particular, we ask that you provide several charging points in Ashburton, Kingsbridge Lane car park and to provide facilities for charging electric bicycles. These are needed to serve the residents of the Ashburton area, the many thousands of visitors to the town and Dartmoor and drivers using the A38 corridor on longer distance trips. Can we also request that as increasing need is predicted, and to prevent unnecessary future disruption ambitious infrastructure (e.g. ducting, power distribution facilities etc) should be installed.

As far as EVs are concerned we would suggest that Teignbridge DC should lobby the Government and other stakeholders to

- Regulate so that by 2030 all new car and van sales will be ULEVs, and nearly all zero-emission battery electric vehicles;
- reform the grant scheme for electric cars to a trade-in rebate system;
- offer financial support for electric car clubs, public transport and e-bikes.

As far as the wider strategy for reducing the impact of transport on the climate is concerned, we would ask you to develop specific proposals and lobby to:

- reduce carbon (and pollutant) emissions from road transport
- introduce measures and targets to reduce car traffic and increase public transport, cycling and walking;
- reduce the number of miles driven overall;
- reduce fossil fuel energy per mile.

The knock-on benefits of such measure will include better air quality, fewer accidents, health benefits, quieter neighbourhoods, improved public spaces and a more equitable transport system.

We would welcome further discussion with you and your colleagues on how this could be achieved in Ashburton and look forward to hearing from you.

APPENDIX 4

**TEIGNBRIDGE DISTRICT COUNCIL
OVERVIEW AND SCRUTINY COMMITTEE**

12 NOVEMBER 2019

PART I

Report Title	Teignbridge Car Park Plan
Purpose of Report	To request that Overview and Scrutiny agree to re-start the Car Park Review Group to develop a Teignbridge Car Park Plan.
Recommendation(s)	<p>The Committee RESOLVES to:</p> <ul style="list-style-type: none"> (1) Restart the Car Park Plan Review Group; (2) Agree the proposed Terms of Reference and timeline; and (3) Request that Group leaders nominate representatives to sit on the group.

Financial Implications	<p>There are no direct financial implications as detailed in 2.1.1. The group will help to inform budget setting incomes and expenditures.</p> <p>Martin Flitcroft, Chief Finance Officer Tel: 01626 215246 martin.flitcroft@teignbridge.gov.uk</p>
Legal Implications	<p>There are no legal implications as detailed in 2.2.1.</p> <p>Paul Woodhead, Legal Services Team Leader and Deputy Monitoring Officer Tel: 01626 215139 Paul.Woodhead@Teignbridge.gov.uk</p>
Risk Assessment	<p>The Parking Plan will reduce the risk of any decisions and investments into the Service being short-term and uncoordinated with long-term strategies.</p> <p>Neil Blaney, Economy Manager Tel: 01626 215233 neil.blaney@teignbridge.gov.uk</p>
Environmental/ Climate Change Implications	<p>The review group offers the Council a positive opportunity to reduce the impacts of vehicle use on climate change and support sustainable transport options.</p> <p>David Eaton, Environmental Protection Manager Tel: 01626 215064 david.eaton@teignbridge.gov.uk</p>
Report Author	<p>Neil Blaney, Economy Manager Tel: 01626 215233 neil.blaney@teignbridge.gov.uk</p>
Portfolio Holder	<p>Cllr Nina Jeffries, Portfolio Holder for Business, Economy and Tourism</p>
Appendices / Background Papers	<ol style="list-style-type: none"> 1. Report and minutes of original Car Park Review Group 2015 https://www.teignbridge.gov.uk/committee-meetings-and-agendas-archive/overview-and-scrutiny-committee/overview-scrutiny-2015-2016/8-december-2015/ https://www.teignbridge.gov.uk/media/3029/2015_december_8_exec_minutes.pdf 2. Report and minutes of original Car Park Review Group 2018 https://www.teignbridge.gov.uk/media/6703/overview-scrutiny-committee-9-april-final.pdf (Item 12, pp55-59); https://www.teignbridge.gov.uk/media/6744/os-minutes-9-april-2018.pdf (Minute 397, p310) 3. Draft Terms of Reference (including indicative timeline)

1. REPORT DETAIL

- 1.1 In 2015 the Overview & Scrutiny Committee agreed to set up an Car Park Review Group to undertake a strategic review of the Council's off street parking policies so that Teignbridge's parking policy and operations remain current and effective to reflect the local need, whilst being cost-effective, embracing of new technologies and approaches to car parking.
- 1.2 The outcome of the Groups work included a series of investments into the service, including the introduction of card reading facilities in the payment machines and 'virtual' permits. Full details of the recommendations, which have now all been implemented, is set out in Appendix 1.
- 1.3 Following completion of that work the Group were tasked with developing a strategic Plan for the service.
- 1.4 The Review Group stopped meeting in 2017 due to a number of changes relating to the group members, including changing roles within the Council or no longer being at the Council.
- 1.5 The group did meet again in 2018 with new members and reported back to Overview and Scrutiny (Appendix 2), but unfortunately delays in initial evidence gathering meant that the work was not progressed.
- 1.6 It is proposed that the Group is restarted, in line with the Terms of Reference (ToR) attached as Appendix 3 to this report. The ToR also includes an indicative timescale for production of the Plan and the political balance of the group.

2. IMPLICATIONS, RISK MANAGEMENT & CLIMATE CHANGE IMPACT

2.1 Financial

- 2.1.1 There are no additional financial resources required. This will be covered by existing staffing time. The Group will however help to set out the approach to fees and charges and giving greater clarity on future investments which will inform the capital review group and capital programme budget.

2.2 Legal

- 2.2.1 There are no issues arising from a legal perspective from the creation of the Working Group or the development of a Car Parks Plan.

2.3 Risks

2.3.1 The lack of a Plan could lead to uncoordinated decisions and investments based on a short-term focus.

2.4 Environmental/Climate Change Impact

2.4.1 Vehicle emissions are the main cause of air pollution in our district and also contribute to climate change. Managing the parking in the Council owned car parks will contribute to the declared climate emergency and the aim of becoming carbon neutral by 2025.

2.4.2 The Council has the ability to use parking charges as a means of restraining/managing traffic (e.g. to reduce congestion), improving environmental quality (e.g. air pollution) and/or to encourage the use of sustainable transport modes (e.g. cycling and buses). The review group offers the opportunity for the Council to consider how it can support electric vehicles by investing in electric charging points and promoting sustainable transport including high levels of provision for quality secure cycle storage, linking to the existing cycle networks, car clubs and low emission vehicles.

3. ALTERNATIVE OPTIONS

3.1 There are a couple of alternative approaches that could be taken to the strategic approach for running the Car Park service.

3.2 Continue the current approach, ad-hoc requests for new investments and the annual review of fees and charges. This approach also responds to requests from businesses, customers and local Councillors on a case by case basis.

3.3 Officer-led plan with Member approval at key consultation/publication stages. This would follow a similar time line and approach, but without a Member working group.

4. CONCLUSION

4.1 The proposed approach will enable Members to be integral to the development of the long-term Plan for how the car parks are used and managed. The Plan will give transparency of the processes and approaches taken, and assist in strategic thinking on future investments.

4.2 Group leaders are requested to nominate representatives to sit on the group based on the following political balance: 3 x Liberal Democrats, 2 x Conservative, 1 x independent.

Overview and Scrutiny report – Teignbridge Car Park Plan Review Group

Review Group Terms of Reference

Background

In 2015 a Car Park review group was set up by the Overview and Scrutiny Committee to look at fees and charges, and potential future improvements and investments into the way the service ran and car parks operated. The recommendations from the group have now all been implemented, with the exception of the creation of a new Plan.

Purpose of the Review Group

The main purpose of the group is to develop a new Car Parks plan for Council run car parks and parking spaces, to make the car parks service and processes as transparent as possible. The plan will clearly set out:

- The purpose of the car parks
- The role of car parks in relation to the Council's Declaration of a Climate Emergency
- How the car parks will be managed
- The Council's approach to setting fees and charges
- How the Council will deal with non-parking uses and disposal of assets
- Future investment opportunities

Membership

The group will consist of the following mix of Councillors, reflecting the political make-up of the Council: 3 x Liberal Democrats, 2 x Conservative, 1 x independent.

The Group leaders will nominate the representatives to sit on this group.

The Chair of the group will be elected by the group as the first action of its first meeting.

Timetable

On the basis that the group meets from the beginning of December 2019, it is suggested that the timeline will be:

- Dec 19 – Feb 20 – Undertaking research and agreeing the content of the Plan, including review of previous work.
- Mar – Jun 20 – Consultation and engagement with car park users, local businesses, and Town and Parish Councils (includes progress reports to Overview and Scrutiny committee and Executive)
- Jun – Aug 20 – Drafting the Plan
- Sep – Oct 20 – Formal consultation on final Plan (including committee sign off for consultation via O&S and Executive)
- Dec 20 – Final plan presented to the Council for adoption.

Within this timescale the group will meet monthly.

Out of scope

The group will not be involved in the setting of fees and charges as part of the annual budget setting process, although the plan will set out the general approach that will be taken.

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TEIGNBRIDGE DISTRICT COUNCIL
OVERVIEW & SCRUTINY COMMITTEE

12 NOVEMBER 2019

PART I

Report Title	Quarter 2 2019-20 Council Strategy Performance
Purpose of Report	To update members on the delivery of the Council Strategy 2015-26, providing the detailed performance information used to track its delivery. Members are asked to review and scrutinise the performance information, especially any areas where performance is not on track.
Recommendation(s)	The Committee RESOLVES to: Note this report and the actions being taken to rectify performance issues detailed in Appendix A.
Financial Implications	A breakdown of the financial information supporting the delivery of the council strategy has been provided as part of this report. Finance Systems Manager Email: steve.wotton@teignbridge.gov.uk
Legal Implications	No direct legal implications arise from this report. Monitoring Officer Email: Karen.trickey@teignbridge.gov.uk
Risk Assessment	Failure to deliver the council strategy or parts of it will be identifiable in both the performance and risks reports, enabling both senior management and members to take action where necessary. Business Improvement Team Leader Email: kay.oflaherty@teignbridge.gov.uk
Environmental/ Climate Change Implications	The council strategy contains a dedicated programme entitled Zero Heroes alongside other projects in the strategy that also impact on climate and the environment. Detailed information about this programme and actions being taken are contained within this performance report. Environmental Protection Manager Email: david.eaton@teignbridge.gov.uk
Report Author	Eve Bates – Corporate Policy & Projects Officer Email: eve.bates@teignbridge.gov.uk
Portfolio Holder	Corporate Resources - Cllr Alan Connett
Appendices / Background Papers	Appendix A – Full Quarter 2 Spar.net Performance Report

1. REPORT DETAIL

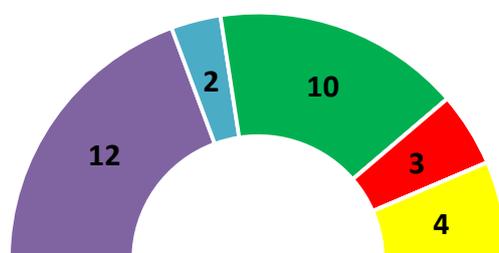
- 1.1 The Teignbridge Ten programmes (T10) are the ‘super projects’ that shape the delivery of the Council Strategy. The 10 programmes cover the areas that require high impact or will bring major benefits to the district and shape the future of the Teignbridge area. Each T10 has seven or more actions with performance indicator(s) and/or project(s) to monitor their progress against a series of targets and milestones that were set and agreed at the beginning of the financial year by both managers and portfolio-holders.
- 1.2 Every quarter an update on the progress of each T10 is compiled by the managers leading each T10 programme and a report is brought to Overview & Scrutiny Committee. This T10 report covers the period from 1 July 2019 to 30 September 2019 and includes quarterly reported PIs and reviews of the projects that are in progress.
- 1.3 Attached as Appendix A is a detailed review of each T10 programme.

T10 Programmes

All of the T10 Programmes are reported as ‘On track’.

T10 Performance Indicators

A total of 121 PIs are included in the Q2 report. In total 14 PIs are either ahead or well ahead of target, 10 are on target and 3 PIs are underperforming. There are 4 PIs with data missing and 90 where data is either not yet due, not calculable or do not have targets against them as they are monitoring indicators.



Q2 Status Of All Performance Indicators

- Well ahead of target
- Ahead of target
- On target
- Caution

The 3 PI's with a **concern** status which are:

ROH 1.2	Net additional homes provided	
HAH 5.9	Working days lost due to sickness absence – av/all employees	
WE8.2	% customer complaints dealt with within 20 days	

T10 Projects

A total of 61 projects are included in the report. 55 are on track and 6 are reported with a caution status.



Q2 Status Of Projects

■ On track ■ Caution

The 6 projects with a **caution** status are:

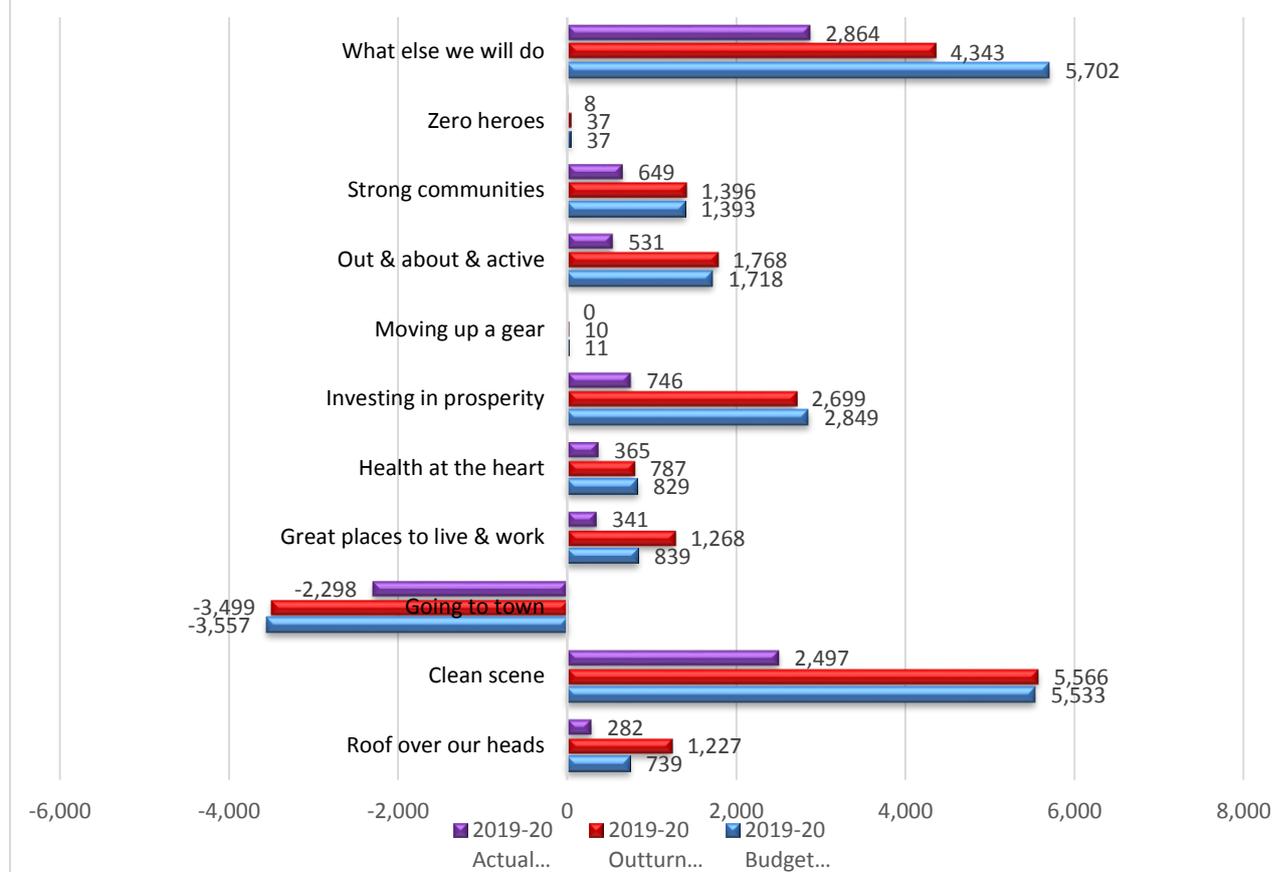
CSA3.10*	Review Devon Home Choice allocation scheme, report issues and make recommendations to members
GP3.2	Empowering communities to identify Local Lists of special buildings through reviewing by criteria
IIP 8.1	Improved broadband provision
MUG 1.2	Bus and park and ride services
MUG 3.2	Rail improvements
ZH 1.2	Review top ten energy consuming sites & identification of projects

2. IMPLICATIONS, RISK MANAGEMENT & CLIMATE CHANGE IMPACT

2.1 Financial Overview

The 2019-20 revenue and capital budgets have been split between T10 programmes, and the charts below show actual spend against our year end estimate (outturn) and the base budget for the financial year 2019-20.

Council Strategy T10 projects 2019-20 revenue budget (£'000s)



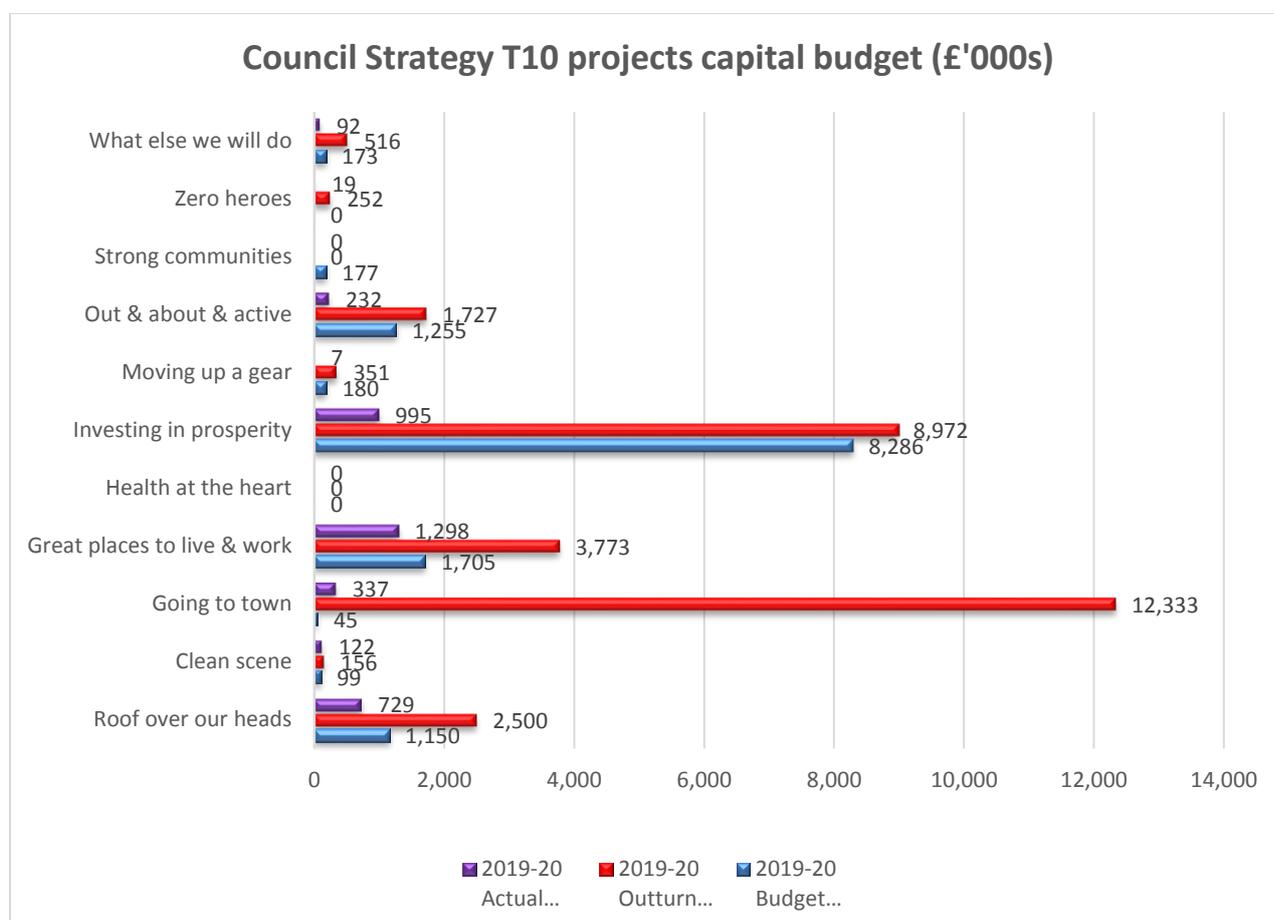
Revenue budget notes

The table below provides an indication of the main/type of service costs in each of the T10 project areas - it does not show everything.

What else we will do	Support and sundry expenses
Zero heroes	Climate change and energy efficiency, etc
Strong communities	Member and committee services, electoral services, community grants, etc.
Out & about & active	Leisure services and open spaces
Moving up a gear	Mainly capital expenses
Investing in prosperity	Development management, economic development, revenues & benefits, etc.
Health at the heart	Health & food safety, environmental protection, etc.
Great places to live & work	Local Plan, Building Control, Resorts, museums, TICs, etc.
Going to town	Town centres, markets, parking etc.
Clean scene	Refuse collection, recycling, street & toilet cleansing etc.
Roof over our heads	Housing assistance, homelessness prevention, private sector enforcement, etc.

Capital budget notes

2019-20 budget excludes provisional figures for capital programme bids. More detail available in the [capital programme](#) .



What else we will do	Mainly ongoing IT projects
Zero heroes	Energy saving schemes
Strong communities	Energy company
Out & about & active	Budget includes provision/improvements to sports centres, playing fields and open spaces
Moving up a gear	Cycle schemes rescheduled from last year - dependant on partners input
Investing in prosperity	Includes industrial development – timetable subject to change
Health at the heart	Most schemes within out & about project
Great places to live & work	Includes provision for SANGS, also open spaces projects
Going to town	Outturn includes town centre development – timetable subject to change
Clean scene	New bins and bulking station works
Roof over our heads	Some schemes and grant payments completing later in the year

3.1 Legal

Although there are no direct legal implications regarding this report, it will be appreciated that the Committee has constitutional responsibility to review and scrutinise the performance of the Council in relation to policy objectives and performance targets to which this report refers.

3.2 Risks

The Council Strategy has a comprehensive set of risks associated to its delivery. Each risk has a set of mitigating actions which are reviewed and updated by the officers directly responsible.

These risks are monitored and discussed as part of the strategic and corporate risk reports that are presented regularly to the Strategic Leadership Team and Audit Scrutiny Committee. Any areas of poor performance or unacceptable risk are identified in the reports.

3.3 Environmental/Climate Change Impact

The council strategy contains a dedicated programme entitled Zero Heroes. This programme currently looks at the actions the council can achieve to reduce its own environmental impact. Since the authority has signed up to the Climate Change Emergency, a frame work for action has been compiled and is being monitored as a separate report.

As part of the review of the council strategy, it has been proposed that the Zero Heroes programme be changed to encompass a wider look at climate change and going forward would be monitored as part of the council strategy performance.

4. ALTERNATIVE OPTIONS

A task and finish group has been scheduled for November. A selection of councillors from Overview and Scrutiny are meeting with the key officers who compile the performance reports to discuss and propose some new ways of reporting the performance to committee.

5. CONCLUSION

The Council Strategy performance report provides Members with an overview of performance for the Teignbridge Ten Programmes including achievements and details of any areas of poor performance.

The Council Strategy runs from April 2016 to 2025. It is currently being reviewed as per the original timeline. A new revised document is anticipated to be presented to Full Council early 2020.

Teignbridge District Council

ten year

2016 - 2025

strategy

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First Draft

The Teignbridge ten

A roof over our heads	1-5
Clean scene	6-9
Going to town	10-13
Great places to live and work	14-20
Health at the heart	21-25
Investing in prosperity	26-30
Moving up a gear	31-36
Out and about and active	37-40
Strong communities	41-44
Zero heroes	45-50
What else we will do	51-56

Council Strategy 2016-2025

14 October 2019

Goal 01 A roof over our heads

Lead Contact: Cllr Jackie Hook, Amanda Pujol

RAG Status: On track

Summary Statement

2 indicators well ahead of target, 1 ahead on target and 2 on target and 1 a concern. Details of these are summarised below and a fuller explanation is in the Performance Indicator section of the report.

The one indicator which is a concern is the net additional homes provided.

Only 1 project is recorded as a caution which is the review of the Devon Homechoice allocation scheme.

Make sure plans take full account of all housing needs

The delivery of Local Plans is on track. The Council has agreed to split the Teignbridge Local Plan Update into two documents to be prepared separately. Part 1 "Quality as Standard" will update the development management policies of the local plan (design, climate change and other subjects) on an accelerated timetable while Part 2 "Creating Quality Places" will follow on from the Greater Exeter Strategic Plan timetable and provide location - specific proposals to meet housing and other needs.

Leaders have agreed a new timetable for the preparation of the Greater Exeter Strategic Plan which is shortly to be reported to TDC Executive and the other three GESp councils for approval. This will allow a new timetable for the Local Plan Part 2 to be agreed at the same meeting. The new Local Development Scheme indicates that all of these elements of the Development Plan will be adopted by December 2023

Deliver affordable housing

The net additional homes is a concern with 269 homes delivered against a target of 380. Unfortunately there is little the Council can do to improve the delivery as the completion of new homes is outside the Councils control and dependent upon when housebuilders complete the properties. At this point in time it is looking unlikely we will meet the annual target of 760.

The affordable home delivery is on target with 58 completions.

Evaluate options for delivering affordable rented housing

On 8/10/19 the Executive approved the use of council owned land in Newton Abbot for the delivery of 7 social rented homes supported by funding from the Capital Programme. A planning application will be submitted before Xmas

Improve housing conditions and reduce empty homes

The deadline for submitting the empty homes figures for New Homes bonus was 7th October when we recorded 323 properties, a decrease for the 11th year in a row. The number of dwellings improved by Council intervention is well ahead of target.

Work has continued to promote the Property Agent Rating scheme (PARS) and we plan to take formal action to improve the EPC ratings of F and G next quarter.

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Prevent homelessness wherever possible

Both homeless prevention targets are on target, with one currently well ahead of target. A draft report has been completed to look at our temporary accommodation needs going forward and this will inform the development of a further temporary accommodation project. We are continuing to work with our colleagues in Economy and Assets to find a suitable site or property for this project.

The project to review Devon Homechoice has been delayed due to staff shortages. This project will now commence next quarter.

Key to Performance Status:

Performance Indicators:

No data

Concern

Caution

On target

Ahead of target

Well ahead of target

Performance Indicators

Code 2	Title	PI Verifying Manager	Prev Year End	Annual Target	Current Target	Status	Q1 Act	Q2 Act	Q3 Act	Q4 Act	Actual to Date	Officer Notes
CSROH 1.1	<u>Provide gypsy and traveller pitches according to identified need in Plan Teignbridge</u>	Simon Thornley	48	25	25	Data not due	n/a	n/a	n/a		n/a	
CSROH 1.2	<u>Net additional homes provided</u>	Simon Thornley	626	760	380 (2/4)	Concern	115	269			269 (2/4)	(Quarter 1 - 2) The target reflects the new national housing needs method which gives 760 per year, compared to the local plan target (now out of date) of 620 per year. A continued close eye will need to be kept on this in order to ensure we continue to meet our Housing Delivery Test requirements going forward. (ST)
CSROH 1.3	<u>Number of self build homes provided</u>	Simon Thornley	26	38	38	Data not due	n/a	n/a	n/a		n/a	
CSROH 1.4	<u>Ratio of self-build permissions to registered demand</u>	Simon Thornley	165%	100%	100%	Data not due	n/a	n/a	n/a		n/a	
CSROH 2.1	<u>Deliver an average of 128 affordable homes a year in urban areas as defined by the Local Plan (Y1-5)</u>	Graham Davey	124	128	57 (2/4)	On target	31	58			58 (2/4)	(Quarter 2) Further homes completed in Newton Abbot, Kingsteignton and Moretonhampstead. Delivery is slightly behind target due to majority of delivery being via Section 106 planning gain so

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Performance Indicators													
Code 2	Title	PI Verifying Manager	Prev Year End	Annual Target	Current Target	Status	Q1 Act	Q2 Act	Q3 Act	Q4 Act	Actual to Date	Officer Notes	
												completion dates are beholden upon major housebuilders. However end of year delivery expected to meet targets on current projections. (GD)	
CSROH 4.1	<u>Number of empty properties impacting on the New Homes Bonus (Y2-5)</u>	Graham Davey	338	337	337 (2/4)	Ahead of target	483	323			323 (2/4)	(Quarter 2) Target met as at 7th October. Empty Homes recorded as 323 which equates to a reduction year on year for 11 years in a row. Figure was 735 in 2008. (GD)	
CSROH 4.2	<u>Number of dwellings improved through intervention by the Council (Y2-5)</u>	Alison Dolley	224	218	109 (2/4)	Well ahead of target	61	152			152 (2/4)	(Quarter 2) 91 properties have been improved in Q2. A piece of work has been carried out to cleanse the Category 1 hazard data which has led to a significant increase to the number of properties improved. Target to be reviewed at the end of Q3 (AD)	
CSROH 5.1	<u>Number of rough sleepers as an estimate on a snapshot date (Y1-5)</u>	Tony Mansour	7	TPI	TPI	Not calculable/No status	6	6			6 (2/4)		
CSROH 5.2	<u>Homelessness prevented by client remaining in existing home (Y1-5)</u>	Tony Mansour	68	68	34 (2/4)	Well ahead of target	20	42			42 (2/4)	(Quarter 2) We are ahead of target for this period. (TM)	
CSROH 5.3	<u>Homelessness prevented by assisting with alternative accommodation (Y1-5)</u>	Tony Mansour	267	267	134 (2/4)	On target	56	129			129 (2/4)	(Quarter 2) We are on target for this PI. (TM)	
CSROH 5.4	<u>Number of households placed into temporary accommodation (Y1-5)</u>	Tony Mansour	65	TPI	TPI	Not calculable/No status	68	100			100 (2/4)		

Key to Performance Status:

Projects: No status set Milestone Missed Will not be achieved Caution On track Ahead of schedule Project completed Data not due

Projects

Review Devon Home Choice allocation scheme, report issues & make recommendations to members (Y4-5) (CSA3.10*)**Caution****Project Responsible Officer Tony Mansour****Date Progress Review**

07/10/2019 Delays to recruitment of a second Devon Home Choice Officer have delayed this exercise. The exercise will now be undertaken over the next two quarterly periods.

31/12/2019

Delivery of the Local Plans* (CSO1)**On track****Project Responsible Officer Simon Thornley****Date Progress Review**

10/10/2019 The Council has confirmed that the Teignbridge Local Plan 2013 - 2033 is out of date in respect of housing need, taking account of the new standard methodology which indicates a need of 760 homes per year (compared with the local plan target of 620 per year). However, despite this there is currently a five year supply of housing and delivery test data looking back 3 years is acceptable. This gives a window of opportunity to update the local plan.

The Council has agreed to split the Teignbridge Local Plan Update into two documents to be prepared separately. Part 1 "Quality as Standard" will update the development management policies of the local plan (design, climate change and other subjects) on an accelerated timetable while Part 2 "Creating Quality Places" will follow on from the Greater Exeter Strategic Plan timetable and provide location - specific proposals to meet housing and other needs.

Leaders have agreed a new timetable for the preparation of the Greater Exeter Strategic Plan which is shortly to be reported to TDC Executive and the other three GESP councils for approval. This will allow a new timetable for the Local Plan Part 2 to be agreed at the same meeting. The new Local Development Scheme indicates that all of these elements of the Development Plan will be adopted by December 2023.

20/01/2020

Obtain planning and funding for one affordable housing scheme on council owned land (Y4-5) (CSP1.19*)**On track****Project Responsible Officer Graham Davey****Date Progress Review**

09/10/2019 On 8/10/19 the Executive approved the use of two parcels of council owned land in Newton Abbot for the delivery of 7 social rented homes supported by funding from the Capital Programme. Pre-planning advice is being provided and approval has been granted to bid for additional funding from Homes England to make the schemes viable. Planning applications to be submitted pre-Christmas followed by tendering and start on site in April 2020.

31/12/2019

Promote PARS and carry out assessments of agents who have not engaged with the scheme (Y1-5) (HSH2.10*)**On track****Project Responsible Officer Alison Dolley****Date Progress Review**

08/10/2019 In July 2019 we finalised the PARS 'code of conduct' following initial consultation at the stakeholders' event. The revised document was shared with letting agents in August and, following a two week consultation, we developed a 'you said, we did' response in line with the council's engagement strategy. We have now begun to promote PARS on social media and through landlord events. We have also submitted the scheme to the LGC Awards 2020.

31/12/2019

Take action to improve EPC rating of private rented properties with a rating of F or G (Y5) (HSP2.09*)**On track****Project Responsible Officer Alison Dolley****Date Progress Review**

07/10/2019 The Building Research Establishment (BRE) data has now been received which has helped to identify rented properties which have a low energy performance. An officer has been allocated the task as part of their job role and this will be taken forward in quarter 3 with formal notices being served on landlords and appropriate enforcement action being taken.

Information on Minimum Energy Efficiency Standards (MEES) is also being given to landlords at the National Landlords meeting in October 2019.

31/12/2019

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Take action to improve EPC rating of private rented properties with a rating of F or G (Y5) (HSP2.09*) **On track** Project Responsible Officer Alison Dolley

Date	Progress Review
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Develop temporary accommodation alternatives to B&B in line with needs analysis (Y4-5) (HSP3.13*) **On track** Project Responsible Officer Tony Mansour

Date	Progress Review
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07/10/2019	A comprehensive draft report has been completed. The accommodation team has worked closely with the Housing Benefit subsidy specialists to review current rents for Albany house. This review will form the basis for rent setting for a second homeless accommodation project. The Housing Needs Lead and Enabling Lead are now working with the Assets Team to provide detailed instructions of need and specification for a second project.
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31/12/2019	
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Council Strategy 2016-2025

16 October 2019

Goal 02 Clean Scene

Lead Contact: Chris Braines, Cllr Alistair Dewhurst

RAG Status: On track

Summary Statement

All scheduled projects are underway and progress on the actions are summarised below:

Deliver and monitor effective cleansing services

Work is ongoing on the new IT system to manage street cleansing functions. The team have successfully managed to piggy back on overnight road closures on high speed roads to access difficult areas. The number of community litter picks supported is ahead of target at present. The authority was written to by DEFRA following unannounced litter surveys on our strategic road network. We were commended for the high standards of cleanliness and asked to feedback on how this was achieved so other authorities could benefit from our experience.

Fly Tipping and Community Environment Wardens

Work has continued in this area through the emerging 'Clean Devon' project looking to bring together a range of interested bodies including, Devon County Council, Highways England, Devon Districts, Environment Agency, NFU and the Police and Crime Commissioner to look at potential for greater joint working across Devon on reducing fly tipping and littering. The PCC have committed to developing a website, a competition to design a logo is live and a report is going to the October DASWC committee to request funding to support the initiative.

Waste & Recycling

Submitted figures confirmed that Teignbridge have increased the overall recycling rate from 55.4% to 56.3%. The amount of residual waste decreased again by over 9kg per household to its lowest ever reported level at 337kg/hh/yr. Garden waste subscription renewal process has been further streamlined with further work underway to migrate the process to Firmstep through the One Teignbridge programme and a promotional campaign is underway to increase service take up. Responses were submitted to the National Waste Strategy consultations on Consistent Collections, Deposit Return Schemes and Extended Producer Responsibility.

Bathing water quality

Bathing water quality classifications for beaches in Teignbridge in 2019 were excellent apart from Dawlish which received a good classification. Signs have been updated with this years classifications. TDC have signed up for the pollution risk forecasting service from the Environment Agency and electronic signs are displaying daily information on our beaches in Dawlish, Teignmouth and Shaldon. The Love Your Beach Steering group identified a number of campaigns to raise awareness about bathing water quality and pollution sources. We have been working with partners to implement these campaigns across our beaches this summer.

Air quality standards

The consultation process has been agreed and ratified with the Portfolio Holder. Consultation is taking place with statutory consultees and will be brought to the Overview and Scrutiny Committee.

Council policies on dog fouling and access restrictions

The Public Space Protection Order was implemented on the 1st April 2019. As part of the Full Council decision a cross party working group has been set up to monitor the implementation of the PSPO. The progress of the PSPO will be monitored under a new project.

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Key to Performance Status:

Performance Indicators:

No data

Concern

Caution

On target

Ahead of target

Well ahead of target

Performance Indicators

Code 2	Title	PI Verifying Manager	Prev Year End	Annual Target	Current Target	Status	Q1 Act	Q2 Act	Q3 Act	Q4 Act	Actual to Date	Officer Notes
CSCLS 1.1	<u>Satisfaction with the cleanliness of the streets</u>	Chris Braines		51.4%	51.4%	Data not due	n/a	n/a	n/a		n/a	
CSCLS 1.2	<u>Satisfaction with the cleanliness of public toilets in Teignbridge</u>	Chris Braines	n/a	41.2%	41.2%	Data not due	n/a	n/a	n/a		n/a	
CSCLS 1.3	<u>Satisfaction with the council's response to fly tipping</u>	Chris Braines	n/a	39.1%	39.1%	Data not due	n/a	n/a	n/a		n/a	
CSCLS 2.1	<u>Number of incident types dealt with by Community Environment Warden Team</u>	David Eaton	889	TPI	TPI	Not calculable/No status	207	377			377 (2/4)	
CSCLS 2.2	<u>Satisfaction with the council's approach to dog controls in the district</u>	Chris Braines	n/a	32.6%	32.6%	Data not due	n/a	n/a	n/a		n/a	
CSCLS 3.1	<u>Improved street and environmental cleanliness - level of litter</u>	Chris Braines	2.00%	2.00%	2.00%	Data not due	n/a	n/a	n/a		n/a	
CSCLS 3.2	<u>Street cleaning & litter responsibilities. £'s per household</u>	Chris Braines	£20.10	£22.60	£11.30 (2/4)	On target	£5.44	£11.22			£11.22 (2/4)	
CSCLS 4.1	<u>Number of community litter picks supported</u>	Chris Braines	38	30	15 (2/4)	Well ahead of target	10	32			32 (2/4)	
CSCLS 5.1	<u>Household waste recycled and composted</u>	Chris Braines	56.32%	58.00%	58.00% (2/4)	On target	57.56%	56.84%			56.84% (2/4)	(Quarter 1 - 2) Waiting on final figures for Qtr 2 19-

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Performance Indicators												
Code 2	Title	PI Verifying Manager	Prev Year End	Annual Target	Current Target	Status	Q1 Act	Q2 Act	Q3 Act	Q4 Act	Actual to Date	Officer Notes
												20 but estimated accumulative figure is 56.84%. (EB)
CSCLS 5.2	<u>Satisfaction with household waste collection and recycling</u>	Chris Braines	n/a	72.8%	72.8%	Data not due	n/a	n/a	n/a		n/a	
CSCLS 5.3	<u>Residual household waste per household</u>	Chris Braines	337.40kg	350.00kg	175.00kg (2/4)	On target	84.10kg	166.90kg			166.90kg (2/4)	(Quarter 1 - 2) Waiting on final figures for Qtr 2 19-20 but estimated accumulative figure is 166.9 kg/hh. (EB)
CSCLS 5.4	<u>Household waste collected: £'s per household (BV86)</u>	Chris Braines	£46.48	£56.22	£28.11 (2/4)	Well ahead of target	£7.12	£23.51			£23.51 (2/4)	
CSCLS 6.1	<u>% Beaches rated as excellent or good water quality</u>	Lorraine Montgomery	100%	86%	86%	Data not due	n/a	n/a	n/a		n/a	
CSCLS 7.1	<u>% of monitored sites not meeting the air quality standard for nitrogen dioxide (NO2)</u>	David Eaton		14.0%	14.0%	Data not due	n/a	n/a	n/a		n/a	

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Key to Performance Status:

Projects:

No status set	Milestone Missed	Will not be achieved	Caution	On track	Ahead of schedule	Project completed	Data not due
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Projects

Monitor and review the impact of the Public Spaces Protection Order for Dog Control (CSCLS 2.3) On track Project Responsible Officer David Eaton

Date	Progress Review
11/10/2019	Since the implementation of the Public Spaces Protection Order in April 2019 we have received 32 service requests specifically about breaches of the PSPO. This has resulted in three fixed penalty notices (FPN) being issued for offences. During the first couple of months of the PSPO officers were informing and educating members of the public with regard to the controls in the PSPO. The PSPO Working Group has completed the six month review and the Chairman of the group will be bringing a report to the November Overview and Scrutiny Committee.

Monitor and review the impact of the Public Spaces Protection Order for Dog Control (CSCLS 2.3)		On track	Project Responsible Officer David Eaton
Date	Progress Review		
20/01/2020			
New IT system to manage street cleansing (CSCLS 3.3)		On track	Project Responsible Officer Anna Lang
Date	Progress Review		
26/09/2019	New programme for delivery now agreed.		
Good bathing water quality for Teignbridge beaches (CSCLS 6.1)		On track	Project Responsible Officer Sarah Holgate
Date	Progress Review		
07/10/2019	All bathing water quality signage in place for the summer season. A range of campaigns identified through the Love Your Beach Steering Group have been carried out throughout the summer.		
20/01/2020			
Updating Air Quality Action Plan (CSCLS 7.2)		On track	Project Responsible Officer Colin Bignall
Date	Progress Review		
22/10/2019	The consultation process is underway with statutory consultees. Officers will be attending meetings over the coming months to engage with the relevant town and parish councils. Once the results have been analysed the draft plan including the feedback will be brought to the Overview and Scrutiny Committee.		

Council Strategy 2016-2025

14 October 2019

Goal 03 Going to town

Lead Contact: Neil Blaney, Cllr Nina Jeffries

RAG Status: On track

Summary Statement

Overall the project is on track.

Designing and delivering small and large scale schemes:

Work is progressing on a number of projects across Newton Abbot and Teignmouth, which will help to deliver a wide range of town centre improvements, along with new employment space and housing. A bid to the Future High Street Fund for Newton Abbot was successful and money has been awarded to develop a business case for the projects.

Running and improving Newton Abbot Markets:

Social media pages have been created for the markets, to help raise the profile of the existing offer and encourage new traders to the markets. The improvements to the Market Hall will form part of the business case for the Future High Street Fund bid.

Town centre health checks:

The town centre health checks are available to view at teignbridge.gov.uk/oureconomy.

The health checks will be updated on an annual basis, with the next update due at the end of the year and published early 2020.

Working with and supporting continued town centre management:

The Economic Development team work closely with the Town Centre Development Manager in Newton Abbot and sit on Town Teams for both Newton Abbot and Teignmouth.

The team have also met with representatives from the Town Councils and local chambers of commerce/trade to look at ways to support the town centres.

Using our powers to bring about improvements and support business growth:

The Council continues to exceed targets for dealing with major and minor planning applications within nationally prescribed timescales. The Environmental Health team provide continued updates to businesses to ensure compliance with changes to legislation and the percentage of businesses with a food hygiene rating of 5 continues to meet our target.

Improving accessibility and encouraging more town centre living:

The Council continues to support proposals for town centre living, including the project referenced as part of the last update looking at space above shops in Newton Abbot, and the ongoing redevelopment plans at Bradley Lane in Newton Abbot.

Supporting evening cultural and leisure opportunities:

Work is ongoing to bring forward a hotel and food outlets in both Newton Abbot town centre and Brunswick Street in Teignmouth, along with a new cinema in Newton Abbot, which will all add to the evening economy in these towns.

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The Council worked with Newton Abbot Town Council and event promoters Born Hectic to deliver 3 'Summer Nights' food events in Newton Abbot this summer, increasing activity in the town centre into the early evening.

Key to Performance Status:

Performance Indicators: No data Concern Caution On target Ahead of target Well ahead of target

Performance Indicators

Code 2	Title	PI Verifying Manager	Prev Year End	Annual Target	Current Target	Status	Q1 Act	Q2 Act	Q3 Act	Q4 Act	Actual to Date	Officer Notes
CSGTT 1.1	<u>Sqm of new retail floorspace</u>	Tony Watson	541sq.m	TPI	TPI	Data not due	n/a	n/a	n/a		n/a	
CSGTT 2.1	<u>Customer Satisfaction with Newton Abbots markets</u>	Tony Watson	n/a	49.4%	49.4%	Data not due	n/a	n/a	n/a		n/a	
CSGTT 3.1	<u>Town centre health checks</u>	Simon Thornley		TPI	TPI	Data not due	n/a	n/a	n/a		n/a	
CSGTT 3.2	<u>Satisfaction with town centres</u>	Tony Watson	n/a	56.6%	56.6%	Data not due	n/a	n/a	n/a		n/a	
CSGTT 6.1	<u>Number of new homes provided in town centres</u>	Tony Watson	35	TPI	TPI	Data not due	n/a	n/a	n/a		n/a	
CSGTT 7.1	<u>% of businesses with a food hygiene rating of 5</u>	Paul Nicholls	92%	90%	90% (2/4)	On target	91%	91%			91% (2/4)	(Quarter 2) Generally business compliance and public awareness of the Food Hygiene Rating Scheme remained high. We are continuing to experience an increase on non-compliance which is resulting in increased enforcement action. (PN)

Key to Performance Status:

Projects: No status set Milestone Missed Will not be achieved Caution On track Ahead of schedule Project completed Data not due

Projects

Place based town centre projects with improvements to accessibility (CSGTT 1.2) On track **Project Responsible Officer Tom Butcher**

Date	Progress Review
22/10/2019	<p>Funding of £92,500 has been allocated through the Future High Street Fund to develop a business case for investment in Newton Abbot town centre.</p> <p>The Government is looking to support projects that 'renew and reshape town centres and high streets in a way that improves experience, drives growth and ensures future sustainability'. The business case therefore needs to set out how the projects we are proposing meet these objectives.</p> <p>The draft submission referred to four projects, with an estimated cost of around £9m that could help to transform Newton Abbot town centre:</p> <ul style="list-style-type: none">• Historic Market Hall Refurbishment - Re-establishing the Market Hall as the heart of the community and as a social meeting place.• Improved Parking Infrastructure - Creation of additional space by decking existing car parks to unlock sites for development in the town.• Improved Public/Sustainable Transport Links - Delivery of National Cycle Network 2 creating an arterial route through the town centre.• Flooding and Public Realm upgrades - Working with the Environment Agency to deliver flood defence works and public realm improvements. <p>The deadline for submission of the business case is 30 June 2020. The project team will work with a dedicated Case Manager from the Department of Housing, Communities and Local Government to develop and deliver a strong case for the funding.</p>

Annual survey of traders and customers (CSGTT 2.3) On track **Project Responsible Officer Louisa Brinton**

Date	Progress Review
30/09/2019	<p>Customer satisfaction with the markets was undertaken as part of the Teignbridge Strategy survey work in Q2, feedback yet to be announced.</p> <p>Market traders and customers will be included as part of the visioning work for the Markets and the Future High Street Funding business case submission, in line with the Newton Abbot Masterplan.</p>
20/01/2020	

Set up & run social media channels for Newton Abbot Market (CSGTT 2.4) On track **Project Responsible Officer Louisa Brinton**

Date	Progress Review
30/09/2019	<p>An approach has been agreed with the current Administrators of the market trader Facebook pages and a new Newton Abbot Markets Facebook account will be set up for Teignbridge as the operator, linked to the wider Teignbridge social media accounts through 'Orla', with sole rights to logos and trademarks etc.</p> <p>Teignbridge will adopt a targeted marketing approach to its social media presence through an overarching local/national campaign and events programme, new trader/trader expansion promotions and operational notices.</p> <p>The 2 active Facebook pages will remain but will include 'Traders' within the page name and these pages will be used for more general promotions.</p> <p>Individual trader accounts will be encouraged to link into the wider social media network through the use of @newtonabbotmarkets and #newtonabbotmarkets.</p> <p>A note will be issued to all market traders in early October detailing the above.</p>

Project on new retail businesses - project plan and feasibility (CSGTT 2.5) On track **Project Responsible Officer Tom Winters**

Date	Progress Review
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Project on new retail businesses - project plan and feasibility (CSGTT 2.5)		On track	Project Responsible Officer Tom Winters
Date	Progress Review		
23/09/2019	Work is due to commence on the development of the project plan.		
20/01/2020			
Market Hall & Market Square improvements, linked to the Market Walk redevelopment - feasibility work (CSGTT 2.6)		On track	Project Responsible Officer Louisa Brinton
Date	Progress Review		
18/09/2019	Stage 1 of Future High Street Fund application successful for Newton Abbot town centre, including Markets area, for revenue funding to help develop a business case for submission to stage 2 for the capital funding element. Stage 2 remains a competitive process for the towns selected.		
20/01/2020			
Free wifi in Newton Abbot, Teignmouth and Dawlish town centres (CSGTT 6.1)		On track	Project Responsible Officer Tom Winters
Date	Progress Review		
27/09/2019	A draft of the TDC Licence has been completed, which has since been sent to DCC for final approval. DCC have until Friday 4 October to provide any suggested amendments. Assuming no further work is required, we aim to go out to tender on Monday 7 October.		
20/01/2020			
Town centre cycle routes (CSGTT 6.2)		On track	Project Responsible Officer Estelle Skinner
Date	Progress Review		
30/09/2019	<p>TDC are working up further detail on the bid for the Future High Streets Fund, which includes improvements to the quality of the cycling and walking routes within the central area of Newton Abbot. The final bid is due by June 2020. This offers the potential for some significant gains, including enhanced quality and legibility of the National Cycle Network route 2, to enhance benefits from this important (but largely neglected) town centre route. Options have been reviewed, with input from the Cycle Forum, Cycle Group and other stakeholders, further consultation will be necessary, and costs and benefits will be reviewed.</p> <p>TDC are also in discussion with Brompton bike hire about the potential for a hub in Newton Abbot. There is a similar offer at Exmouth rail station, and there is an opportunity to bid for funding from the Cycle-Rail scheme that will re-open at the start of 2020. This would require support from GwR.</p>		
18/12/2019			
Active use of underutilised upper floors above businesses in town centres (CSGTT 6.3)		On track	Project Responsible Officer Neil Blaney
Date	Progress Review		
30/09/2019	<p>Housing operate a grant and loan top up scheme to target empty properties across the district to help bring back /convert properties into dwellings. Additional costs associated with the re-development or refurbishment of Listed Buildings can however, impact on viability.</p> <p>An unsuccessful bid was submitted to the Heritage Action Zone, which included a project for underutilised upper floors in Teignmouth. We will continue to submit bids to access additional fundings streams, as and when they become available.</p> <p>Estates will continue to review the current Council property portfolio and potential capital investment opportunities across the district and within town centres, which are viable and/or help achieve the aims of the Teignbridge Strategy.</p>		
20/01/2020			

Council Strategy 2016-2025

16 October 2019

Goal	04 Great places to live and work
Lead Contact:	Rosalyn Eastman, Cllr Gary Taylor
RAG Status:	On track

Summary Statement

Design Guidance

Our design documentation provides a strong training tool for officers. The Government has published a National Design Guide and will consult on building design guidance during Q3/4.

6 Ensuring Neighbourhoods are real communities

We continue to work with communities and developers to approve masterplans for allocations.

The first of two public consultations will take place in 2019/2020 to inform the proposed Development Plan Document (DPD) for the NA3 allocation at Wolborough, this is due to be adopted in 2021 following an independent examination.

Conditions and obligations continue to be built in to relevant planning permissions and some success has been achieved in delivering mixed use places.

Our work with town and parish councils as key stakeholders, including especially with Exminster in relation to the South West Exeter proposals, is important in this regard.

Protecting landscapes and heritage

The Conservation Area Character Appraisals should be reviewed on a rolling 5 year programme. Unfortunately at the start of the year, due to historic pressures, all of the appraisals were due. With 35 Conservation Areas we should be reviewing at least 7 per year to get/stay on track. During 2018/19 3 appraisals were adopted, Dunchideock, Forde Park and Holcombe Burnell.

A programme has been drawn up and reviews are expected to take place by the end of the year for those areas most likely to experience change.

Working towards overall improvement in biodiversity

The acquisition programme for parcels of land for SANGs delivery at SW Exeter is on track with the first parcel acquired recently. The delivery strategy has been updated with establishment works due to start on site during 2019/2020 and the first parts of the SANGS opening to the public during 2020.

The Greater Horseshoe Bat documentation has been approved and will be used as a tool alongside adopted policies in decision making.

Supporting improvements to walking, cycling and public transport

Ashburton Road Cycle route has completed. Teignbridge has approved funding for the first phase of A382 improvements which will include a new cycle route from Forches Cross to Newton Abbot, with works commencing Autumn 2019. Final sections of the Wray Valley trail will complete and open in Autumn 2019. Teignbridge has approved funding for the Teign Estuary Trail and a planning application is being worked up, with the scheme listed as a top Sustrans priority.

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Key to Performance Status:

Performance Indicators:

No data

Concern

Caution

On target

Ahead of
targetWell ahead
of target

Performance Indicators

Code 2	Title	PI Verifying Manager	Prev Year End	Annual Target	Current Target	Status	Q1 Act	Q2 Act	Q3 Act	Q4 Act	Actual to Date	Officer Notes
NI4.6a	<u>Overall general satisfaction with the local area</u>	Kay OFlaherty	n/a	Biennial	Biennial	Data not due	n/a	n/a	n/a		n/a	
CSGP 1.1	<u>Satisfaction with new development in your area</u>	Rosalyn Eastman		80.0%	80.0%	Data not due	n/a	n/a	n/a		n/a	
CSGP 1.2	<u>% "greens" achieved for approved housing developments as measured by Building for Life criteria 12*</u>	Rosalyn Eastman	85.4%	83.0%	83.0%	Data not due	n/a	n/a	n/a		n/a	
CSGP 2.1	<u>% Satisfaction With Open Space/Play Facilities On New Residential Developments*</u>	Rosalyn Eastman, Lorraine Montgomery, James Teed		65.0%	65.0%	Data not due	n/a	n/a	n/a		n/a	
CSGP 2.3	<u>Sqm of employment space completed</u>	Simon Thornley	13,182sq.m	TPI	TPI	No Target	-147sq.m	356sq.m			356sq.m (2/4)	(Quarter 2) this period gain 1066m2 minus loss of 563m2 therefore net gain 503m2 (HW)

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Performance Indicators

Code 2	Title	PI Verifying Manager	Prev Year End	Annual Target	Current Target	Status	Q1 Act	Q2 Act	Q3 Act	Q4 Act	Actual to Date	Officer Notes
CSGP 2.4	<u>% of residents that work in Teignbridge and satisfied with the local area as a place to work</u>	Rosalyn Eastman	n/a	30.1%	30.1%	Data not due	n/a	n/a	n/a		n/a	
CSGP 3.1	<u>No. of conservation areas with appraisal & management plan adopted within the last 5 years</u>	Rosalyn Eastman		18	18	Data not due	n/a	n/a	n/a		n/a	
CSGP 3.3	<u>% of residents satisfied that the important community buildings and historic buildings are protected</u>	Rosalyn Eastman	n/a	56.3%	56.3%	Data not due	n/a	n/a	n/a		n/a	
CSGP 4.6	<u>£106 money collected for improvements to Dawlish Warren / Exe Estuary.</u>	Rosalyn Eastman	n/a			No Target	£9,811.53	£23,416.20			£23,416.20 (2/4)	
CSGP 4.7	<u>% of residents satisfied that the most important habitats and wildlife are protected</u>	Rosalyn Eastman	n/a	55.0%	55.0%	Data not due	n/a	n/a	n/a		n/a	

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Performance Indicators

Code 2	Title	PI Verifying Manager	Prev Year End	Annual Target	Current Target	Status	Q1 Act	Q2 Act	Q3 Act	Q4 Act	Actual to Date	Officer Notes
CSGP 5.1	CO2 emissions in Teignbridge District	None				Data not due	n/a	n/a	n/a		n/a	
CSMUG 4.1	Km of new cycle routes provided by working with our partners*	James Teed, Simon Thornley	2.5km	TPI	TPI	Data not due	n/a	n/a	n/a		n/a	

Key to Performance Status:

Projects:	No status set	Milestone Missed	Will not be achieved	Caution	On track	Ahead of schedule	Project completed	Data not due
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Projects

Support town centre heritage initiatives for townscape enhancements (CSGP 3.3) **On track** Project Responsible Officer Rosalyn Eastman

Date	Progress Review
30/08/2019	This is an ongoing project, the milestone format does not best suit it. The team continues to look for ways that we can work collaboratively both internally and externally to support townscape enhancement projects including the Future High Streets fund and other schemes.
25/10/2019	Early exploratory discussions regarding Teignmouth and Newton Abbot town centres are taking place.

Implementation Of Projects In South East Devon European Site Mitigation Strategy (CSGP 4.3) **On track** Project Responsible Officer Maureen Pearce

Date	Progress Review
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Implementation Of Projects In South East Devon European Site Mitigation Strategy (CSGP 4.3)**On track****Project Responsible Officer
Maureen Pearce**

Date	Progress Review
23/10/2019	<ul style="list-style-type: none"> · Previous HREC meeting Tues 16th July 2019, hosted by EDDC. · Outstanding issue relating to proposals for retaining staff approved at July 16 meeting of HREC. · Botanical & visitor pressure monitoring continues at Dawlish Warren. Draft report due end Nov 2019. · The Exe Estuary Patrol Boat repaired and maintaining a regular presence on the water. · Dawlish Warren Newsletter design and content completed. Local distribution to DW in progress. · 1st year report of Exe Wildlife Refuges presented by Footprint Ecology at July 16 meeting of HREC. Overall a low incidence of disturbance reported in 1st year. · Funding for South West Exeter SANGS awarded as part of wider Devon County Council Housing Infrastructure Fund bid. Awaiting terms of funding agreement from Government. First 17ha of SANGS expected to transfer to TDC in July 2019, open to the public in summer 2020. · South East Devon Visitor Survey monitoring tender completed and invitations to quote for the work sent to consultancies. · TDC and Land Trust have finalised heads of terms and funding agreements for long-lease of SANGS at Dawlish and SWE. · Review of mitigation Strategy monitoring programme completed and will be presented at Oct 2019 HREC meeting.

SW Exeter Suitable Alternative Natural Greenspace (SANGS) (CSGP 4.5)**On track****Project Responsible Officer Fergus Pate**

Date	Progress Review
30/09/2019	<ul style="list-style-type: none"> • The acquisition of the first Bovis parcel of SANGS - Parcel A1 - has now taken place. Parcel A1 is 12 hectares in size and was acquired on 4th September 2019. This is a big milestone. • TDC already acquired Parcel K from Westcountry Land (four hectares acquired in April 2019). • The TDC planning applications for Parcel K and Parcel A1 went to planning committee in early August 2019, for full planning permission for change of use from agricultural to SANGS, these were both unanimously approved. • Land negotiations are underway for Parcel B SANGS, to set in place a land transfer agreement with Cavanna. They have provisionally agreed to transfer to TDC the Parcel B land (5 hectares) by November 2019. There is also some progress on the Parcel D SANGS land agreement, but it is not as far progressed as Parcel B and will come forward at a later stage in the project. • Preparations are underway for establishment and procurement for the first parcels of SANGS land, and establishment is due to commence in October 2019 following archaeological survey work on Parcel A1. TDC's Senior Ranger is leading on establishment, following on from success at Dawlish. • TDC has provided an up-to-date delivery timetable and cost schedule for Devon County Council to share with Homes England with regard to the HIF monies and this requested the transfer of the SANGS funding in one lump-sum upfront. However, transfer of funds will most likely be retrospective on a monthly basis. DCC are working on setting in place the funding agreement with Homes England and are aiming to do this by the end of the calendar year. TDC will then need a funding agreement with DCC, unless the SANGS portion of the SW Exeter funding is transferred direct to TDC from Homes England. • TDC and Land Trust reached a final draft of the Heads of Terms for the long-lease and funding agreement for the SANGS land. The details around the endowment investment schedule are being reviewed by the finance team.
17/12/2019	

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<u>Establish travel planning protocols with partners to max impacts on modal shift in new developments (CSGP 5.1)</u>		On track	Project Responsible Officer Rosalyn Eastman
Date	Progress Review		
30/09/2019			
02/10/2019	This project has been set up to look at best way to utilise developer contributions to encourage sustainable transport. Early exploratory discussions regarding the existing approach of providing travel vouchers versus other possible approaches have taken place but a project plan has not yet been put in place.		
20/01/2020			
<u>Agreeing Best Practice guidance for delivery and ongoing management of open space in new development (GP 2.1)</u>		On track	Project Responsible Officer Rosalyn Eastman
Date	Progress Review		
25/10/2019	Internal discussions are continuing to consider possibilities for implementation later this year.		
<u>Empowering communities to identify Local Lists of special buildings through reviewing by criteria (GP 3.2)</u>		Caution	Project Responsible Officer Rosalyn Eastman
Date	Progress Review		
10/10/2019	Long term sickness within the Design and Heritage team has currently restricted our capacity to undertake specialist conservation projects on a proactive basis. Should any community approach us direct, we will consider any and all such requests for support as positively as we can at this time.		

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Council Strategy 2016-2025

16 October 2019

Goal 05 Health at the heart

Lead Contact: Cllr Andrew MacGregor, Paul Nicholls

RAG Status: On track

Summary Statement

The Health at the Heart programme has continued to focus on the wider determinants of health and health inequalities not being addressed by the other Teignbridge Ten programmes.

Health interventions, educational and physical activity programmes to local communities most in need

Sickness absence remains an area of concern. We are continuing to work towards reducing sickness absence for the whole organisation. A newly formed Health and Wellbeing group is working on an overarching health and wellbeing strategy and we are considering implementing an employee assistance programme.

One large area of the Council has received closer focus and support from HR and has seen a positive reduction in sickness absence over the past 2 consecutive months. However we have seen a couple of instances of long term sickness absence arising in other service areas which are being managed by dedicated Human Resources Business Partners HRBP's for those areas. The overall absence figure has only increased slightly as a result.

We are continuing to progress a corporate approach to improving the organisational culture regarding mental health and health and safety. Leading safely training has been booked for January 2020 aimed at the Councils strategic management. This will be followed by a suite of training for managers and supervisors including specific training on mental health later in the financial year.

Working with others to target home improvement measures such as loans and grants for those in greatest need

The number of households assisted with financial assistance has been greater than expected due to a continued increased activity by the energy companies. The number of loans drawn down has increased and this is expected to continue to increase in quarter 3 and 4. The target has been revised to 300.

Deliver disabled facility grants DFGs to enable those with long term health and care needs to remain at home independently

The number of vulnerable and elderly residents assisted to remain in their own home is on target with 123 residents assisted to date with adaptations and/ or discretionary grants to improve their housing conditions.

Working with others to deliver and support specialist and adapted housing to meet identified needs

Negotiations are currently taking place in association with Devon County Council with Buckfast Abbey regarding planning application submitted to the DNP for a 130 unit Care Village on the site of the former Axminster Carpet Factory. Likewise Housing and Planning are pursuing the feasibility of delivering an Extra Care scheme within the DA2 Local Plan allocation at Dawlish. The need for purpose built adapted homes remains high and negotiations continue with developers to deliver purpose built adapted homes by way of Section 106 planning gain. Housing Services have obtained Executive approval to develop two sites in Newton Abbot which will include two wheelchair adapted flats to meet evidenced need.

Design new developments to create places that are safe, inclusive, and accessible to all and promote interaction and a healthy, active lifestyle

Major allocations identified in the Teignbridge Local Plan 2013-2033 such as Houghton Barton (NA1), Whitehills (NA2) and Secmaton Lane (DA2) have

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Development Framework Plans (DFP) created prior to development. Each DFP sets out the Council's detailed expectations for each development including site layout (concept plan) and the detailed site requirements for key features including green infrastructure, public open spaces, active travel and community facilities and services.

A Development Plan Document (DPD) is being prepared for the Wolborough (NA3) allocation and will include specific policies relating to the design and layout of the development. The DPD will have similar content to that of the DFP, but will have greater policy weight, equivalent to that of the Local Plan.

The emerging Teignbridge Local Plan 2020-2040 currently being written will include specific policies on Health and Wellbeing and Designing Healthy Active Places (based on the Teignbridge Urban Design Guide). These will be in addition to the requirement for a DFP to be created for each major development allocation.

Key to Performance Status:



Performance Indicators

Code 2	Title	PI Verifying Manager	Prev Year End	Annual Target	Current Target	Status	Q1 Act	Q2 Act	Q3 Act	Q4 Act	Actual to Date	Officer Notes
HSHAH 3.3	<u>Number of vulnerable & elderly residents assisted to remain in their own home (Y4-5)</u>	Alison Dolley, Tony Mansour	250	250	125 (2/4)	On target	67	123			123 (2/4)	(Quarter 2) 30 residents have been assisted with remaining independent in their home through mandatory disabled facility grants and a further 30 residents have been assisted through discretionary grants and loans and home energy visits. (AD)
HSHAH 3.1	<u>Total number on housing register requiring a wheelchair</u>	Tony Mansour	18	TPI	TPI	Not calculable/No status	10	24			24 (2/4)	(Quarter 2) Part Wheelchair category removed and moved into one

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Performance Indicators

Code 2	Title	PI Verifying Manager	Prev Year End	Annual Target	Current Target	Status	Q1 Act	Q2 Act	Q3 Act	Q4 Act	Actual to Date	Officer Notes
	<u>adapted property (Y4-5)</u>											category of Full Wheelchair creating an initial increase in figure. Figure for part wheelchair and full wheelchair Q1 was 26 (TH)
CSHAH 5.9	<u>Working days lost due to sickness absence - av/all employees</u>	Tim Slater	11.63 days	10.30 days	5.15 days (6/12)	Concern	3.60 days	6.36 days			6.36 days (2/4)	(September) We note this is an area of concern and continue to work towards reducing sickness absence for the whole organisation. One large area of the Council has seen a positive reduction in sickness absence over the past 2 consecutive months, however we have seen a couple of instances of long term sickness absence arising in other areas which are being managed by dedicated HRBP's for those areas.

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Performance Indicators													
Code 2	Title	PI Verifying Manager	Prev Year End	Annual Target	Current Target	Status	Q1 Act	Q2 Act	Q3 Act	Q4 Act	Actual to Date	Officer Notes	
													The overall absence figure has only increased slightly as a result. (RS)
HS SHAH 1.10	<u>Number of households whose housing conditions have been improved through financial assistance (Y4-5)</u>	Alison Dolley	388	218	109 (2/4)	Well ahead of target	100	184			184 (2/4)	(Quarter 2) The number of households assisted with financial assistance has been greater than expected due to increased activity by the energy companies. The year end estimate has been revised to 300 (AD)	
CSOAA 7.1	<u>Self-reported measure of people's overall health and wellbeing*</u>	Kay O'Flaherty, James Teed	n/a	75.4%	75.4%	Data not due	n/a	n/a	n/a		n/a		
CS SHAH 2.4	<u>Number of properties receiving free or subsidised energy efficiency measures (Y4-5)</u>	Alison Dolley	289	280	140 (2/4)	On target	83	146			146 (2/4)	(Quarter 2) 63 households have been assisted with free or subsidised energy efficiency measures through loans/grants or the ECOflex scheme (AD)	

Key to Performance Status:

Projects:	No status set	Milestone Missed	Will not be achieved	Caution	On track	Ahead of schedule	Project completed	Data not due
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Projects

Increase Staff & Member Awareness Of Mental Health & Dementia (CSHAH 1.3) **On track** **Project Responsible Officer Rebecca Hewitt**

Date	Progress Review
10/10/2019	The Teignbridge Dementia Alliance continues to meet regularly. The last meeting was held in June and was well attended. The group is currently developing a newsletter and continuing to hold sessions to raise awareness of Dementia. The first Task and Finish group has taken place to review suicide prevention work specifically targeted on Newton Abbot and Kingsteignton following the production of a Police profile on suicide. Overview and Scrutiny Members will receive a briefing on the 15 th October on Suicide Prevention.
20/01/2020	

Partnership activity - Health & Wellbeing initiatives delivered by the Voluntary & Community sector (CSHAH 1.8) **On track** **Project Responsible Officer Kay OFlaherty**

Date	Progress Review
23/09/2019	Food banks helping to combat holiday hunger for children Meeting with: Solveig Sansom - Associate Director of Commissioning for South Devon and Torbay DCC & NHS based in Torbay TDC role with Community Voluntary Sector and Town & Parish Councils Sharing information Opportunity for NHS attendance at TALC
20/01/2020	

Develop & provide a programme of activities targeting 30-45s and over, women & low social-economic (CSOAA 6.1) **On track** **Project Responsible Officer Nikki Taylor, James Teed**

Date	Progress Review
10/10/2019	Officers have developed an Active work places/ businesses pack to encourage local businesses to improve wellbeing in the workforce. We are planning to team up with Active Devon and Travel Devon to develop this further. Active mums Dawlish Warren programme is to be launched 20/20 this will also be targeted at this age bracket. The leisure centre creche service at Newton Abbot leisure centre will open earlier in the morning from January to try and support parents to engage in active lifestyles.
20/01/2020	

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Council Strategy 2016-2025

14 October 2019

Goal 06 Investing in prosperity

Lead Contact: Donna Best, Cllr Alan Connett

RAG Status:

On track

Summary Statement

Overall the project is on track.

Promptly grant regulatory decisions

The Council is on target for dealing with planning applications within statutory timescales of 8 weeks for minor planning applications and well ahead of the target for dealing with major planning applications within 13 weeks.

Investing money into new commercial estates and buildings

- Forde Close, Newton Abbot: Initial feasibility and design work is underway for the development of employment units for small and start-up businesses. Planning Authority to ensure compliance with planning condition on Aldi to provide a serviced site.
- Bradley Lane, Newton Abbot - procurement process seeking a joint venture partner for the development of Bradley Lane underway. This scheme will perform an important role in providing enhanced employment opportunities (around 15,000 m² of B-use classes, community and public uses) and circa 170 homes with a target of 20% affordable homes.
- Projects underway at Brunswick Street Teignmouth and Halcyon Road Newton Abbot to build out hotel schemes.
- Acquisition of Sherborne House, Newton Abbot approved.

Giving commercial advice and support to businesses

Business in Teignbridge are able to access free advice from the Growth Hub service run on behalf of the Heart of the South West Local Enterprise Partnership. Since the service started in March 2016, 561 Teignbridge based businesses have interacted with the Growth Hub. The Economic Development team continues to support businesses seeking to grow, through assistance with finding new sites, accessing funding and making connections with others who can help.

Since May 2018, when a new business is sent their first Business Rates bill, they have also been sent a leaflet signposting them to sources of support for help and advice. To date, 424 leaflets have been sent out.

Working with the Greater Exeter councils

The authorities in the Greater Exeter area are beginning work to refresh the Shared Economic Strategy, which covers the period 2017-2020. That document sets out 4 key activities that the authorities will work together on to support the Greater Exeter economy:

- Business support
- Inward investment
- Input into strategic planning

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- Employment and skills

The work to inform the new document will include a review of how well those shared objectives have been met, any lessons learned and recommendations on what the authorities can do towards those issues as we look forward.

The timescale for the development of the new document, including milestones for engagement and publication of draft stages of the document, are due to be agreed at the December meeting of the group.

Work with local businesses and education providers

Good progress has been made in working closely with businesses and education providers in the last quarter. Any meetings with business includes discussion on any skills gaps and training needs, with signposting to education providers who can help.

The Building Greater Exeter project is also progressing well. Links between the construction section and education providers are developing with a strong focus on engaging with schools. The project is led by Exeter City Council and includes East Devon and Teignbridge, along with partners from the construction sector and education providers. The project's focus links well with the Government's 8 Gatsby Benchmarks, which set out requirements for schools to offer meaningful work experience and encounters with the workplace for pupils. On 3 October this year, the Project won an award from the Devon Federation of Small Business in recognition of its work to support apprenticeships and skills.

Close working underway with the Careers & Enterprise Company, delivered through the Local Enterprise Partnership, who are focussed more broadly on helping schools achieve the Gatsby Benchmarks. This includes providing introductions to the Enterprise Co-ordinator and local businesses.

Ensure Local Plan continues to prioritise economic development

The Economic Development officers from the Greater Exeter area are continuing to jointly feed into the Greater Exeter Strategic Plan process. East Devon are the nominated lead on behalf of the Economic Development teams and remain fully engaged with the drafting of policies and appraisal of options.

Grasp all reasonable opportunities to improve the area's economic base

We continue to apply for any grants/funds available to support economic projects within the District. TDC has applied for a share of the High Streets Heritage Action Zones scheme for Teignmouth town centre. The project is focussed on improving shop fronts, renovating vacant space above shops, public realm improvements and a cultural programme. The LEADER programme has been awarded a third tranche of funding and we will work hard to ensure that Teignbridge based businesses are awarded a share of that fund.

In addition:-

- Close working with developers looking to release land for employment and create jobs
- Project underway to enable free public wi-fi in the town centres of Newton Abbot, Teignmouth Dawlish to support business growth and the tourism sector
- Assistance given to local firms looking to relocate to grow their business
- Support given to the maintenance of the commercial property register administered by
- Exeter City Council

Scrutinise the Connecting Devon and Somerset (CDS) broadband programme

There is no update since the last quarterly report.

Delivery is still in delay.

Key to Performance Status:

Performance Indicators:

No data	Concern	Caution	On target	Ahead of target	Well ahead of target
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Performance Indicators

Code 2	Title	PI Verifying Manager	Prev Year End	Annual Target	Current Target	Status	Q1 Act	Q2 Act	Q3 Act	Q4 Act	Actual to Date	Officer Notes
CSIIP 1.1	<u>Processing of major planning applications</u>	Rosalyn Eastman	75.86%	60.00%	60.00% (2/4)	Well ahead of target	88.89%	93.75%			93.75% (2/4)	
CSIIP 1.2	<u>Processing of minor planning applications</u>	Rosalyn Eastman	78.84%	65.00%	65.00% (2/4)	Well ahead of target	76.40%	80.50%			80.50% (2/4)	
CSIIP 3.4	<u>Number of Teignbridge businesses accessing the Growth Hub service</u>	Neil Blaney, Tony Watson	n/a			No Target	59	175			175 (2/4)	
CSIIP 5.2	<u>% of residents satisfied with the opportunities for training and skills development</u>	Donna Best	n/a	29.4%	29.4%	Data not due	n/a	n/a	n/a		n/a	
CSIIP 6.1	<u>% of residents who agree that there are enough job opportunities in the Teignbridge area</u>	Donna Best	n/a	26.4%	26.4%	Data not due	n/a	n/a	n/a		n/a	
CSIIP 7.1	<u>£ successful funding bids for growth</u>	Tony Watson		TPI	TPI	Data not due	n/a	n/a	n/a		n/a	

Key to Performance Status:

Projects:

No status set	Milestone Missed	Will not be achieved	Caution	On track	Ahead of schedule	Project completed	Data not due
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Projects

Investment in commercial property projects (CSIIP 2.3)		On track	Project Responsible Officer Donna Best
Date	Progress Review		
11/10/2019	Commercial property projects underway as detailed under Economy and Assets Projects - Capital Review Group. These include:-		

Investment in commercial property projects (CSIIIP 2.3)	On track	Project Responsible Officer Donna Best
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Date	Progress Review
20/01/2020	<p>Brunswick Street Hotel</p> <p>Halcyon Road Travelodge</p> <p>Newton Abbot Cinema</p> <p>Bradley Land Development</p> <p>Forde Road (Aldi) industrial site</p> <p>Sherborne House</p>

Greater Exeter Greater Devon (CSIIIP 4.1)	On track	Project Responsible Officer Neil Blaney
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Date	Progress Review
10/10/2019	<p>The authorities in the Greater Exeter area are beginning work to refresh the Shared Economic Strategy, which covers the period 2017-2020. That document sets out 4 key activities that the authorities will work together on to support the Greater Exeter economy:</p> <ul style="list-style-type: none"> - Business support - Inward investment - Input into strategic planning - Employment and skills <p>The work to inform the new document will include a review of how well those shared objectives have been met, any lessons learned and recommendations on what the authorities can do towards those issues as we look forward.</p> <p>The timescale for the development of the new document, including milestones for engagement and publication of draft stages of the document, are due to be agreed at the December meeting of the group.</p>
20/01/2020	

Improved broadband provision (CSIIIP 8.1)	Caution	Project Responsible Officer Neil Blaney
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Date	Progress Review
01/10/2019	<p>The contract with chosen provider Gigaclear has been cancelled and the project will be put back out to tender. An extension of time for funding Government has been agreed with the Government, to ensure that the delay in the project doesn't ultimately prevent broadband from being rolled out.</p> <p>A report is being taken to Members regarding whether Teignbridge continues to commit £250,000 to the project.</p>
20/01/2020	

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Date Progress Review

20/01/2020

Delivery of the Local Plans* (CSO1)**Date Progress Review**

10/10/2019 The Council has confirmed that the Teignbridge Local Plan 2013 - 2033 is out of date in respect of housing need, taking account of the new standard methodology which indicates a need of 760 homes per year (compared with the local plan target of 620 per year). However, despite this there is currently a five year supply of housing and delivery test data looking back 3 years is acceptable. This gives a window of opportunity to update the local plan.

The Council has agreed to split the Teignbridge Local Plan Update into two documents to be prepared separately. Part 1 "Quality as Standard" will update the development management policies of the local plan (design, climate change and other subjects) on an accelerated timetable while Part 2 "Creating Quality Places" will follow on from the Greater Exeter Strategic Plan timetable and provide location - specific proposals to meet housing and other needs.

Leaders have agreed a new timetable for the preparation of the Greater Exeter Strategic Plan which is shortly to be reported to TDC Executive and the other three GESP councils for approval. This will allow a new timetable for the Local Plan Part 2 to be agreed at the same meeting. The new Local Development Scheme indicates that all of these elements of the Development Plan will be adopted by December 2023.

20/01/2020

Council Strategy 2016-2025

10 October 2019

Goal	07 Moving up a gear
Lead Contact:	Fergus Pate, Cllr Gary Taylor
RAG Status:	On track

Summary Statement

The overall programme is on track. Priority infrastructure projects are being delivered, including major strategic pedestrian and cycle schemes but bus and rail improvements are not moving forward as quickly.

Improving the A382 into Newton Abbot and a Forches Cross A383 link

The entire length of the A382 scheme benefits from planning permission. Phase I works between Forches Cross and Whitehill Cross will commence in Autumn 2019 so that construction can be completed in line with 2020/21 timescales prescribed through LEP Growth Deal Funding. Teignbridge has committed £5.1 million of developer funding towards the £13m project, which will include a new off road pedestrian and cycle route.

The A382 has also been announced as part of the Government's Major Road Network (MRN) and Devon County Council has submitted a funding bid to deliver the rest of the scheme by around 2025.

The planning application for updates to the alignment of the Jetty Marsh II link has been approved by Devon County Council. This would provide the essential connection between Whitehill Cross and Newton Abbot Hospital.

The main street through Houghton Barton Benefits from planning permission. It's cost is estimated at £9.5 million. The first phase between Forches Cross and Howton Road is set to benefit from £2.9 million LEP Growth Deal Funding and due to be delivered by 2021.

Bus improvements and park and ride services

An updated scheme for an A30 park and ride is not anticipated in the short term. Examination of the Ide neighbourhood plan recognised some potential for a P&R at 'Round Field' in the future. Devon's Cabinet approved in-principle proposals for a park and ride at Peamore on the A379 and the draft Exeter Transport Strategy proposes park and rides on all approaches to the city.

At Houghton Barton, a park and change is expected to come forward alongside future development proposals at Forches Cross. Park and change and cycle links are expected to accompany the new link through Houghton Barton but do not form part of the planning permission for that road. They will need to be brought forward as part of the wider allocated developments at Houghton Barton.

Initial work to establish the feasibility of a bus only route between Ashburton Road and Newton Abbot town centre has been completed. This involves Teignbridge land and the development brief for Bradley Lane redevelopment incorporates the project.

Supporting new railway stations

Devon Metro timetable changes to be introduced from December 2019.

Planning application for updated Marsh Barton station scheme to be submitted in Spring 2020, with funding now secured

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The Bridge extension at Newton Abbot Station now has planning permission but funding has not been confirmed. An earlier bid to the Access for All funding programme was unsuccessful.

No budget has been identified for Exminster, Kingskerswell and Heathfield line feasibility studies.

Encourage a cycling revolution

Teignbridge continue to share regular updates with Sustrans on the Dawlish - Teignmouth route and the Teign Estuary Trail (TET). They are a possible funding provider for the establishment of the route, particularly as they are leading on allocating DfT funds.

The Wray Valley Trail is still under construction and the anticipated completion date is October / November 2019. This is too late in the year to hold a public opening event during Spring 2020.

Proposals to confirm a funding contribution towards the Newton Abbot East-West cycle route will be presented to Executive in late October.

Work on an updated Green Infrastructure Strategy is underway.

Innovative transport schemes

Development frameworks for development allocations propose electric car charge point facilities in key public areas. The Greater Exeter Strategic Plan and Local Plan Review will review innovative transport opportunities.

The car club vehicle at Newton Abbot Station has not seen initial success and options for redeployment are currently under review.

Development supported by sustainable transport facilities

Individual new developments continue to be supported by improved transport facilities. The existing and emerging Development Frameworks for development allocations across the district incorporate sustainable transport facilities (including walking and cycle routes) as a centrepiece of their proposals.

Preparation of the Wolborough Development Plan Document represents an opportunity for new sustainable transport planning policies associated with the site.

The Infrastructure Delivery Plan and capital programme also continue to prioritise sustainable transport, including through funding commitments towards Marsh Barton station and more than £1 million being identified as a contribution towards pedestrian and cycle facilities by 2022. Work is ongoing to ensure that sustainable transport remains at the forefront of future Local Plans, including through the Greater Exeter Strategic Plan.

Bids were submitted to the Government's Housing Infrastructure Fund for funding to support delivery of key transport infrastructure at Dawlish and South West Exeter. Funding totalling £4.9 million has been approved for the Dawlish link road and detailed design work is due to commence this year with completion by 2021. A contract with Homes England has been completed and access licence negotiations with landowners are underway.

The £55 million South West Exeter Housing Infrastructure Fund bid was successful and its detail is now being negotiated between Devon County Council and Homes England.

Key to Performance Status:

Performance Indicators:

No data

Concern

Caution

On target

Ahead of target

Well ahead of target

Performance Indicators

Code 2	Title	PI Verifying Manager	Prev Year End	Annual Target	Current Target	Status	Q1 Act	Q2 Act	Q3 Act	Q4 Act	Actual to Date	Officer Notes
CSMUG 2.2a	<u>% of residents who use public transport within the area - daily</u>	Fergus Pate, Simon Thornley	n/a	Biennial	Biennial	Data not due	n/a	n/a	n/a		n/a	
CSMUG 2.2b	<u>% of residents who use public transport within the area - weekly</u>	Fergus Pate, Simon Thornley	n/a	Biennial	Biennial	Data not due	n/a	n/a	n/a		n/a	
CSMUG 2.2c	<u>% of residents who use public transport within the area - occasionally (1-4 times per month)</u>	Fergus Pate, Simon Thornley	n/a	Biennial	Biennial	Data not due	n/a	n/a	n/a		n/a	
CSMUG 2.2d	<u>% of residents who use public transport within the area - sometimes (1-10 times per year)</u>	Fergus Pate, Simon Thornley	n/a	Biennial	Biennial	Data not due	n/a	n/a	n/a		n/a	
CSMUG 2.2e	<u>% of residents who use public transport within the area - never</u>	Fergus Pate, Simon Thornley	n/a	Biennial	Biennial	Data not due	n/a	n/a	n/a		n/a	
CSMUG 3.1	<u>Railway station use</u>	Simon Thornley		TPI	TPI	Data not due	n/a	n/a	n/a		n/a	
CSMUG 4.1	<u>Km of new cycle routes provided by working with our partners*</u>	James Teed, Simon Thornley	2.5km	TPI	TPI	Data not due	n/a	n/a	n/a		n/a	
CSMUG 4.3	<u>% of residents who feel there should be more cycle routes in the area</u>	Fergus Pate, Simon Thornley	n/a	Biennial	Biennial	Data not due	n/a	n/a	n/a		n/a	
CSMUG 6.1	<u>Proportion of commutes by non-car modes from the survey of new dwellings</u>	Simon Thornley	25%	TPI	TPI	Data not due	n/a	n/a	n/a		n/a	
CSMUG 6.2a	<u>% of residents who usually travel to work, school or college by - car alone</u>	Fergus Pate, Simon Thornley	n/a	Biennial	Biennial	Data not due	n/a	n/a	n/a		n/a	
CSMUG 6.2b	<u>% of residents who usually travel to work, school or college by - car with others</u>	Fergus Pate, Simon Thornley	n/a	Biennial	Biennial	Data not due	n/a	n/a	n/a		n/a	
CSMUG 6.2c	<u>% of residents who usually travel to work, school or college by - bus</u>	Fergus Pate, Simon Thornley	n/a	Biennial	Biennial	Data not due	n/a	n/a	n/a		n/a	

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Performance Indicators													
Code 2	Title	PI Verifying Manager	Prev Year End	Annual Target	Current Target	Status	Q1 Act	Q2 Act	Q3 Act	Q4 Act	Actual to Date	Officer Notes	
CSMUG 6.2d	<u>% of residents who usually travel to work, school or college by - train</u>	Fergus Pate, Simon Thornley	n/a	Biennial	Biennial	Data not due	n/a	n/a	n/a		n/a		
CSMUG 6.2e	<u>% of residents who usually travel to work, school or college by - cycle</u>	Fergus Pate, Simon Thornley	n/a	Biennial	Biennial	Data not due	n/a	n/a	n/a		n/a		
CSMUG 6.2f	<u>% of residents who usually travel to work, school or college by - walk</u>	Fergus Pate, Simon Thornley	n/a	Biennial	Biennial	Data not due	n/a	n/a	n/a		n/a		
CSMUG 6.2g	<u>% of residents who usually travel to work, school or college by - work from home</u>	Fergus Pate, Simon Thornley	n/a	Biennial	Biennial	Data not due	n/a	n/a	n/a		n/a		
CSMUG 6.2h	<u>% of residents who usually travel to work, school or college by - do not work</u>	Fergus Pate, Simon Thornley	n/a	Biennial	Biennial	Data not due	n/a	n/a	n/a		n/a		
CSMUG 6.2i	<u>% of residents who usually travel to work, school or college by - other</u>	Fergus Pate, Simon Thornley	n/a	Biennial	Biennial	Data not due	n/a	n/a	n/a		n/a		

Key to Performance Status:

Projects:	No status set	Milestone Missed	Will not be achieved	Caution	On track	Ahead of schedule	Project completed	Data not due
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Projects

A382 widening (CSMUG 1.1)		On track	Project Responsible Officer Fergus Pate
Date	Progress Review		
09/10/2019	<p>The entire length of the A382 scheme benefits from planning permission. Phase I works between Forches Cross and Whitehill Cross will commence in Autumn 2019 so that construction can be completed in line with 2020/21 timescales prescribed through LEP Growth Deal Funding. Teignbridge has committed £5.1 million of developer funding towards the £13m project, which will include a new off road pedestrian and cycle route.</p> <p>The A382 has also been announced as part of the Government's Major Road Network (MRN) and Devon County Council is preparing a funding bid to deliver the rest of the scheme by around 2025.</p> <p>The planning application for updates to the alignment of the Jetty Marsh II link has been approved by Devon County Council. This will provide the essential connection between Whitehill Cross and Newton Abbot Hospital but the works are not yet funded.</p>		
20/01/2020			

Providing a new Avenue linking the A383 to Forches Cross, A382 (CSMUG 1.2)		On track	Project Responsible Officer Fergus Pate
Date	Progress Review		
09/10/2019	<p>Planning Committee resolved to grant planning permission in September 2019.</p> <p>LEP £2.9m Growth Deal funding remains on track so that phase 1 of the route can be delivered between Forches Cross and Howton Road by 2021.</p> <p>However, the total cost of the project will be around £9.5m and the balance will need to be funded and delivered by developers at Houghton Barton. A planning application from Bloor Homes and Redrow is anticipated at the turn of the calendar year.</p>		
20/01/2020			
Bus and Park and Ride services (CSMUG 2.1)		Caution	Project Responsible Officer Fergus Pate
Date	Progress Review		
09/10/2019	<p>An updated scheme for an A30 park and ride is not anticipated in the short term. Examination of the Ide neighbourhood plan recognised some potential for a P&R at 'Round Field' in the future. Devon CC have started the process towards providing a P&R site at Peamore. These are key elements in the published Exeter area transport strategy which seeks to provide P&R sites on all main corridors into Exeter and double the number of spaces serving the city.</p> <p>At Houghton Barton, a park and change is expected to come forward alongside future development proposals at Forches Cross. Park and change and cycle links are expected to accompany the new link through Houghton Barton but do not form part of the planning permission for that road. They will need to be brought forward as part of the wider allocated developments at Houghton Barton.</p> <p>Initial work to establish the feasibility of a bus only route between Ashburton Road and Newton Abbot town centre has been completed. This involves Teignbridge land. Further work associated with the Future High Streets Fund, Newton Abbot Garden Community projects required. The project has been incorporated into the Bradley Ln redevelopment brief.</p>		
20/01/2020			
Rail improvements (CSMUG 3.2)		Caution	Project Responsible Officer Fergus Pate
Date	Progress Review		
09/10/2019	<p>Devon Metro timetable changes to be introduced from December 2019.</p> <p>Planning application for updated Marsh Barton station scheme to be submitted in Spring 2020, with funding now secured</p> <p>The Bridge extension at Newton Abbot station now has planning permission but funding has not been confirmed. An earlier bid to the Access for All funding programme was unsuccessful.</p> <p>No budget has been identified for Exminster, Kingskerswell and Heathfield line feasibility studies.</p>		
20/01/2020			
Transport provision in future plans (CSMUG 6.2)		On track	Project Responsible Officer Fergus Pate
Date	Progress Review		
09/10/2019	Future GESP Options report due to be published for public consultation and will include transport information and proposals.		
20/01/2020			

Date	Progress Review
30/09/2019	<p>TDC continue to share regular updates with Sustrans on the Dawlish - Teignmouth route and the Teign Estuary Trail (TET). They are a possible funding provider for the establishment of the route, particularly as they are leading on allocating DfT funds. TDC has been attending DCC Board meetings on the progress of the planning application for the TET. There is a framework being put together for contractors, so that ecological surveys can be conducted from early spring 2020 through summer 2020. The funding contribution from TDC for the planning application preparation has been drafted with a longstop date of the end of 2020 for submission of planning application.</p> <p>Network Rail are able to provide a cycling option from Smugglers Lane as far as Spray Point but are now stating that they cannot achieve sufficient width between Spray Point and Teignmouth surf-life saving centre (they are estimating 3m maximum shared cycling and pedestrian with constrained margins), which is below the required width and is disappointing. The alternative is an extended pavement alongside the road between Holcombe Dip and Teignmouth (allowing a diversion into Eastcliff Park before reaching Teignmouth centre).</p> <p>The Wray Valley Trail is still under construction and the anticipated completion date is October / November 2019. This is too late in the year to hold a public opening event, but Active Leisure (TDC Green Spaces) are leading on setting in place an opening event on Sunday 22nd March 2020 at Bovey Tracey AFC grounds. This will complete this good-quality Trail between Bovey and Moretonhampstead - an excellent and beneficial provision.</p> <p>The East-West route recommendation will be presented to Executive in late October. This route is an off-road option alongside the busy A383 Ashburton Road, linking new and existing residential to educational facilities, the centre of Newton Abbot and the wider cycle network.</p>
31/12/2019	

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Council Strategy 2016-2025

14 October 2019

Goal 08 Out and about and active

Lead Contact: Cllr Andrew MacGregor, James Teed

RAG Status: On track

Summary Statement

Projects are all ongoing and progress on the actions is summarised below;

Healthy Lifestyles Campaign

A new 'Be Active Teignbridge' campaign being planned. Programmes supported through funding initiatives are underway and the National Fitness Day was supported with taster sessions and gym access to new users.

Improvement plans for open spaces

Playing pitch drainage improvement programme completed. Working with community groups and Parish Councils to develop improvement programmes.

118 Open Space events for Schools and Communities

Strong school visitor numbers for activities and talks led by the Rangers. National Play Day saw over 1000 participants attending.

Activities to promote cycling

Wray Valley trail to open in October/November with a celebratory event planned for March 2020. Dawlish Warren's Active Mum's programme to launch in 2020. Staff e-bikes purchased and taster sessions underway.

Removing Barriers to Participation in Sport and Activities

'Swim to sea' initiative delivered at the Teignmouth Lido before heading to the sea at the end of the programme.

Provision of Volunteer Task Days in Open Spaces

Regular volunteers supported 60 days worth of work. Dawlish Warren Rangers hosted corporate 'team days' that included three days for the Environment Agency.

Key to Performance Status:

Performance Indicators:

No data

Concern

Caution

On target

Ahead of target

Well ahead of target

Performance Indicators

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Code 2	Title	PI Verifying Manager	Prev Year End	Annual Target	Current Target	Status	Q1 Act	Q2 Act	Q3 Act	Q4 Act	Actual to Date	Officer Notes
CSGP 1.2	<u>% "greens" achieved for approved housing developments as measured by Building for Life criteria 12*</u>	Rosalyn Eastman	85.4%	83.0%	83.0%	Data not due	n/a	n/a	n/a		n/a	
CSGP 2.1	<u>% Satisfaction With Open Space/Play Facilities On New Residential Developments*</u>	Rosalyn Eastman, Lorraine Montgomery, James Teed		65.0%	65.0%	Data not due	n/a	n/a	n/a		n/a	
CSMUG 4.1	<u>Km of new cycle routes provided by working with our partners*</u>	James Teed, Simon Thornley	2.5km	TPI	TPI	Data not due	n/a	n/a	n/a		n/a	
CSOAA 1.1	<u>Satisfaction With Parks, Open Spaces And Beaches</u>	Lorraine Montgomery, James Teed	n/a	73.5%	73.5%	Data not due	n/a	n/a	n/a		n/a	
CSOAA 1.2	<u>Satisfaction with Sports & Leisure Facilities</u>	Lorraine Montgomery, James Teed	n/a	56.0%	56.0%	Data not due	n/a	n/a	n/a		n/a	
CSOAA 6.1	<u>Number of young people (under 18) who participate in activities we organise</u>	Lorraine Montgomery, James Teed	90,476	80,000	36,500 (2/4)	On target	20,759	36,783			36,783 (2/4)	(Quarter 2) Combination of leisure centres, outdoor and school activities. TDC no longer delivering the youth games therefore lower figures than last year in the same quarter. (JT)
CSOAA 6.2	<u>Number of older (over 60) people participating in events we organise</u>	Lorraine Montgomery, James Teed	119,094	120,000	50,000 (2/4)	Ahead of target	26,743	54,199			54,199 (2/4)	(Quarter 2) Combination of leisure centres and outdoor events. (JT)
CSOAA 6.3	<u>Number of people 30-60 participating in activities we organise</u>	Lorraine Montgomery, James Teed	n/a	160,000	65,000 (2/4)	On target	30,150	67,658			67,658 (2/4)	(Quarter 2) Combination of leisure centres and events. (JT)
CSOAA 7.1	<u>Self-reported measure of people's overall health and wellbeing*</u>	Kay OFlaherty, James Teed	n/a	75.4%	75.4%	Data not due	n/a	n/a	n/a		n/a	

Key to Performance Status:

Projects:

No status

Milestone

Will not be



Ahead of

Project



set

Missed

achieved

Caution

On track

schedule

completed

Data not due

Projects

Refurbishment of Broadmeadow and Dawlish Leisure Centres (CSOAA 1.1) On track Project Responsible Officer James Teed

Date **Progress Review**

09/10/2019 Project started. Capital review form completed for next capital review group meeting.

20/01/2020

Develop Improvement Plans For Open Spaces (CSOAA 2.3) On track Project Responsible Officer Chrissie Drew, James Teed

Date **Progress Review**

10/10/2019 Playing pitch improvement programme of new drainage installation work now all complete, over-seeding and aftercare work in progress and will be completed by mid-November. Work has taken place on 11 Council pitches funded by S106 contributions from new developments in the District. The Homeyards Botanical Heritage Lottery Funded project is coming to an end, Shaldon Parish Council are funding the continued presence of a dedicated gardener on the site. Devon Open Art Studios exhibited their work at Homeyards Botanical gardens castle for the first time. Two weeks open to the public which provided an opportunity for the Friends of Homeyards to fundraise from refreshments. Officers are supporting Kingsteignton Parish Council and community groups to develop an improvement programme for Clifford Park. Officers also working with a community group to improve the area around 4th avenue play park in Teignmouth.

20/01/2020

Best practice guidance for delivery & ongoing management of open space in new development (CSOAA 3.1) On track Project Responsible Officer Rosalyn Eastman, Estelle Skinner

Date **Progress Review**

30/09/2019 A report has been prepared for informal Executive that outlines a range of options. Feedback from this will steer the direction of this overarching project. This may include additions of requirements to the validation checklist, formation of a 'preferred partnership' approach, and setting in place a guidance document on good-quality ongoing management requirements.

18/12/2019

Programme Of Events For Schools And Communities (CSOAA 4.1) On track Project Responsible Officer Chrissie Drew, James Teed

Date **Progress Review**

10/10/2019 In this quarter there were visits from 683 pupils from schools to Dawlish Warren NNR for talks and walks led by the Rangers. Family and Junior Ranger events were also held at the reserve, based from the visitor centre. Landscope Primary visited Decoy Country Park for Ranger lead activities and Hazeldown School visited Coombe Valley Local Nature Reserve for a harvest walk and activities. Other events included Green Spaces, Idverde, & Re-cycling hosting a community volunteering session with Y1 pupils from Bearnes primary school; A Children's Centre's 100th Anniversary outdoor activities day, Age UK's Loving Later Life event, and a National Play Day event with over 1000 participants taking part.

20/01/2020

Volunteer Task Days (CSOAA 5.1) On track Project Responsible Officer Sian Avon, Philip Chambers

Date **Progress Review**

10/10/2019 Regular volunteers again supported the Dawlish Warren Rangers providing 60 'man days' of practical work. In addition to this the Dawlish Warren Rangers hosted corporate 'Team Days' that included 3 days for the Environment Agency as well as for other groups participating in Beach clean events. A bracken bashing day was held at Orley Common to safeguard valuable wildflower rich limestone grassland and held a litter picking event at hackney Marshes Local Nature Reserve.

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Volunteer Task Days (CSOAA 5.1)		On track	Project Responsible Officer Sian Avon, Philip Chambers
Date	Progress Review		
20/01/2020			
Develop & provide a programme of activities targeting 30-45s and over, women & low social-economic (CSOAA 6.1)		On track	Project Responsible Officer Nikki Taylor, James Teed
Date	Progress Review		
10/10/2019	Officers have developed an Active work places/ businesses pack to encourage local businesses to improve wellbeing in the workforce. We are planning to team up with Active Devon and Travel Devon to develop this further. Active mums Dawlish Warren programme is to be launched 20/20 this will also be targeted at this age bracket. The leisure centre creche service at Newton Abbot leisure centre will open earlier in the morning from January to try and support parents to engage in active lifestyles.		
20/01/2020			
Develop a new 'Be Active Teignbridge Campaign' (CSOAA 7.1)		On track	Project Responsible Officer Chrissie Drew, Aaron Larner
Date	Progress Review		
10/10/2019	Under the new umbrella of 'Be Active Teignbridge' a number of new initiatives have taken place. Activities funded by Sport England and Active Devon 'Connecting Actively to Nature' programme (CAN) included Guided Nature Walks; Forest Bathing, & Fundamentals group exercise. To date 50 participants have taken part in Newton Abbot or Teignmouth. In addition using the same funding a new project with Age UK was delivered with 30 participants over 55 years of ages took part in 'Swim to Sea' which was a supported programme that delivered basic confidence swimming at the Teignmouth LIDO and took them out into the sea towards the end of the programme. Leisure Centres took part in the recent National Fitness Day, offering some fitness class taster sessions and tours of the gym and other facilities. A Dawlish Warren Triathlon was held in September for the first time in 4 years.		
20/01/2020			
Develop a plan of activities, events and opportunities to promote walking and cycling activities (CSOAA 8.1)		On track	Project Responsible Officer Nikki Taylor
Date	Progress Review		
10/10/2019	Dawlish Warren's Active Mums programmes will be launched officially in 2020 with promotions via Public Health teams, Children Centres and local mum groups. The Wray Valley Trail will officially open to the public in October/November and a large group of Stakeholders, residents, agencies, clubs and groups are planning an official celebratory event in March 2020. Staff ebikes have been purchased and taster sessions are being delivered to encourage staff to reduce their car journey's and improve their physical activity levels. Officers joined Sustrans and Travel Devon to promote cycling opportunities in Newton Abbot Town Centre in September as part of Cycle September.		
20/01/2020			

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Council Strategy 2016-2025

15 October 2019

Goal	09 Strong communities
Lead Contact:	Kay OFlaherty, Cllr Martin Wrigley
RAG Status:	On track

Summary Statement

The summer period has been a busy time for Teignbridge communities, with many events taking place in rural and coastal areas, the Strong communities funding has been particularly effective during this quarter.

Encourage councillors to help and deliver local ideas:

Councillors have used their "Councillors Community Fund" to good effect this quarter, providing funding to the "No hungry holidays "project, which was delivered by the local food bank in Newton Abbot - £1,350 was used to ensure children of low income families were assisted. Cllr Keeling has been nominated as champion for the Armed Forces Covenant.

122 Help with Community-led planning to shape the future:

Chudleigh and Kenton are currently going through their Neighbourhood plan, submission and examination stages.

Provide Grant funding to support Community activities and growth:

£1,700 was provide via the Crowd funding, for two projects in Ipplepen - Health & Wellbeing and across several wards an Ocean plastics educational publication was introduced in local schools to teach the message of plastic pollution.

Assist community transport groups and Community Voluntary Service (CVS) by giving grants:

Ongoing Service level Agreement payments have been paid this quarter.

Helping communities become more resilient, resourceful and sustainable to provide safer places to live:

The Community Safety Partnership has been leading on suicide prevention work (Newton Abbot and Kingsteignton). Work continues on the Exploitation prevention guide. The Turning Corners project is being delivered across Teignbridge.

Encourage greater participation in voter registration in local and national elections:

Work has been going on this quarter, to update voter registration information to ensure it is current and up to date.

Key to Performance Status:

Performance Indicators:

No data

Concern

Caution

On target

Ahead of target

Well ahead of target

Performance Indicators

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Code 2	Title	PI Verifying Manager	Prev Year End	Annual Target	Current Target	Status	Q1 Act	Q2 Act	Q3 Act	Q4 Act	Actual to Date	Officer Notes
CSSC 3.1	<u>£1,000's grant income sourced by Teignbridge CVS and accessed by community group</u>	Kay OFlaherty	£83	TPI	TPI	No Target	£77	£125			£125 (2/4)	
CSSC 4.1	<u>Number of people using community transport services we give grants to</u>	Kay OFlaherty	1,417	TPI	TPI	No Target	3,236	3,355			3,355 (2/4)	
CSSC 2.1	<u>% of the Teignbridge residents residing within a designated Neighbourhood Plan area</u>	Simon Thornley	72%	TPI	TPI	No Target	72%	72%			72% (2/4)	(Quarter 2) Broadhempston added but not enough population to affect % (ST)
CSSC 2.2	<u>Number of Assets of Community Value currently on the successful nominated list</u>	Simon Thornley	17	TPI	TPI	No Target	21	22			22 (2/4)	
CSSC 3.2	<u>Overall amount of funding £1 per population</u>	Kay OFlaherty	n/a	£342.54	£171.27 (2/4)	Well ahead of target	£97.29	£190.26			£190.26 (2/4)	
CSSC 6.1	<u>% Residents whose life is affected by fear of crime</u>	None	n/a	18.9%	18.9%	Data not due	n/a	n/a	n/a		n/a	
CSSC 6.2	<u>% of people who feel they participate in community life</u>	Kay OFlaherty	n/a	57.6%	57.6%	Data not due	n/a	n/a	n/a		n/a	
CSSC 6.4	<u>% of people who feel there is good community spirit where they live</u>	Kay OFlaherty	n/a	Biennial	Biennial	Data not due	n/a	n/a	n/a		n/a	
CSSC 6.5	<u>Number of communities with an adopted Neighbourhood Plan</u>	Simon Thornley	n/a	TPI	TPI	No Target	6	6			6 (2/4)	(Quarter 2) Expect Chudleigh and Kenton to be "made" before the year end, in addition to the 6 existing. (ST)

Performance Indicators												
Code 2	Title	PI Verifying Manager	Prev Year End	Annual Target	Current Target	Status	Q1 Act	Q2 Act	Q3 Act	Q4 Act	Actual to Date	Officer Notes
CSSC 7.1	<u>% return of Registration of Electors forms at canvass time</u>	Cathy Ruelens	98.00%	98.00%	98.00%	Data not due	n/a	n/a	n/a		n/a	
CSSC 7.2	<u>% of residents who said they voted in one or more election this year</u>	Kay OFlaherty	n/a	Biennial	Biennial	Data not due	n/a	n/a	n/a		n/a	
CSSC 6.3	<u>% of residents who feel the council supports the community and voluntary groups in the area</u>	Kay OFlaherty	n/a	48.7%	48.7%	Data not due	n/a	n/a	n/a		n/a	

Key to Performance Status:

Projects:

No status set	Milestone Missed	Will not be achieved	Caution	On track	Ahead of schedule	Project completed	Data not due
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Projects

Encourage Councillors to help develop and deliver local ideas (CSSC 1.1) On track Project Responsible Officer Gary Powell

Date	Progress Review
23/09/2019	Cllr MacGregor visited Maggie Bonnell at Kings care , Kingsteignton - social isolation projects Cllrs have funded projects throughout the summer from their Councillors community fund Cllrs have supported crowdfund projects supporting environmental projects to reduce ocean plastics and well being projects aimed at education and reducing social isolation.
20/01/2020	

Encouraging networking (CSSC 5.1) On track Project Responsible Officer Gary Powell

Date	Progress Review
23/09/2019	BID team have attended summer events around the district, meeting members of the community and carrying out the 2019 satisfaction survey. Areas included Buckfast, Chudleigh, Ilsington, Newton Abbo , Dawlish Teignmout , Bovey Tracey, Widecombe and Christow. TDC worked in partnership with Teignbridge CVS - presenting Quality Assurance awards to local charities (OFH 15 August) Cllr Richard Keeling has been nominated as a champion for the Armed Forces Governant.
20/01/2020	

Date	Progress Review
10/10/2019	<p>The Turning Corners programme is performing well and a number of projects are being delivered across Teignbridge with the funding addressing vulnerability of young people who are at risk of exploitation.</p> <p>Work continues on promoting the Exploitation Prevention Guide with promotion at talks to different groups and organisations. Bitesize training programmes are being planned for November.</p> <p>The Community Safety Partnership is leading work around suicide prevention specifically targeted on Newton Abbot and Kingsteignton following the production of a Police profile on suicide.</p>
20/01/2020	

Council Strategy 2016-2025

14 October 2019

Goal	10 Zero Heroes
Lead Contact:	David Eaton, Cllr Jackie Hook
RAG Status:	On track

Summary Statement

The significant progress made in the last quarter has been the review of the steps taken since the declaration of a Climate emergency in April 2019. At Full Council on the 24 th September members noted the progress made and recognised that a full time officer is required to make the progress required.

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Monitor energy consumption from council buildings and estates and develop projects to further reduce our consumption and spend on utilities

No data yet

Use renewable energy and more energy efficient equipment in our buildings

The draft report for the replacement boilers has been prepared. Officers are currently taking independent advice in line with our ambitions to reduce carbon emissions from our operations. This will delay the project but ensure that the most appropriate option is taken.

Reduce waste and recycle more from our own operations and buildings

Recycling Officer met with owner of new cafe in Forde House to find out which packaging options are being used and to make sure as much is being recycled as possible. No single use plastic packaging being used, instead compostable, wood and paper options are being used. Update sent to Communications team to put in staff newsletter to remind staff of what can be recycled and to bring in reusable cutlery and use this as much as possible.

Crisp packet bins being organised in Newton Abbot Leisure Centre and Dawlish Leisure Centre.

Use technology to reduce the miles travelled by our workforce

E-bikes are now available at Forde House increasing the options available for staff and councillors to use for meetings and site visits. Work is progressing with managers to identify the opportunities that agile working will bring to their teams. This will have an impact on workplace travel habits.

Examine the potential for electric vehicles for the council

Progress has been made during the last quarter on the two key projects for electric car sharing points. For the Devon and Exeter Low Carbon Energy and Transport Technology Innovator (DELETTI) pre-contract conditions have been considered and the Collaboration Agreement is awaiting final sign off. For the Highways England EV Grant we have agreed the location for installation of rapid chargers. Discussions will now take place with our Estates and Car parking team to initiate the project.

Promote work on reducing our environmental impact to encourage others to do the same

Officers continue to publicise the work of Zero Heroes and in particular the Climate Emergency work which is available on a dedicated webpage.

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Key to Performance Status:

Performance Indicators:

No data

Concern

Caution

On target

Ahead of target

Well ahead of target

Performance Indicators

Code 2	Title	PI Verifying Manager	Prev Year End	Annual Target	Current Target	Status	Q1 Act	Q2 Act	Q3 Act	Q4 Act	Actual to Date	Officer Notes
CSZH 1.1	<u>Gas consumption</u>	David Eaton	319,081kWh	TPI	TPI	No Target	223,127kWh				223,127kWh (1/4)	
CSZH 1.2	<u>Electricity consumption</u>	David Eaton	166,123kWh	TPI	TPI	No Target	187,283kWh				187,283kWh (1/4)	
CSZH 1.3	<u>Water consumption</u>	David Eaton	7,926m3	TPI	TPI	No Target	12,601m3				12,601m3 (1/4)	
CSZH 2.1	<u>Renewable energy as a % of the total energy used in buildings that have renewable source</u>	David Eaton	192%	TPI	TPI	No Target	348%				348% (1/4)	
CSZH 2.2	<u>Total renewable energy income</u>	David Eaton	£56,937.69	TPI	TPI	Data not due	n/a	n/a	n/a		n/a	
CSZH 2.3	<u>% residents who have solar panels or another renewable energy source at home</u>	David Eaton	n/a	20.4%	20.4%	Data not due	n/a	n/a	n/a		n/a	

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Performance Indicators												
Code 2	Title	PI Verifying Manager	Prev Year End	Annual Target	Current Target	Status	Q1 Act	Q2 Act	Q3 Act	Q4 Act	Actual to Date	Officer Notes
CSZH 2.4	<u>% residents who are considering having solar panels or another renewable energy source at home</u>	David Eaton	n/a	26.3%	26.3%	Data not due	n/a	n/a	n/a		n/a	
CSZH 3.4	<u>% of waste recycled and composted from our own operations and buildings</u>	David Eaton	38.5%			Data not due	n/a	n/a	n/a		n/a	
CSZH 4.1	<u>Miles travelled for work (not to and from)</u>	David Eaton	965,528miles	TPI	TPI	Data not due	n/a	n/a	n/a		n/a	
CSZH 5.1	<u>% residents who feel they might consider purchasing an electric vehicle in the next 5 years</u>	David Eaton	n/a	28.2%	28.2%	Data not due	n/a	n/a	n/a		n/a	

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Key to Performance Status:

Projects: No status set Milestone Missed Will not be achieved Caution On track Ahead of schedule Project completed Data not due

Projects

Investigation of boiler replacement for Forde House (CSZH 1.1) On track Project Responsible Officer Daron Hand

Date	Progress Review
23/09/2019	CLT optiona appraisal report circulated internally and to PH for feedback.
14/10/2019	Option appraisal report circulated internally and to PH. Feedback awaited.
25/10/2019	

Review Top Ten Energy Consuming Sites & Identification Of Projects (CSZH 1.2) Caution Project Responsible Officer Thomas Clayton

Date	Progress Review
14/10/2019	The data for the top ten sites has collated. The next steps will be to visit the sites and complete an energy audit. This will be progressed by the new climate change officer which was agreed at Full Council on the 24 th September 2019.
20/01/2020	

Review use of Single Use Plastics in Teignbridge (CSZH 3.4) On track Project Responsible Officer Elizabeth Turner

Date	Progress Review
26/09/2019	<p>Recycling Officer met with owner of new cafe in Forde House to find out which packaging options are being used and to make sure as much is being recycled as possible. No single use plastic packaging being used, instead compostable, wood and paper options are being used.</p> <p>Update sent to Comms to put in staff newsletter to remind staff of what can be recycled and to bring in reusable cutlery and use this as much as possible. Update also going in MNL.</p> <p>Crisp packet bins being organised in Newton Abbot Leisure Centre and Dawlish Leisure Centre.</p>
20/01/2020	

Leisure Centre improvements (CSZH 3.5) On track Project Responsible Officer Ingrid Dean

Date	Progress Review
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<u>Leisure Centre improvements (CSZH 3.5)</u>		On track	Project Responsible Officer Ingrid Dean
Date	Progress Review		
27/09/2019	Leisure continue to reduce paper by using software Leisure FM to manage day to day check sheets. By the end of October 95% checks are on tablets. This has also reduced the quantity of paperwork sent to commino.		
20/01/2020			

<u>Tracking project for mobile workers (CSZH 4.3)</u>		On track	Project Responsible Officer David Eaton
Date	Progress Review		
14/10/2019	The Strata Mobile Worker app is due to be launched in the third week of October. This will allow greater visibility of officers when they are out working and allow tasking of requests by location.		
20/01/2020			

<u>Workplace Travel Group (CSZH 4.5)</u>		On track	Project Responsible Officer David Eaton
Date	Progress Review		
14/10/2019	E-bikes are now available at Forde House increasing the options available for staff and councillors to use for meetings and site visits. Work is progressing with managers to identify the opportunities that agile working will bring to their teams. This will have an impact on workplace travel habits.		
20/01/2020			

<u>Examine the potential for electric car charging points (CSZH 5.2)</u>		On track	Project Responsible Officer Colin Bignall
Date	Progress Review		
14/10/2019	Progress has been made during the last quarter on the two key projects for electric car sharing points. For the Devon and Exeter Low Carbon Energy and Transport Technology Innovator (DELETTI) pre-contract conditions have been considered and the Collaboration Agreement is awaiting final sign off. For the Highways England EV Grant we have agreed the location for installation of rapid chargers. Discussions will now take place with our Estates and Car parking team to initiate the project.		
20/01/2020			

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Council Strategy 2016-2025

14 October 2019

Goal What else we will do - our supporting actions

Lead Contact: Cllr Alan Connett, Cllr Gordon Hook, Kay O'Flaherty, Tim Slater, Steve Wotton, Cllr Martin Wrigley

RAG Status: On track

Summary Statement

Customers and innovation

The changes to business processes continue to have good results and are still gaining interest locally and nationally - including presentations at the LGA and Public Sector Digital Transformation Forum South West.

Feedback about online processes continues to be positive evidenced by over 12500 online subscribers to Teignbridge's "MyAccount".

The summer Strategy consultation resulted in over 1350 responses - analysis is ongoing.

Cost and Efficiency

The business challenge process is continuing with Business Plan updates, performance reviews determining how efficiencies and savings can be achieved. Some savings have already been included in the 2019/20 budget. Further considerations will be given to other proposals that may be included in future budgets as well as identified budget pressures.

Key to Performance Status:

Performance Indicators:

No data

Concern

Caution

On target

Ahead of target

Well ahead of target

Performance Indicators

Code 2	Title	PI Verifying Manager	Prev Year End	Annual Target	Current Target	Status	Q1 Act	Q2 Act	Q3 Act	Q4 Act	Actual to Date	Officer Notes
CSWE 2.1	<u>£ Income generated</u>	Martin Flitcroft	£49,579,468	£44,496,910	£22,248,455 (2/4)	Well ahead of target	£12,924,234	£25,275,478			£25,275,478 (2/4)	
CSWE 2.2	<u>£ External funding received</u>	Martin Flitcroft	£2,573,707	£1,119,020	£559,510 (2/4)	Well ahead of target	£652,691	£1,614,703			£1,614,703 (2/4)	

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Performance Indicators												
Code 2	Title	PI Verifying Manager	Prev Year End	Annual Target	Current Target	Status	Q1 Act	Q2 Act	Q3 Act	Q4 Act	Actual to Date	Officer Notes
CSWE 3.1	<u>% residents who know where to find information about the council's services</u>	Kay OFlaherty	n/a	81.6%	81.6%	Data not due	n/a	n/a	n/a		n/a	
CSWE 3.2	<u>% of telephone enquiries dealt with at first point of contact</u>	Tracey Hooper	69%	70%	70% (6/12)	Well ahead of target	0%	82%			82% (2/4)	(September) 8021 calls accepted by CSC 1474 calls transferred out of CSC 1474/8021=18% Transferred 82% dealt with at first point of contact. (ND)
CSWE 3.3	<u>% of residents who speak positively about the council</u>	Kay OFlaherty	n/a	Biennial	Biennial	Data not due	n/a	n/a	n/a		n/a	
CSWE 3.4	<u>% of residents who know where they can access a computer, tablet or smartphone</u>	Kay OFlaherty	n/a	93.6%	93.6%	Data not due	n/a	n/a	n/a		n/a	

Performance Indicators

Code 2	Title	PI Verifying Manager	Prev Year End	Annual Target	Current Target	Status	Q1 Act	Q2 Act	Q3 Act	Q4 Act	Actual to Date	Officer Notes
CSWE 3.5	<u>% of residents who confidently can use a computer, tablet or smartphone to access council services</u>	Kay OFlaherty	n/a	87.7%	87.7%	Data not due	n/a	n/a	n/a		n/a	
CSWE 6.1	<u>% of people who agree that the Council provides value for money</u>	Kay OFlaherty	n/a	39.9%	39.9%	Data not due	n/a	n/a	n/a		n/a	
CSWE 6.2	<u>% of residents who think the Council has got better over the last year</u>	Kay OFlaherty	n/a	11.2%	11.2%	Data not due	n/a	n/a	n/a		n/a	
CSWE 6.3	<u>£ cost per head of population on all Services</u>	Martin Flitcroft	£126.75	£121.60	£60.80 (2/4)	Well ahead of target	£16.19	£49.96			£49.96 (2/4)	
CSWE 6.4	<u>Cost of management as a % of total service cost</u>	Martin Flitcroft, Philip Shears	3.65%	3.75%	3.75%	Data not due	n/a	n/a	n/a		n/a	
CSWE 6.5	<u>Number of full time equivalent staff</u>	Tim Slater	473	TPI	TPI	Data not due	n/a	n/a	n/a		n/a	

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Performance Indicators												
Code 2	Title	PI Verifying Manager	Prev Year End	Annual Target	Current Target	Status	Q1 Act	Q2 Act	Q3 Act	Q4 Act	Actual to Date	Officer Notes
CSWE 8.1	<u>% of people who report they are fairly treated by the Council in the last 12 months</u>	Kay OFlaherty	n/a	46.4%	46.4%	Data not due	n/a	n/a	n/a		n/a	
CSWE 8.2	<u>% customer complaints dealt with within 20 days</u>	Karen Land, Kay OFlaherty	86%	85%	85% (2/4)	Concern	72%	72%			72% (2/4)	(Quarter 2) Performance remains below target partly due to technical issues during August. (EB)
CSWE 8.3	<u>Number of ombudsman complaints upheld (with injustice)</u>	Amanda Pujol	4	0	0	Data not due	n/a	n/a	n/a		n/a	
CSWE 8.5	<u>% of residents who feel that the council acts on their concerns</u>	Kay OFlaherty	n/a	Biennial	Biennial	Data not due	n/a	n/a	n/a		n/a	
NI4.6a	<u>Overall general satisfaction with the local area</u>	Kay OFlaherty	n/a	Biennial	Biennial	Data not due	n/a	n/a	n/a		n/a	

Key to Performance Status:

Projects: No status set Milestone Missed Will not be achieved Caution On track Ahead of schedule Project completed Data not due

Projects

<u>Medium Term Finance Strategy (CSO1)</u>		On track	Project Responsible Officer Steve Wotton
Date	Progress Review		

Medium Term Finance Strategy (CSO1)		On track	Project Responsible Officer Steve Wotton
Date	Progress Review		
15/10/2019	<p>The annual budget setting process reviews the existing and future budget requirements.</p> <p>Looking ahead, the budget for future years has been set based on no significant changes to service delivery or council strategy programmes/projects. The medium term financial plan includes provision for likely pay awards and living wage increases, funding changes for government grants, council tax and business rates income as well as the additional costs of a district council election in 2023.</p> <p>The Plan will be reviewed again as part of the budget process and will include input from the BEST 2020 and capital review group meetings. The plan is also monitored on a monthly basis with variations reported to SLT and quarterly to members.</p>		
20/01/2020			
Investment Strategy (CSO2)		On track	Project Responsible Officer Steve Wotton
Date	Progress Review		
15/10/2019	<p>Currently working with consultant to up date the Council's capital strategy with sections on treasury management and commercial investment.</p> <p>A draft version will be produced as part of the budget process and final version agreed by members/Council</p>		
20/01/2020			
Digital First @ Teignbridge (CSWE 3.4)		On track	Project Responsible Officer Kay O'Flaherty, Amanda Pujol
Date	Progress Review		
14/10/2019	<p>The digital strategy continues to be shared with both customers, internal officers and our partners. Individual projects that underpin this strategy are continuing.</p>		
20/01/2020			
BEST2020 programme (CSWE 3.5)		On track	Project Responsible Officer Kay O'Flaherty
Date	Progress Review		
14/10/2019	<p>All business plans needed to be submitted by 11 October. Savings identified in these will be considered through the budget planning process. This year BEST2020 did a light touch review with managers being asked to update their business plans and provide action plans for delivery of savings identified.</p>		
20/01/2020			
Review Of Satisfaction Survey Results (CSWE 3.6)		On track	Project Responsible Officer Kay O'Flaherty
Date	Progress Review		
09/10/2019	<p>Raw data has been gathered from the satisfaction survey. This data has not been put into a format that can be analysed and is waiting for Senior Leadership Team to discuss before sharing widely.</p>		
20/01/2020			
Latest Council innovations (CSWE 7.1)		On track	Project Responsible Officer Ann Hall
Date	Progress Review		
25/04/2019	<p>The One Teignbridge digital programme is under way and producing good results. By using process mapping exercises and analysis with participating services, lengthy processes have been compacted into fewer actions with resulting benefits for the customer and for the business.</p> <p>The first self-serve, end to end, Firmstep form for Waste was published towards the end of 2018. The programme continues...more time saving forms have been created for Waste and for Environmental Health services, including taxis. Customers can now access what they need 24/7 and their requests go direct to the point of delivery. Further services are undergoing this change process during 2019.</p>		
20/01/2020			

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Latest Council innovations (CSWE 7.1)		On track	Project Responsible Officer Ann Hall
Date	Progress Review		
20/04/2020			
Complaints Review Board – improvement and change projects (CSWE 8.4)		On track	Project Responsible Officer Tracey Hooper
Date	Progress Review		
09/10/2019	An update of improvement progress regarding responding to complaints has been scheduled for Strategic Leadership team in Novemebr. This will also feed back on a training session to be held earlier in the month for all those involved in handling complaints. This will be an opportunity to train new staff and also identify any problems with the new complaints process since it went live earlier this year.		
20/01/2020			

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